

Welcome

Dear Valued Customer,

Welcome to Diagnostic Laboratory of Oklahoma (DLO), the premier provider of clinical laboratory information and services throughout Oklahoma. As a joint venture with Quest Diagnostics and INTEGRIS Health, DLO has a comprehensive medical and scientific staff, an extensive network of patient locations and a broad range of innovative diagnostic laboratory testing and services. Our creative employees work together in technology rich settings and stimulating environments making DLO the industry leader since 2001.

It is our mission to provide innovative, timely and quality medical laboratory services. DLO's Go Kit is a key component in that process. It provides valuable information addressing industry policies and procedures as well as DLO-specific practices. The contents have all of the information needed to consistently deliver the highest quality laboratory testing and diagnostic insight.

We are committed to providing more than just lab services. We transform knowledge into insights and insights into solutions that span the continuum of care, letting you focus on what matters most—the health of your patients. We understand that, in the right hands, and with the right context, our diagnostic insights can inspire actions and transform lives.

It's our privilege to serve you and your patients. We are constantly looking for ways to be of assistance, and would welcome hearing from you with questions or ideas you may have to improve our service.

Thank you for choosing DLO as your trusted laboratory partner.

Sincerely,



R'Nee Mullen, CEO
Diagnostic Laboratory of Oklahoma



DLO Mission

Provide innovative, timely, and quality medical laboratory services

DLO Vision

To be the trusted laboratory partner — empowering health, impacting lives



This manual is designed to provide our clients with useful information to help them get started quickly and begin accessing the many resources and services DLO has available. It is intended to be an easy-to-use reference guide with information on standard procedures, key forms, and important contact information. The testing information included is limited to those tests which are most frequently used and is not a complete menu of DLO's tests. Please visit dlolab.com for more information on all of the tests available through DLO.

We are constantly increasing our test menu and improving available tests and procedures. The most important laboratory changes are communicated to all DLO customers through the monthly newsletter **Laboratory Update**, which can be found through IntelliTest Manager™. We encourage providers and staff to review and take note of test additions, improvements and other important notifications in this newsletter.

Introduction

As a new client, we'd like to introduce you to DLO, who we are and what we do.

We are Oklahomans serving Oklahomans by providing better health with diagnostic insights. As a joint venture of Quest Diagnostics, DLO provides the most comprehensive diagnostic testing and services available in Oklahoma.

Clinical expertise which is unsurpassed in Oklahoma

- Full-service microbiology department includes virology, parasitology, mycology, and mycobacteriology
- Largest employer in Oklahoma of medical technologists with more than 220 med techs
- More than 40 microbiology technicians and assistants
- 7 cytotechnologists
- 9 rapid response labs and one central lab
- 10 hospital labs under DLO's Laboratory Management
- Most comprehensive solid tissue HLA laboratory in the region, located at INTEGRIS Nazih Zuhdi Transplant Institute
- Board-certified AmeriPath pathologists who also provide medical directorships
- Electron microscopy for nephrology

Maintains the highest quality tests and specimen integrity

- Highly-trained, DLO-employed route service representatives
- 95 DLO transport vehicles cover 9,500 miles and make 1,250 stops daily
- High-tech, hand held tracking devices allow specimens to be tracked during transit according to type, temperature and department
- More than 35 DLO employees staff the 24-hour customer service and support call center located in the central lab

Patients come first

- More than 150 skilled, friendly phlebotomists keep patients at ease
- More than 40 in-office phlebotomists
- More than 50 conveniently-located patient service centers and contracted draw sites statewide
- Electronic test results available to patients via computer, tablet, and smart phone.



DLO's analytic capabilities allow providers to make decisions based on real-time data



User-friendly, mobile-friendly tools for test ordering and reporting are available through dloab.com, Test Center, and Quantum™



Access to more than 600 Ph.D.s and M.D.s available for clinical consultation



We support our communities

- DLO offers free and discounted testing for multiple charitable organizations
- Employees are active in Leukemia and Lymphoma Society, Habitat for Humanity, American Heart Association, American Red Cross, Juvenile Diabetes Foundation and other charitable organizations

We're respected in our communities

- Named Best Places to Work in Oklahoma every year since 2005
- Celebrated 20 years in business in 2021

We perform for our communities

- #1 in Quality Metrics for all Quest business units in 2015, 2016, 2018, and 2019
- #1 in Employee Engagement for all Quest business units since 2015

Who is Quest Diagnostics?



Quest Diagnostics empowers people to take action to improve health outcomes. Derived from the world's largest database of clinical lab results, Quest's diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors and improve healthcare management.

- Network of esoteric and specialized laboratories
- Broad menu of specialized testing including cancer, infectious disease and genetics
- Annually serves one in three adult Americans
- Nationwide laboratory which services 50% of the hospitals throughout the U.S.
- More than 20 billion test results delivered in the past decade

Quest's 45,000 employees understand that, in the right hands and with the right context, their diagnostic insights can inspire actions that transform lives.

Who is AmeriPath?



AmeriPath Oklahoma City is dedicated to providing comprehensive diagnostic solutions, advanced technology and testing, and superior pathology services to local medical communities.

- Direct access to our pathology team for case consultation and specimen discussion
- Fast turnaround time: 24-48 hours for most tissue and cytology evaluations
- Comprehensive IHC, special stains and molecular testing on complex cases
- AmeriPath offers the expertise of a pathology network of more than 450 board certified pathologists

Through diagnostic excellence and personalized services, AmeriPath is committed to being Oklahoma's local pathology partner and single source solution for diagnostics insights.

Table of Contents

Contacts

Key Contacts 1
Helpful Resources 2

Test Ordering

Helpful Ordering Information 4
 Electronic Test Ordering Options 4
 DLO General Requisition 5
 ICD Code Requirements 6
 Billing, Insurance, and Medicare 7

Specimen Collection and Handling

Specimen Collection and Handling 10
Quest Test Directory 11
IntelliTest Manager™ 12
DLO's Virtual Test Guide 13-15
Blood Collection
 Order of Draw 16
 Proper Phlebotomy Techniques 17
 Coagulation Testing 18
 Factors that Compromise Specimens 19
 Proper Specimen Preparation 20
Microbiology Collection Devices 21
Cytology Specifications 22
Specimen Identification 23
Requisition Folding 24
Online Specimen Pickup Scheduling 24
Specimen Transport Preparation and Lock Box Instructions 25

Results and Reporting Overview

Reporting Results 28
 Sample Clinical Report
 Quanam™ Reporting
Clinical Experts 29
Clinical Report Delivery Policy 29

Insurance and Billing Information

Billing Services Overview 32
eInvoice™ 33
DLO Insurance Provider List 34
PECOS Enrollment 35
Medicare Limited Coverage Policy (MLCP) 36
Advance Beneficiary Notice (ABN) Form 38
Advance Written Notice (AWN) Form (Humana only) 39
Oklahoma Health Care (SoonerCare) Prior Authorization 40-42

Patient Services

Appointment Scheduling/eCheck-In	44
MyQuest™ Patient Portal.....	45
Payment Options for Laboratory Testing	46
QuestDirect™.....	47
Sample Patient Invoice.....	48

Information Technology

EHR/IT Compatibility.....	50
System Access.....	50
Superior Support	50
Information Technology Resources	50
dlolab.com.....	51-52
QuestConnect™	53

Quantum™ Solutions

Account Registration.....	56
Navigating Quantum.....	57
Test Ordering.....	58
Specimen Collection Requirements	59
Reporting Results	60-61
Interactive Insights	62
Quantum Solutions	63
MyQuest™	63

Ordering Supplies

Ordering Supplies.....	66
Supply Research	67
Supply Request Form.....	68

Addendum

Glossary of Terms	71
DLO CLIA Laboratory Certificate of Accreditation.....	72
DLO CAP Laboratory Certificate of Accreditation.....	73
Sample Requisitions	74-81
Patient Service Center/Contracted Draw Site Guide.....	82-83
Supply Request Form.....	84

The information found the Go Kit is subject to change at DLO's discretion without notification. The most recent version can be found at dlolab.com/gokit. Print dates can be found on the lower inside corner of every page.

Key Contacts

My Account # _____

Account Exec. _____ Phone _____

E-mail _____

Specialty Acct. Exec. _____ Phone _____

E-mail _____

IT Contact _____ Phone _____

Helpful Resources

Consult with our experienced team to get the insights you need. Call the appropriate helpline below and connect to the first available expert most qualified to answer your question.

DLO Customer Service

- DLO Add-On Test Fax

405.608.6100 or 800.891.2917, Option 2
405.213.1661 Fax

DLO Logistics and STAT Pickup

405.608.6100 or 800.891.2917, Option 3

DLO Supplies

405.608.6100 or 800.891.2917, Option 4,
then Option 1
866.865.1810 Fax

DLO Sales Support

405.608.6100 or 800.891.2917, Option 5
405.608.6215 Fax

DLO Billing

405.608.6100 or 800.891.2917, Option 6

DLO Cytology

405.608.6100 or 800.891.2917, Option 8

Connectivity/Quanam Help Desk

800.697.9302

AmeriPath

ameripath.com

405.227.5493

DLO is committed to protecting the confidentiality of an individual's health information in compliance with all applicable federal, state and local laws and regulations. For more information about our privacy practices, please visit dlolab.com which contains the most up-to-date information.

Helpful Resources

Quest Diagnostics' Employer Solutions

800.877.7484

Genetic Counselor Hot-line

866.GENE.INFO
(866.436.3463)

Toxicology Specialist

877.40.RXTOX
(877.407.9869)

dlolab.com

Quest Diagnostics' Test Directory - dlolab.com home page
Test and specimen requirements

Quantum™ Lab Services Manager - dlolab.com home page

- *Simplified lab ordering*
- *Supply ordering*
- *Specimen pickup*
- *Enhanced results*
- *Pricing transparency*
- *Billing trailers*
- *Full test menu*
- *Online Test Directory*

IntelliTestManager.com

Test changes and lab updates

DLO Insurance Network - dlolab.com/insurance

List of preferred and in-network health plans accepted by DLO

Medicare Limited Coverage Policies (MLCP) - dlolab.com/mlcp

List of preferred and in-network health plans accepted by DLO

Virtual Test Guide - dlolab.com/vtg or virtualtestguide.com

Complete test, specimen requirements and collection guides for select tests

QuestDirect™ - dlolab.com/questdirect

Patient Self-Ordered Laboratory Testing

Choose to Know through DLO - dlolab.com/choose-to-know or choosetoknow.com

Patient and Provider Education

MyQuest Patient Portal - myquest.questdiagnostics.com

Patient lab results and testing information

Test Ordering

With DLO, you're good to **GO**

When you order tests through DLO, you can count on high-quality results from a reliable, accurate and innovative diagnostic testing service provider.

About this section

This section will acquaint you with test ordering options and requirements.

Electronic test ordering options

DLO paper requisitions

ICD-10 requirements

Billing, insurance, and Medicare requirements

For additional assistance with test ordering,
please contact **DLO's Customer Support
Center at 800.891.2917, option 2.**

Helpful Ordering Information

When you order tests through DLO, you can count on high-quality results from a reliable, accurate and innovative diagnostic testing service provider. We offer multiple ways to submit your lab orders electronically as well as through paper requisitions.

When lab orders are submitted with missing or inaccurate information it can lead to unnecessary costs for your patients as well as disruptions to providers. Avoid disruptions caused by follow-up phone calls and letters to obtain missing or inaccurate information by reviewing the following information.

Electronic Test Ordering Options

Quantum™ Solutions

Place and track patient lab test orders and access lab test results anywhere, anytime from a laptop, PC, or mobile device.

Complete a requisition in as little as 10-15 seconds — Insurance eligibility verification helps minimize payor issues

Revise lab orders electronically

View standing orders, orders on hold, and test status

Access results quickly and easily

Track patients' health

Please see the Quantum Solutions section for more information. To get set up, contact your DLO Account Executive.

Your EHR Computer Interface

DLO interfaces with more than 600 EHR applications and laboratory information systems, more than any other lab company.

Our connectivity team can help certify, implement, and support EHR interfaces and provide assistance with test dictionary mapping and building.

To get set up, contact your DLO Account Executive.

DLO Paper Requisition

DLO's Test Requisition Form is easy to complete. Simply fill out the sections on patient and billing information, ICD Code(s) and test(s) requested. It is important to fill out the form accurately and completely to minimize follow-up and ensure you receive timely reports. Please refer to the DLO Test Requisition diagram for clarification on proper completion.

Your DLO representative can work with you to create a customized requisition to address your practice's specific needs. This saves you time and reduces potential errors by including information that is relevant to your practice.

Missing and Incomplete Information

Orders received with incomplete billing information will generate a **Missing Information Request within 72 hours**. Missing Information Requests must be returned promptly to meet your patient's insurance carrier requirements and timely filing limits.

Be certain to **complete all the required billing information** on the requisition at the time of ordering. If you receive a Missing Information Request, the request must be signed and returned before any action may be taken.

To ensure testing is performed for your Medicare beneficiaries, **the ordering provider must be enrolled in Medicare through PECOS**. Please refer to the PECOS enrollment section for further details on how to enroll.

General Health Requisition Form

ICD Code Requirements

Pay particular attention to ICD codes when completing your paper test requisitions or online test orders.

It is important to list all medically relevant codes when ordering tests to facilitate payor approval. Insurance, Medicare and Medicaid require appropriate ICD Diagnosis Code(s) prior to processing patient claims.

Indicate all applicable codes in the boxes provided. Do not include descriptive diagnoses. ICD codes are for billing purposes only and will not be considered as clinical history in the evaluation of Pap Smears.

ADDRESS: CITY, STATE, ZIP

TELEPHONE #

DATE COLLECTED

NPI/UPIN ORDERING/SUPPLIER

ADDIT'L PHYS.: Dr. NAME

NON-PHYSICIAN PROVIDER: NAME

Fax Results to: ()

Client # OR NAME: _____

ADDRESS: _____

CITY: _____

Mandatory flow.

PATIENT STREET ADDRESS (OR INSURED/RESPONSIBLE PARTY) APT. # KEY #

STATE ZIP

SHIP TO INSURED: SELF SPOUSE DEPENDENT

INSURANCE CO. NAME

INSURED ID NO. # GROUP #

STATE ZIP

Provide signed ABN when necessary

Medicare Limited Coverage Tests

@ = May not be covered
 F = Has prescribed frequency rules
 & = A test or service performed with research/experimental kit
 B = Has both diagnosis and frequency-related coverage limitations

ICD Codes

Fill in the applicable fields below.

FOLD HERE

PATIENT AND FAMILY CLINICAL HISTORY FORM

THIS REQUISITION FORM IS AVAILABLE THROUGH HEREDITARY CANCER RISK PANELS (enter all that apply)

THIS REQUISITION FORM IS AVAILABLE THROUGH HEREDITARY CANCER RISK PANELS (enter all that apply)

BRCA-Related Breast and/or Ovarian Cancer Syndrome	Expanded Hereditary Cancer Risk Panels
<p><input type="checkbox"/> 91863 BRCaVantage® Comprehensive <i>(BRCA1 and BRCA2 sequencing and deletion/duplication)</i></p> <p><input type="checkbox"/> 91864 BRCaVantage® Ashkenazi Jewish Screen <i>(Common founder mutations BRCA1 c.68_69delAG, BRCA1 c.5266dupC, and BRCA2 c.5946delT)</i></p> <p><input type="checkbox"/> 92140 BRCaVantage® Ashkenazi Jewish Screen w/Reflex to BRCaVantage® Comprehensive <i>(Ashkenazi Jewish Screen, if negative reflex to BRCaVantage® Comprehensive.)</i></p> <p><input type="checkbox"/> 91865 BRCaVantage® Single Site <i>(Known familial mutation in BRCA1 or BRCA2 gene)</i></p>	<p><input type="checkbox"/> 92573 BRCaVantage® with Reflex to Breast Plus Panel <i>(BRCA1, BRCA2 if negative reflex to: TP53, PTEN, CDH1, STK11, PALB2)</i></p> <p><input type="checkbox"/> 92587 BRCaVantage® Plus™ Breast Cancer Risk Panel (7 Genes) <i>(BRCA1, BRCA2, TP53, PTEN, CDH1, STK11, PALB2)</i></p> <p><input type="checkbox"/> 92586 Breast Plus Panel w/o BRCA (5 Genes) <i>(TP53, PTEN, CDH1, STK11, PALB2)</i></p> <p><input type="checkbox"/> 93791 Glivantage™ Hereditary Colorectal Cancer Panel (13 Genes) <i>(APC, BMPR1A, CDH1, EPCAM, MLH1, MSH2, MSH6, MUTYH (MYH), PMS2, PTEN, SMAD4, STK11, TP53)</i></p> <p><input type="checkbox"/> 93792 Qvantage™ Hereditary Women's Health Cancer Panel (14 Genes) <i>(ATM, BRCA1, BRCA2, CDH1, CHEK2, EPCAM, MLH1, MSH2, MSH6, PALB2, PMS2, PTEN, STK11, TP53)</i></p> <p><input type="checkbox"/> 93768 MYvantage™ Hereditary Comprehensive Cancer Panel (34 Genes) <i>(APC, ATM, BARD1, BMPR1A, BRCA1, BRCA2, BRIP1, CDH1, CDK4, CDKN2A (p16, p14), CHEK2, EPCAM, MEN1, MLH1, MSH2, MSH6, MUTYH (MYH), NBN, NFI, PALB2, PMS2)</i></p>

6 Test Ordering

DLO Go Kit 02/2022

Helpful Ordering Information

Billing, Insurance, and Medicare

DLO Client Bill

Do Not List Any Insurance Information on a requisition which is to be billed directly to the DLO account holder.

Insurance

Managing the complexities of insurance coverage is challenging. Always check with the patient for changes in insurance coverage and be sure to check the most recent DLO Insurance List at dlolab.com/insurance to confirm participation. *Medicare should be listed as Primary Insurance for patients who qualify.*

When billing Medicare, always complete the **Advance Beneficiary Notice (ABN)** when appropriate. It is also very important to include the appropriate ICD Codes on test orders. Medicare will not pay for tests ordered without an appropriate ICD Code listed on the requisition. Resources for ICD Codes can be found in the MLCP section of our website at dlolab.com/mlcp.

When billing Medicaid, specific tests require prior authorization requests (PAR) before testing is ordered. Please refer to Insurance and Billing for additional information.

Medicare Limited Coverage Policies (MLCP)

Medicare publishes limited coverage policies for certain laboratory tests. Tests subject to limited coverage are only considered medically necessary and reimbursable by Medicare if ordered for patients with certain conditions.

Medicare beneficiaries must be informed in writing prior to specimen collection that Medicare is likely to deny coverage if the diagnosis does not meet Medicare's coverage determination. The patient's signature on an Advance Beneficiary Notice (ABN) acknowledges that s/he agrees to be personally and fully responsible for payment if Medicare denies payment.

If you are ordering a limited coverage test for diagnostics reasons that are not covered under Medicare policy, you must submit a signed ABN to ensure the test is processed. DLO may not perform testing if the order does not include the required ABN.

To ensure testing is performed and avoid delays, rework, and follow-up phone calls, refer to the Quest Diagnostics Medicare Limited Coverage Policy Reference Guides at dlolab.com/mlcp. Please list all medically appropriate ICD-10 code(s) on the requisition when ordering limited coverage testing.

Orders received with incomplete billing information will generate a
Missing Information Request within 72 hours.

Specimen Collection and Handling

With DLO, you're good to **GO**

At DLO, we understand how critical each specimen and test result can be in managing your patients' health. We take all possible care to maintain specimen integrity from the moment it is picked up through test completion. Specimens are picked up, packaged, tracked and delivered directly to the laboratory by our reliable, efficient Route Service Representatives (RSRs), thereby minimizing the need for follow-up, thus freeing time for your staff.

About this section

This section will acquaint you with DLO's specimen handling process.

Electronic resources for testing and specimen collection

- Quest Diagnostics Test Directory
- IntelliTest Manager™
- Virtual Test Guide on dlolab.com

Specimen Handling and Transport Overview

Blood Specimen Collection

Microbiology Specimen Collection

Cytology Specimen Collection

For additional assistance with test ordering,
please contact **DLO's Customer Support
Center at 800.891.2917, option 2.**

Specimen Collection and Handling

Quality results depend on quality specimens

Quality results begin with the manner in which specimens are collected and prepared for testing. With a comprehensive menu of more than 3,500 tests, DLO and Quest Diagnostics perform testing on a wide range of sample types. Properly collecting and preparing patient specimens ensures you get the results you need to care for your patients.

Specimen Collection Requirements

Refer to the digital tools explained below for expanded instructions on patient preparation and laboratory specimen collection procedures for individual tests.

Test Directory

Information on all tests offered through DLO/Quest questdiagnostics.com/testcenter

DLO's Virtual Test Guide

Complete test and specimen collection guide for frequently ordered and DLO specific tests dlolab.com/virtual-test-guide or dlolab.com/vtg

Directory of Services

Testing and specimen collection information with helpful explanations for standard Quest policies and procedures questdiagnostics.com/directoryofservices

Intellitest Manager™

Online tool to access new test information, test updates and changes intellitestmanager.com

Quantum™ Solutions

View specimen collection requirements at time of order processing

Specimen requirements include information such as specimen volume collection and transport containers as well as transport temperature.

Adequate specimen volume must be submitted for analysis. The volume listed is enough for initial analysis as well as for any confirmatory tests that must be performed. *If an inadequate specimen is submitted, we may not be able to perform the initial test or required confirmatory procedures.*

Patient Preparation

Many tests require that the patient be prepared in some specific way to ensure useful results. Please refer to the digital tools previously explained or call Customer Services for clarification of any patient preparation that might be needed.

A fasting specimen is preferred for the majority of tests performed on serum, plasma, or whole blood. *Non-fasting specimens often contain fat particles that can interfere with many analytical procedures.*

Supplies

Specimen collection devices supplied by DLO are to be used only for the collection of specimens for processing by DLO. Supplies are not to be used to store or dispose of biological materials, including sharp instruments, or for any activity not connected with the collection of specimens for processing by DLO.

Specimens collected and/or transported in expired collection or transport devices may be rejected. Routinely check to ensure your supplies are not outdated.

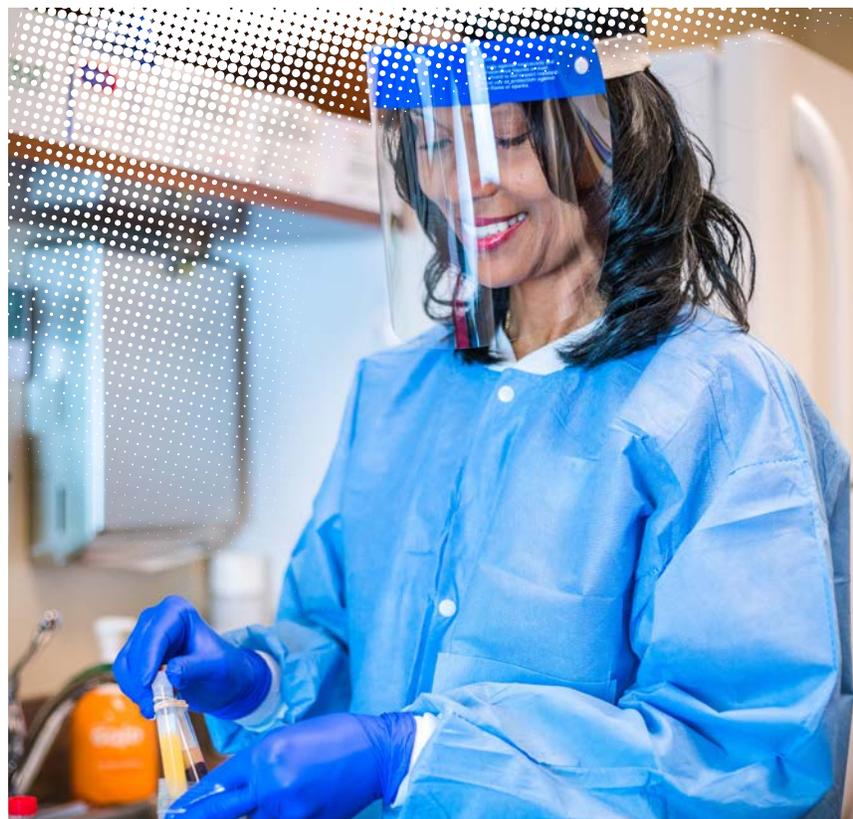
Health and Safety Precautions

Specimens should be handled in a safe manner and according to applicable legal requirements or guidance. Information on safe specimen handling may be obtained from the US Occupational Safety and Health Administration (OSHA) and the Centers for Disease Control and Prevention (CDC).

Additional Details and Instructions

- Specimen leakage or contamination of collection device
- Specimens should never be frozen in glass tubes
- No needles or other sharps in the package which could cause injury or pathogenic exposure

DLO reserves the right to refuse to accept any transports that pose a safety hazard to its employees.

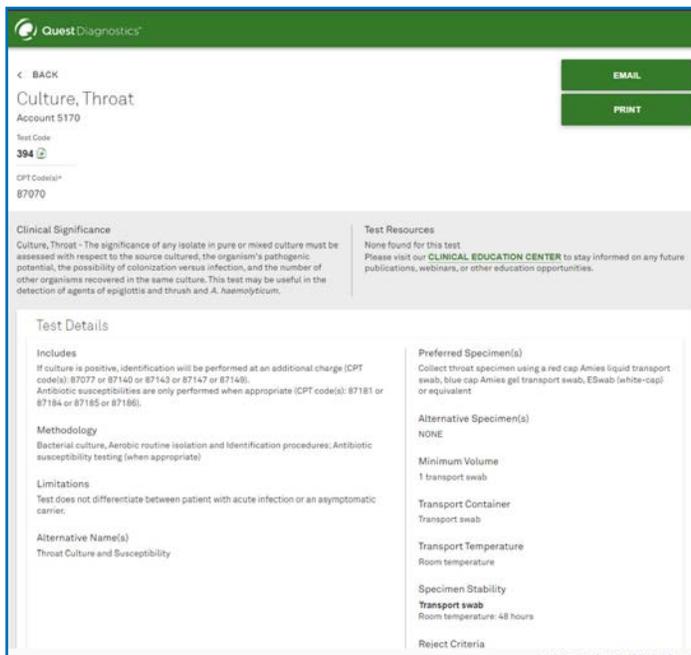
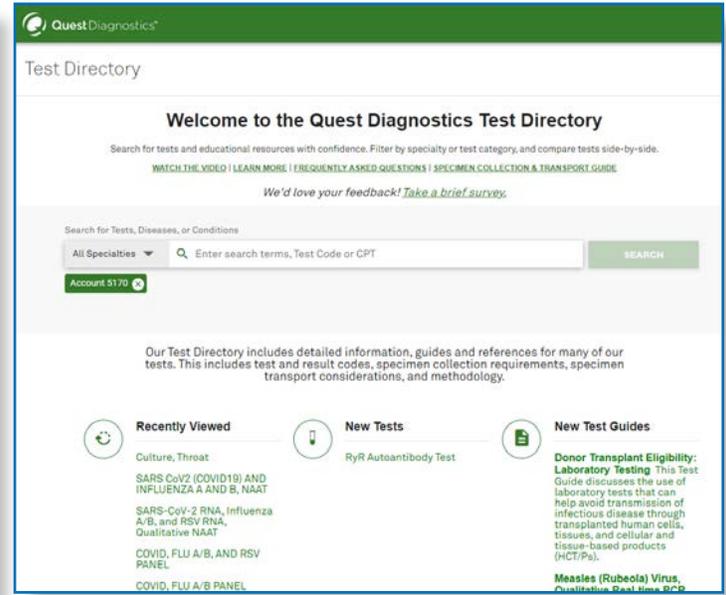
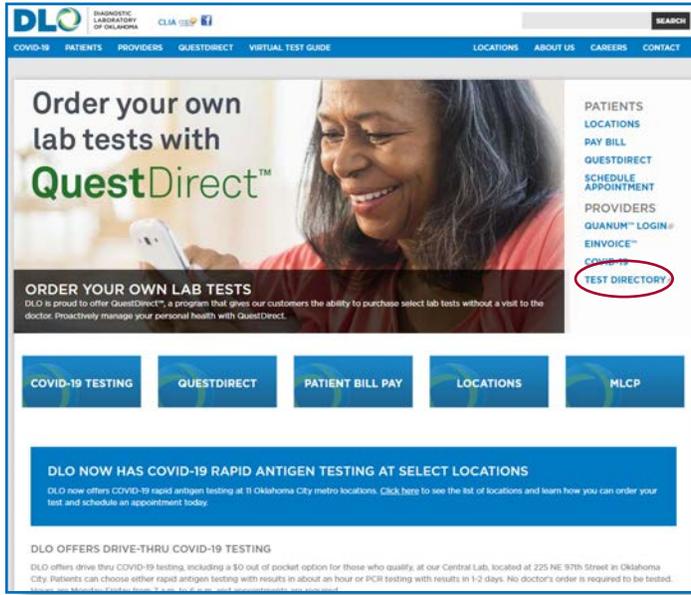


Quest Test Directory

Improved access to Quest's latest testing information

Quest Diagnostics' Test Directory is a valuable resource available to providers and their staff for testing information. Links to the Test Directory can be found on the dlolab.com homepage, in the Tools and Resources for Providers, and throughout the Virtual Test Guide.

On your first visit to the Test Directory, select "Click Here" under "Ordering from a Quest Diagnostics affiliate" and then select DLO to save your service area. Any searches will now test information available for DLO.



Quest's Test Directory provides comprehensive information for all tests available through DLO/Quest.

- Search engine dedicated to the Test Center
- DLO/Quest test name
- Test code(s)
- Billing CPT code(s)
- Additional testing or reflex criteria
- Methodology
- Limitations
- Reference ranges
- Clinical significance
- Link to FAQs, algorithms, test reference material or related articles
- Preferred and acceptable alternative specimens
- Links to related sections of questdiagnostics.com

Intellitest Manager™

Easily manage the test changes that are most important to you

IntelliTest Manager is a flexible online tool that provides best-in-class features for accessing new test information, test updates and changes based on specific account utilization. Clients can simply visit intellitestmanager.com and log in with their client number and 5-digit zip code.

Get the test update data you need in the format you want with IntelliTest Manager

Features

- Filter by the utilization of multiple accounts
- Browse and perform keyword search across all updated tests
- Manage recipients of email notifications about lab updates
- Export information in the product-specific format specified by your EMR or LIS vendor
- Filter and browse tests by specific client utilization
- Customize the view by selecting and hiding data fields
- Sort information based on the following: new tests, CPT code, specimen requirements, transport temperature, specimen stability, reference range or methodology
- View test change documents online, 24/7
- See test update history with effective date range
- See detailed information for updated test(s), including specimen requirements and effective dates
- Export and download list of all updated tests to Excel and PDF
- Update notification available by email
- Interface mapping information provided, including LOINC
- See pricing messages for price matching due to test code changes
- Browse and print new test offerings



Customize your view

Table of Contents
Test Details
View By Category

Customize Your View: ON

Filter By Utilization

Account #

To filter by the utilization of multiple accounts, enter each account number separated with a comma (for example: 111,222,333) and click the FILTER button.

You have selected to not include the following fields:
Additional Information, Always Message, Assay Category, CPT Codes, Clinical Significance, Instructions, LOINC Codes, Methodology, Performing Site, Pricing Message, Reference Range, Reject Criteria, Set-Up/Analytic Time, Specimen Requirements, Specimen Stability, Transport Temperature, Units Of Measure

Export:

Include Fields in Your View

<input type="checkbox"/> Additional Information	<input type="checkbox"/> Pricing Message
<input type="checkbox"/> Always Message	<input type="checkbox"/> Performing Site
<input type="checkbox"/> Assay Category	<input type="checkbox"/> Reference Range
<input type="checkbox"/> Clinical Significance	<input type="checkbox"/> Reject Criteria
<input type="checkbox"/> CPT Codes	<input type="checkbox"/> Set-Up/Analytic Time
<input type="checkbox"/> Instructions	<input type="checkbox"/> Specimen Requirements
<input checked="" type="checkbox"/> Interface Mapping (Result Codes)	<input type="checkbox"/> Specimen Stability
<input type="checkbox"/> LOINC Codes	<input type="checkbox"/> Transport Temperature
<input type="checkbox"/> Methodology	<input type="checkbox"/> Units Of Measure

Exclude Items from Your View

New Tests

NY Tests

For questions or support:

Email intellitestmanager@questdiagnostics.com, call 1.800.697.9302, Option 1, then 6, or ask your DLO Account Executive

Virtual Test Guide

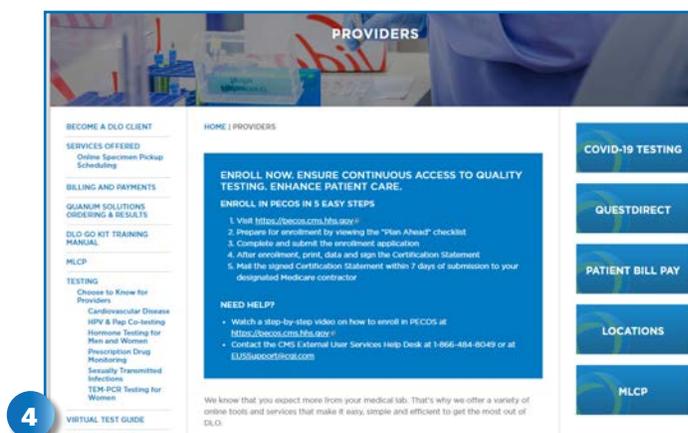
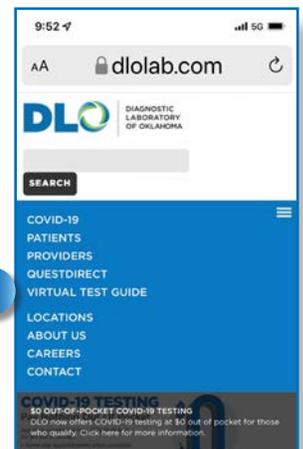
DLO's premium laboratory testing reference tool

An innovative online, no-cost solution to providing testing information with specimen guideline and visual collection guides for Oklahoma's healthcare providers.

DLO's Virtual Test Guide (VTG) on dlolab.com features test information, specimen collection specifics and a visual collection guide for individually selected frequently-used tests and tests with a history of collection and/or submission difficulties. The Virtual Test Guide homepage can be accessed several different ways.

Easily accessed through your phone, tablet or computer at dlolab.com/vtg.

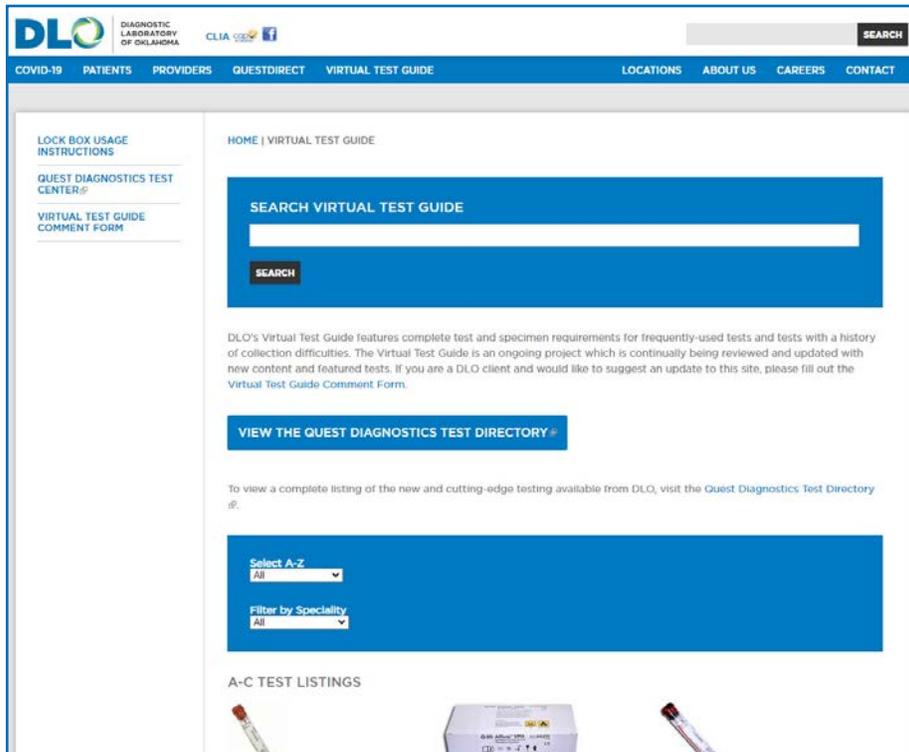
- 1 Drop-down menu under "Providers"
- 2 VTG links on dlolab.com homepage
- 3 VTG button right navigation menu
- 4 Links throughout Providers section



Virtual Test Guide

Gain complete test information in one location

Finding the information you need has never been easier.



VTG Search Engine is dedicated to search key words, disease state, tests names, tests numbers and specimen collection devices within the guide.

Tests are listed alphabetically on the VTG homepage, according to test name.

Filters allow tests to be sorted according to specific specialties and/or alphabetic ranges

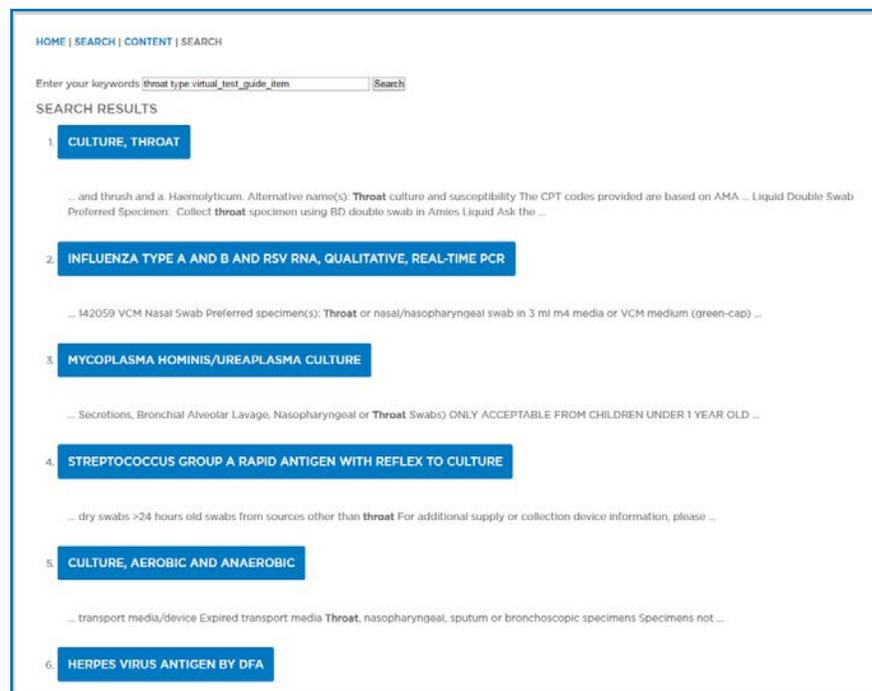
Specimens must be segregated according to temperature while being stored for transport. **Lock Box Usage instructions clarify** what is needed to protect the integrity of each specimen until pickup by a DLO RSR.

Quest's Test Directory contains information on all of the more than 3,500 tests available through DLO and Quest Diagnostics.

Can find a test? Have a comment you want to share? **Virtual Test Guide Comment Form** sends all submissions to DLO's VTG Team for review and response.

Providing accurate results every time.

VTG search results will list all tests which contain any part of the submitted search criteria. The tests are listed according to the percentage of matching criteria.



Virtual Test Guide

The only place to go for all your test information

The screenshot shows the DLO Virtual Test Guide interface. At the top, there is a navigation bar with links for COVID-19, PATIENTS, PROVIDERS, QUESTDIRECT, VIRTUAL TEST GUIDE, LOCATIONS, ABOUT US, CAREERS, and CONTACT. Below the navigation bar, the page title is 'HOME | CULTURE, THROAT' and 'CULTURE, THROAT'. A photograph of a double swab is shown. The page contains the following information:

- Test code:** 394
- CPT code(s):** 87070
- Includes:** If culture is positive, identification will be performed at an additional charge (CPT code(s): 87077 or 87140 or 87143 or 87147 or 87149). Antibiotic susceptibilities are only performed when appropriate (CPT code(s): 87181 or 87184 or 87185 or 87186).
- Methodology:** Bacterial culture, Aerobic routine isolation and identification procedures; Antibiotic susceptibility testing (when appropriate)
- Limitations:** Test does not differentiate between patient with acute infection or an asymptomatic carrier.
- Clinical significance:** The significance of any isolate in pure or mixed culture must be assessed with respect to the source cultured, the organism's pathogenic potential, the possibility of colonization versus infection, and the number of other organisms recovered in the same culture. This test may be useful in the detection of agents of epiglottitis and thrush and a. Haemolyticum.
- Alternative name(s):** Throat culture and susceptibility

The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the Payor being billed.

COLLECTION GUIDE:

- Supply:** 60104 Amies Liquid Double Swab
- Preferred Specimen:** Collect throat specimen using BD double swab in Amies Liquid

The illustration shows a person's mouth with a yellow swab being used to collect a specimen from the throat. Labels indicate the 'Swab', 'Tonsil', and 'Throat is swabbed in the area of the tonsils'.

1. Ask the patient to open their mouth and say "Ah".
2. Gently depress the tongue with a tongue depressor.
3. Guide the swab over the tongue to the posterior pharynx.
4. Gently swab the mucosa behind the uvula and between the tonsillar pillars back and forth.
5. Remove the swab without touching the tongue, uvula, or lips.

Transport container: Double swabs in Amies liquid

Transport temperature: Room temperature

Specimen stability: Deliver to the microbiology lab as soon as possible.
Room temperature: 2 days

Reject criteria:

- Expired transport device
- Frozen
- Request for anaerobic culture

For additional supply or collection device information, please contact DLO's Customer Service at (800) 891-2917, option 2.

The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the Payor being billed.

All information you need to make the best decision for your patients.

DLO/Quest test name

Collection device(s) photo

Test code(s)

Billing CPT code(s)

Additional testing or reflex criteria

Methodology

Limitations

Reference ranges

Clinical significance

Link to FAQs, algorithms, test reference material or related articles

Alternative test names

Complete listing of the specimen(s) with collection device(s)

Easy to understand instructions and clinical explanations

Collection device with DLO supply order number

Additional test codes, when available

Preferred specimen

Collection instructions with illustrations, when available

Specimen transport and storage

Transport container

Transport temperature

Specimen stability

Rejection criteria

Specialties associated with test

Click any "Virtual Test Guide" link to return to the VTG homepage.

"HOME" link at the top of any page within dlolab.com will lead to the site's homepage.

Information on related tests or disease states not listed in the VTG can be found at the [Quest Diagnostics' Test Directory](#).

Proper Blood Collection

Quality testing starts with proper specimen preparation

Properly collecting and preparing patient blood specimens can minimize errors or inaccurate results and reduce test delays or cancellations. Common examples of inaccurate results and error messages include, but are not limited to:

- Falsely elevated potassiums
- Falsely decreased glucoses
- Falsely elevated lactate dehydrogenase levels
- "Specimen received unspun" comment on reports
- "Quantity not sufficient" (e.g., QNS) comments on reports
- "Red Blood Cells present in specimen" comment on report

Order of Draw

In order for a blood specimen to be appropriate for testing, it must be drawn in a specific order. The following "Order of Draw" procedure must be followed to ensure a suitable blood specimen is obtained and to avoid cross contamination of specimens with additives from a previous tube or container.



Blood Cultures	Citrate Tube	Separator Serum Tube	Heparin Tube	EDTA	Sodium Fluoride	Citrate ACD
Varies	Light Blue	Gel - Red/Gray or Gold	Green, Tan	Lavender, Tan or Royal Blue	Gray	Yellow
Invert 8-10 times	Invert 3-4 times	No Gel - Red	Invert 8-10 times	Invert 8-10 times	Invert 8-10 times	Invert 8-10 times
		<i>Gently</i> Invert 5 times				

- Allow the SST and red top serum tubes to clot for a minimum of 30 minutes, but no longer than 45 minutes, before centrifugation.
- Tubes should be allowed to clot in a vertical position (e.g., in a test tube rack) at room temperature unless otherwise noted.
- If your centrifuge is a swing bucket centrifuge, spin the SST and serum tubes for 15 minutes at 2,200 RPM.

For serum or plasma specimens, draw a sufficient volume of whole blood to obtain the required serum or plasma volume after centrifugation (approximately 2 ½ times more whole blood).

For serum, gently invert the tube eight times after filling; allow the blood to clot for at least 30 minutes in a vertical position and separate by centrifugation.

- 10 minutes for horizontal spin centrifuges
- 15 minutes for fixed head centrifuges

For plasma and whole blood, completely fill the tube to eliminate dilution from the anticoagulant or preservative; immediately mix the blood by gently and thoroughly inverting the tube ten times. Separate plasma by centrifugation. Transfer plasma to a plastic tube and label the tube as "plasma."

Proper Blood Collection

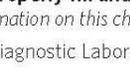


Proper Phlebotomy Techniques

This chart shows the various tube tops used during the collection of DLO lab specimens, including the additive, number of inversions and order of draw.

Order of Draw and Number of Inversions are for specimens drawn in plastic tubes only.

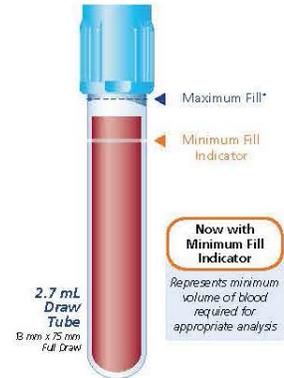
COLLECT IN THIS ORDER

Stopper	Additive	Inversions
 Blood Cultures		8-10
 Light Blue	Citrate Tube must be filled completely. Note: When using a winged blood collection set for venipuncture and a coagulation (citrate) tube is the first specimen to be drawn, a discard tube should be drawn first. The discard tube must be used to fill the blood collection set tubing's "dead space" with blood, but the discard tube does not need to be completely filled. This important step will ensure maintenance of the proper blood-to-additive ratio of the blood specimen.	3-4
 Red / Yellow	Gel, serum <i>Do not use gel tubes for toxicology or drug testing</i>	5
 No gel, Serum	No gel, Serum Please visit DLO's Virtual Test Guide for instructions on proper collection and specimen processing procedure for Microtainers™.	5
 Red	Heparin	8
 Green or Tan	EDTA	8
 Lavender or Tan	EDTA	8
 Royal Blue	Sodium Fluoride (Glucose)	8
 Gray	Tubes with other additives Citrate SCD	
 Pink	Last tube drawn	

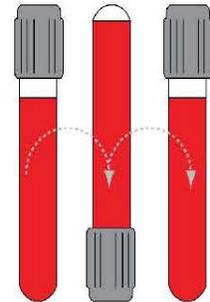
BD Vacutainer® Plus Plastic Citrate Tube Draw Volume Guide

Sufficient volume achieved if blood drawn falls above minimum fill indicator. For blood transfer, do not fill above illustrated dashed maximum line.

Note: The quantity of blood drawn into evacuated tubes varies with altitude, ambient temperature, barometric pressure, tube age, venous pressure and filling technique.



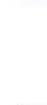
* According to CLSI guideline, Dec. 2003, Doc. H1-A5, Vol. 23, No. 33.



Clot 30 minutes
Allow blood to clot for 30-45 minutes in a vertical position



Spin 10 minutes
Centrifuge at full speed (between 1100 & 1300g) for 10 minutes for swing-head units or 15 minutes for fixed angle units (balance tube in centrifuge).



Fill Transport Vial
Using a pipet, move the serum to a clear transport vial. Label with Specimen Type and two patient identifiers.

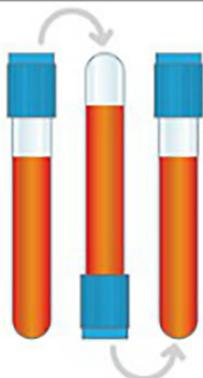


Please properly fill and separate all specimens.
The information on this chart is valid as of November 17, 2021 and is subject to change without notice.
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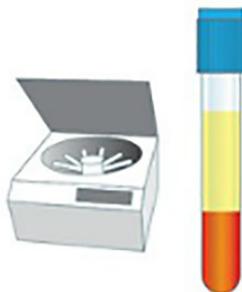
Proper Blood Collection

Coagulation Testing

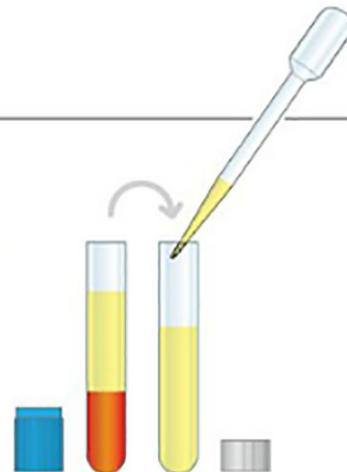
Preparing Platelet - Poor Plasma for Coagulation Testing



Immediately after collection, mix specimen by gentle inversion. Complete processing within 60 minutes of collection.



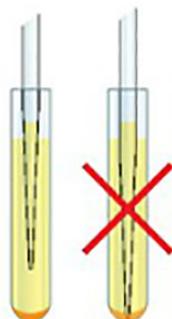
Centrifuge at 1500 x g for 15 minutes.



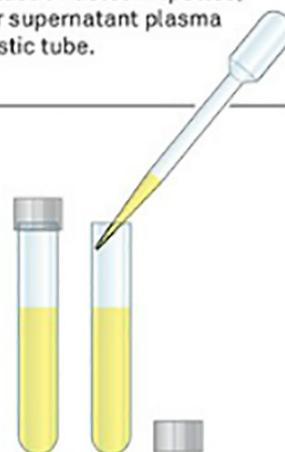
Using plastic Pasteur Pipettes, transfer supernatant plasma to a plastic tube.



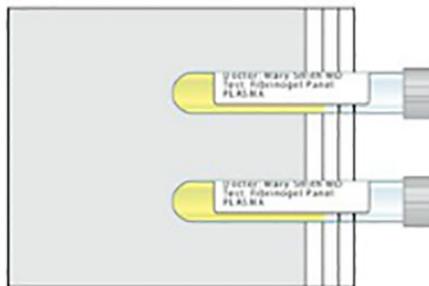
Cap and centrifuge supernatant plasma at 1500 x g for 15 minutes.



Remove supernatant plasma from second spin, being careful to not disturb the sediment at the bottom of the tube.



Transfer plasma to plastic storage tubes.



Proper Blood Collection

Factors That Compromise Specimens

Specimen integrity is imperative to achieve quality test results.

Your care, skill, and knowledge when preparing the patient and specimen are essential to the provision of the highest quality standards for testing and services.

The following guidelines highlight the various factors that can compromise patient's specimens and assays.

Hemolysis

Hemolysis occurs when the erythrocytes are ruptured and release their contents into the serum or plasma. The hemolyzed serum or plasma will look light pink to bright red. Hemolysis, even in small amounts, may alter test results markedly, particularly potassium and LDH. Grossly or moderately hemolyzed specimens may be rejected.

Causes of hemolysis include:

- Small needle used to collect specimen
- Difficult phlebotomy
- Placing red top tubes in the refrigerator without allowing 30 minutes at room temperature for complete clotting
- Vigorous shaking of specimens
- Storing specimens in excessive heat or in a refrigerator that is too cold

Quantity Not Sufficient (QNS)

Each assay requires a minimum amount of specimen required to perform the test accurately. If we do not receive enough of a specimen to meet the minimum volume requirements, we will not perform the test. For serum or plasma specimens, please draw more than the amount requested in our specimen requirements (for example, 2 ½ times more than the requested volume). If you suspect a specimen will be QNS, list tests in order of priority.

Lipemia

Excessive lipids in the blood produce a cloudy or milky specimen. Moderately to grossly lipemic specimens may invalidate many test results. Lipemic specimens may be the result of a recent meal prior to the blood collection. Follow the general rules of fasting before a blood specimen is obtained (e.g., the patient should have nothing to eat or drink, except water, for 8-12 hours prior to the draw).

Hyperbilirubinemia

Icteric serum or plasma will appear dark to bright yellow. Icterus may affect some results. To ensure quality we may request another specimen be collected for analysis.

Specimens collected with outdated supplies

Please check routinely to ensure that your supplies are not outdated. All specimens received in expired collection or transport tubes will be rejected by DLO.



Specimen Handling and Transport

Quality testing starts with proper specimen preparation.

Urine Collection

Urine collections require providing specific instructions to the patient. Clean catch patient instructions and 24-hour collection instructions are detailed in DLO's Virtual Test Guide and/or Quest Diagnostics Directory of Services. For 24-hour test collections, total urine volume must be included on both the laboratory order and the urine aliquot submitted for analysis.

Tissue Collection

Ensure that tissue specimens are covered completely in 10% formalin. For further details about collection and preparation of tissue specimens, refer to the Virtual Test Guide, Quest Diagnostics digital Directory of Services or Test Directory.

Collection (other)

Comprehensive collection procedures for trace elements, cultures, and toxicology specimens can be found in the Virtual Test Guide, digital Directory of Services or Test Directory

Labeling

Each specimen container must be labeled with appropriate patient identification in order to be tested. Specimens with missing patient identification will not be tested. If a significant discrepancy is noted with the patient information provided on the specimen and the laboratory order, your facility will be contacted for clarification. Specimens for HIV testing, blood bank (immunohematology) testing and other sensitive tests that are inconsistently labeled will not be tested.

Storage

All specimens must be stored at the appropriate temperature prior to transport to the laboratory for testing. Refer to the Virtual Test Guide, Directory of Services or online Test Directory for information on specimen storage temperatures.

- Storage temperatures are defined as:
- Ambient/Room Temperature (15 - 30 degrees C)
- Refrigerated (2 - 10 degrees C)
- Frozen (-20 degrees C or colder)

Minimum Volume Requirements

Test volumes listed in the Virtual Test Guide, Quest Diagnostics Directory of Services or online Test Directory allow for multiple test determinations. The minimum volume allows for a single test including instrument dead volume. Adequate specimen volume for each test requested should be submitted to DLO to avoid delays in processing and to expedite turnaround time. Prioritizing tests for low volume (short) specimens: Specimens with questionably small sample volumes can have the tests prioritized on the test order form. Minimum testing requirements are available by calling DLO customer services.

Collection Supplies

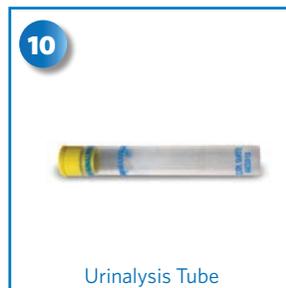
Specimens collected and/or transported in expired collection or transport devices will be rejected by DLO. Please routinely check to ensure your supplies are not outdated.

Additional Details an Instructions

- Specimen collection and handling should always take place using Universal Precautions.
- Specimens should never be frozen in glass tubes.
- Needles or syringes should never be submitted to the laboratory.

Specimen Handling and Transport

Microbiology Collection Devices



The information on this chart is valid as of November 17, 2021 and is subject to change without notice.

Cytology Specifications

Comprehensive testing from one vial, one specimen

Image-guided Pap with age-based screening protocols— DLO SMART Codes

SMART test codes are comprised of Imaged Pap testing with HPV and additional STI tests, appropriate for her age, based on professional guidelines.*

Send in the specimen using either ThinPrep® or SurePath™, and provide the patient's date of birth

Image-guided Pap with age-based screening protocols

Test Offerings	ThinPrep	SurePath
Image-Guided Pap with Age-Based Screening Protocols	91384	91384
Image-Guided Pap with Age-Based Screening, Plus CT/NG	91385	91385
Image-Guided Pap with Age-Based Screening, Plus CT/NG/Trich	91386	91386

*Ask your Quest Diagnostics representative, or visit questdiagnostics.com/smartcodes, for a full explanation of the use of SMART Codes, as well as to see the most current professional cervical cancer and STI screening guidelines.

Additional Testing Options

Reflex and co-testing options for Pap and HPV (based on ACOG guidelines)

	Test Offerings	ThinPrep w/ Imaging	SurePath w/ Imaging
Age 21-29	Pap	58315	18810
	Pap (reflexes to HPV if ASCUS)	90934	18811
	Pap (reflexes to HPV if ASCUS) and CT/NG ¹	91912	18817
Age 30-65	Pap	58315	18810
	Pap & HPV	90933	18813
	Pap & HPV and CT/NG ¹	91339	18828
	Pap & HPV mRNA E6/E7, reflex HPV 16,18/45	91414	18829

CT/NG, C. trachomatis/N gonorrhoeae RNA

1. For patients with risk factors for sexually transmitted infections.

Out-of-the-vial tests

Test Offerings	ThinPrep	SurePath
CT	11361	11361
NG	11362	11362
CT/NG	11363	11363
Trichomonas vaginalis	90521	90521
HSV-1/2	90569	90569
HPV mRNA	90887	92203
HPV Genotypes 16, 18/45	91826	92392
HPV Reflex to Genotypes 16, 18/45	90942	92211



Specimen Handling and Transport

Proper Specimen Identification

The College of American Pathologists (CAP), DLO's laboratory accrediting agency, requires that all specimens submitted for testing must have two patient identifiers located on the specimen container upon submission.

Specimen labels

All specimens should be labeled at the time of collection with at least two patient identifiers that must also appear on the requisition.

Examples of patient identifiers are as follows:

The patient's name (full last name, then full first name or initial) or a unique ID code is always required.

The second patient identifier may be one of the following:

- Date of birth (month/date/year)
- Other unique patient identifier that is also on the test requisition, e.g., hospital or office ID code or file number
- DLO requisition number or specimen barcode label
- Other barcode labels can be used if the barcode matches the unique identifiers on the printed requisition (the barcode does not need to be human readable)

NOTE: Location-based identifiers are *NOT* acceptable, e.g., hospital room number or street address

Each specimen container must have a securely affixed label with the following information:

- the patient's name written exactly as it appears on the test requisition (e.g. Doe, Jane)
- a second patient identifier as noted above
- your account number
- date of collection

Additional Instructions

If the label is hand-written, use a ballpoint pen—do not use a felt tip pen.

If glass slides are submitted, use a pencil for labeling the frosted end — two identifiers are preferred although patient's name alone is acceptable

If labeling a sample that is intended to be **frozen, secure the label with transparent tape.**

When using an **electronically-generated DLO test requisition, place the label lengthwise** on the tube.

When submitting a specimen in a container other than the tube used to draw the sample (e.g., transfer vials), **indicate specimen type on the label** (e.g., serum, plasma, urine, etc.).

When submitting specimens for **microbiological testing** (e.g., cultures, bacterial antigen, microscopic examination) **the nature and anatomic source of the sample and the specific organism(s) to be detected, if any, should be specified.**

Quantum will automatically print specimen labels with submitted orders.
Improper labeling of patient specimens may result in test cancellations.

Specimen Transport Preparation

Information Regarding Requisition Folding

DLO is dedicated to delivering accurate results on-time, every time. Our goal is to be accountable for your patient's specimen from the time we pick it up until the time it is tested and resultted.

Specimen tracking is the tool that allows us to capture individual patient demographics for each specimen you entrust in our care.

By folding the requisition in a manner that allows us to scan the barcode, we are able to capture each patient's information. This allows us to track the status of your patient's specimen at any given time until the results are in your hands.

A printed requisition form from Quest Diagnostics. A red circle highlights the barcode at the top of the form. The form contains patient information, test codes, and a section for additional report copies and profiles/tests.

Printed requisition

The same printed requisition form, now folded in half. A red circle highlights the barcode, which is now visible on the clear side of the folded paper.

Folded requisition option



Requisition inserted in bag
Barcode on clear side

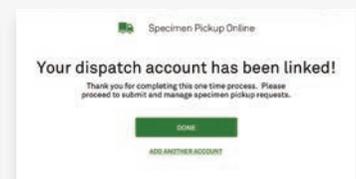
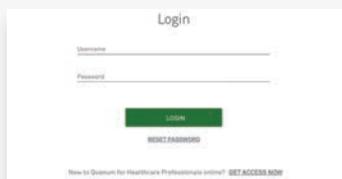
Online Specimen Pickup Scheduling

Scheduling a Diagnostic Laboratory of Oklahoma (DLO) specimen pickup may now be done online through our [Quantum™ for Healthcare Professionals](#) website. Simply [go online](#) to [dlob.com/pickup](#) to log in, [enter](#) specimen details, [schedule](#) the pickup, and [submit](#). That's all it takes. You'll receive confirmation, and a DLO courier will pick up your specimen(s).

[dlob.com/pickup](#)

Signing up for online pickup is a simple, 1-time process:

- 1 Go to [dlob.com/pickup](#), click the "Log In" button and log in.*
- 2 On the next screen select **SPECIMEN PICKUP**.
- 3 Follow the instructions to enter your dispatch account information and to confirm pickup address.†
- 4 Click **SUBMIT** to confirm—you're ready to schedule your first pickup!



* You can log in to the site using your existing Quantum/Care360 credentials or follow the steps on the screen to verify your Quest Diagnostics account. If you're having trouble logging in, call 1.800.891.2917 for support.

† Please note: DLO cannot pick up from P.O. box addresses.

Lock Box Usage Instructions

Proper Specimen Temperature for Transport

Specimens must be segregated according to temperature while being stored for transport. **Lock Box Usage instructions clarify** what is needed to protect the integrity of each specimen until pickup by a DLO RSR.

Ambient, refrigerated, and frozen specimens **MUST** be segregated. If you need additional lock box capacity to allow for complete segregation, please contact DLO at 1.800.891.2917, option 3.

Ambient

Place ambient specimens *farthest away from any cold packs*.

If there are *specimen tubes requiring different temperature states within a single patient sample collection*, place each specimen tube in a separate specimen bag with a copy of the ordering requisition. This will facilitate those tubes being placed in the correct areas of the lock box.

DO NOT put ambient specimens on top of refrigerated specimens.

Refrigerated

When placing a refrigerated specimen inside the lock box, use a cold pack and place refrigerated specimen directly on the cold pack either by:

- 1) rubber banding specimen to the cold pack, or
- 2) placing specimen in a separate bag with the cold pack

DO NOT put refrigerated specimens in the frozen tote bag.

Frozen

Frozen specimens should be placed inside a frozen tote container to allow them to remain frozen while in the lock box. *Make sure the specimen is completely frozen before placing it inside the frozen container.*

Remember to take the frozen tote out of the lock box in the morning to refreeze the gel-packs before reusing. Freeze only the gel packs, not the entire tote.

Call **1.800.891.2917, option 3**, for specimen pickup, to cancel specimen DLO of your need for additional lock box capacity to properly store specimens.



Results and Reporting Overview

With DLO, you're good to **GO**

DLO offers on-time results that are easy to read and interpret.

- Out-of-range results are noted for staff, decreasing time spent on tracking abnormal results and freeing up time for more productive duties
- Enhanced reports can serve as an educational tool for patients, helping to improve compliance with testing and treatment regimens, ultimately improving clinical outcomes
- Delivery of lab results based on your needs; reports through Quanum, your EHR computer interface, or via fax.

About this section

This section will acquaint you with the DLO method of reporting patient lab results.

Reporting Results

Sample Clinical Reports

Clinical Expert Consultants

Clinical Report Delivery Policy

Reporting Results

Helping improve outcomes and manage health

Having quick access to information is necessary to help you make clinical decisions and take action for your patients. Our technology solutions can ensure you have the insights you need throughout your busy day.

DLO can provide lab results based on your needs. Reports can be provided through Quanam, your EHR computer interface, or via fax.

Request that DLO results be interfaced with your EHR

DLO makes EHR interfacing easy. Lab results are seamlessly integrated with all other relevant clinical information in a patient's electronic medical record, making it easier for you to provide your patients with the best possible care. Requesting an interface from your third party EHR to DLO is simple:

- Speak with your DLO Account Executive regarding setting up an interface.
- Technical assistance for interfaces is available by calling DLO's IT Support Help Desk at 800.697.9302.

Faxed results report

Receiving faxed results

- For faxed results, a signed agreement must be in place prior to release.

Please contact your Customer Solutions Specialist to get set up with faxed results.

DLO DIAGNOSTIC LABORATORY OF OKLAHOMA
Diagnostic Laboratory of Oklahoma
CLIENT SERVICES 800.891.2917

PATIENT INFORMATION
LASTNAME, FIRSTNAME
DOB: 01/01/1980 AGE: 30
GENDER: F
ID: 001
PHONE: 101-010-1010
Room: 010

REPORT STATUS FINAL
ORDERING PHYSICIAN
DR. DEFAULT
CLINIC INFORMATION
TESTFLAG1
LASTNAME, FIRSTNAME M.D. ADDRESS
FAMILY MEDICAL ASSOCIATES
ADDRESS OF THE CLIENT
OKLAHOMA CITY, OK 73114

SPECIMEN INFORMATION
SPECIMEN: KP003760P
REQUISITION: 0003951
LAB REF: 001
COLLECTED: 03/24/2010 08:00
RECEIVED: 03/24/2010 16:52
REPORTED: 03/24/2010 16:59

Test Name	Lab	
PAIN MANAGEMENT PROFILE 2 W/ CONFIRMATION, URINE		
Prescribed Drug 1	Methadone	
Prescribed Drug 2	Propoxyphene	
	In Range Out of Range Reference Range	
Creatinine	36.0	> or = 20.0 mg/dL
pH	7.0	4.5-9.0
Oxidant	NEGATIVE	<200 mcg/mL
Test Ordered	Result Cutoff medMatch	
Methadone	POSITIVE <150 ng/mL	
EMV	120 H <100 ng/mL	
Methadone	NEGATIVE <100 ng/mL	
Opiates	POSITIVE <300 ng/mL	
Codeine	NEGATIVE <100 ng/mL	
Morphine	NEGATIVE <100 ng/mL	
Hydrocodone	150 H <100 ng/mL	
Hydrocodone	NEGATIVE <100 ng/mL	
Oxycodone	NEGATIVE <100 ng/mL	
Propoxyphene	NEGATIVE <300 ng/mL	
		INCONSISTENT
		INCONSISTENT

PERFORMING LABORATORY INFORMATION
QMS QUEST DIAGNOSTICS-MORSEMAN, 900 BUSINESS CENTER DRIVE, MORSEMAN, PA 19064, Laboratory Director: MORGAN MURPHY, MD, PCAP
CLIA: 3909204104

LIST OF RESULTS PRINTED IN THE OUT OF RANGE COLUMN:

Methadone	Result	Cutoff
	POSITIVE	<150 ng/mL
	120 H	<100 ng/mL
	POSITIVE	<300 ng/mL
	150 H	<100 ng/mL

Requisition Number: 0000069 Date: 11/04/05 12:00 AM Status: Final/Abnormal
Ordering Provider: Account Number: 97502841 Accession Number: MR052310T
Patient name: DOE, JOHN

GLYCOMARK (R) Lab: AMD Result Value: 6.1 Ref. Range: Status: Final
Units: ug/ml Abnormal

HEMOGLOBIN A1c Lab: MI Result Value: 7.3 Ref. Range: See Note. Status: Final
Units: % of total Hgb Abnormal
Reference Range: NON-DIABETIC: <6.0%

Patient Demographics Information
AMD Guest Diagnostics Nichols Institute-Charlity VA 14225 Newbrook Dr Charlity VA 20151-2228 Laboratory Director: Kenneth Sisco M.D.
MI Guest Diagnostics-Miami 10200 Commerce Pkwy Miramar FL 33025-3938

Annotations Tasks Messages
Add Annotation

Legend
Unknown or Possible Duplicate Patient Found
Abnormal
Advisory Message
Additional info available
Enhanced Report
Reviewed
Annotated

Quanam results report

Requisition Number: 0000069 Date: 11/04/05 12:00 AM Status: Final/Abnormal
Ordering Provider: Account Number: 97502841 Accession Number: MR052310T
Patient name: DOE, JOHN

GLYCOMARK (R) Lab: AMD Result Value: 6.1 Ref. Range: Status: Final
Units: ug/ml Abnormal

HEMOGLOBIN A1c Lab: MI Result Value: 7.3 Ref. Range: See Note. Status: Final
Units: % of total Hgb Abnormal
Reference Range: NON-DIABETIC: <6.0%

Patient Demographics Information
AMD Guest Diagnostics Nichols Institute-Charlity VA 14225 Newbrook Dr Charlity VA 20151-2228 Laboratory Director: Kenneth Sisco M.D.
MI Guest Diagnostics-Miami 10200 Commerce Pkwy Miramar FL 33025-3938

Annotations Tasks Messages
Add Annotation

Legend
Unknown or Possible Duplicate Patient Found
Abnormal
Advisory Message
Additional info available
Enhanced Report
Reviewed
Annotated

Quanam™ Solutions enhances patient care through advanced reporting options.

- Monitor chronic conditions with test-specific or condition-specific views of testing and medication histories
- Customize reports with the information that is relevant to what you're looking for

For more on the unique and exclusive Quanam features designed to help clinics increase the efficiency of their practices and to enhance quality of care, ask your DLO representative.

Clinical Experts

Consult with our medical specialists

Gain access to more than 600 medical and scientific experts for consultation when needed

Sometimes you have questions about a patient case that may be triggered by an unusual testing need or result. Sometimes you may need insight beyond a specific finding. Get answers quickly from our team of more than 600 specialists so you can expedite care. DLO connects you with both quick answers to your questions and with specialist/academic level support for more challenging cases.

Call the right helpline below and connect to the first available expert most qualified to answer your question.

- 1.866.MYQUEST (1.866.697.8378) for the next available M.D. or Ph.D.
- 1.866.GENE.INFO (1.866.436.3463) for the next available board-certified medical geneticist or lab-based genetic counselor. If calling from outside the U.S. call 678.406.1198.
- 1.877.40.RXTOX (1.877.407.9869) for the next available toxicology specialist

Clinical Report Delivery

Test Reporting Notification

Routine test result reporting times vary, depending upon the nature of the test, the analytical time required for the procedure and the method of reporting. Reports are delivered electronically, by facsimile, or U.S. mail.

The provider who requests a test is responsible for providing 24-hour reliable contact information for STAT and priority reporting. The person notified should be the ordering provider or his/her authorized representative as permitted or required by state and federal law, and has the responsibility of interpreting the result in the context of the patient's clinical condition and can take immediate action, if needed. If the person notified is not qualified to make these decisions, he/she has the responsibility to communicate the information to a qualified person immediately.

- STAT test results will be reported for tests that have been ordered as STAT by the client and are offered as a STAT test by DLO.
- STAT test results are not called to the client unless the results of the STAT test is in the critical range.
- DLO will use reasonable efforts to promptly communicate critical STAT test results at any hour of the day, seven days/week.

All communications that involve patient information, including test results, will only be initiated on a need-to-know basis and will follow local and federal regulations that protect patient confidentiality.

Priority Result Reporting

This section details how DLO laboratories notify a physician or other clinical personnel responsible for patient care, prior to the regularly scheduled delivery of results when results of tests on the Priority Result Report list are outside of defined ranges. The verbal result reporting described in this section is in addition to the regular reporting procedure for all DLO test results (such as printed reports delivered by mail).

Priority-1

Test results include, but are not limited to, results considered "critical" according to the Clinical Laboratory Amendment of 1988 (CLIA; CFR 493.1109f) and the College of American Pathologists (CAP) Laboratory Inspection Program and so designated by the Chief Laboratory Officer or designee. Since test results cannot be fully interpreted without knowledge of the patient's current clinical condition and treatment, we will use reasonable efforts to promptly communicate Priority-1 results at any hour of the day, seven days/week so that the healthcare provider can determine the clinical implications and possible need for immediate intervention.

Priority-2

Test results are those that may require attention prior to the receipt of routine laboratory reports. We will use reasonable efforts to promptly communicate these results the same day (up to 7 p.m.) or the next morning (after 9 a.m.), seven days/week. For facilities which are known to us as a nursing home or hospital, we will use reasonable efforts to promptly communicate these results at any hour of the day, seven days/week.

Insurance and Billing Information

With DLO, you're good to **GO**

DLO has comprehensive insurance partnerships that provide broad coverage for patients. This means dealing with fewer laboratories, gaining access to local clinical lab experts, and achieving consistency of reporting — all of which increase practice efficiency.

About this section

This section will acquaint you with billing and insurance policies and procedures for DLO services in your area.

Billing Overview

eInvoice™

Insurance Payor List

PECOS Enrollment

Medicare Billing

Medicare Limited Coverage Policies (MLCP)

Advance Beneficiary Notice (ABN) Form

Advanced Written Notice (AWN) Form

SoonerCare Prior Authorization Process

Billing Services Overview

We understand that your practice is busy and managing the complexities of insurance coverage and billing can be challenging. We've simplified our invoicing process and have resources to help you obtain the information you need to streamline your workflow.

Client Billing

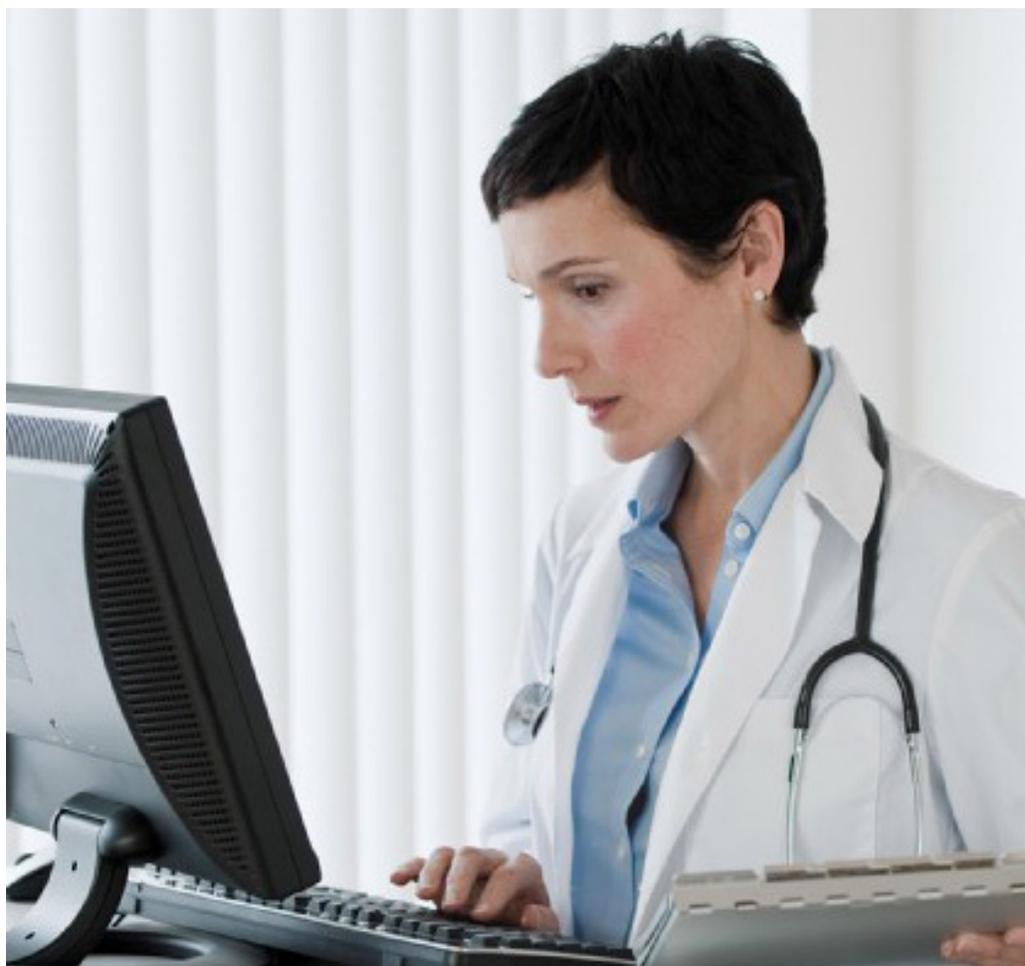
If your account is eligible, you may direct charges to be billed to your client account.

Questions?

For questions regarding your account bill, please call the number listed on your billing statement or our Billing Customer Service Department.

Clients 888.321.0155
Monday through Friday,
8:30 am - 5:00 pm CST

Patients 888.241.7742
Monday through Friday,
8:30 am - 6:00 pm CST



Invoicing

DLO will bill your account upon request (must meet credit check requirements).

Payment is due by the date reflected on your bill. Most payments are net 15 days unless otherwise stated.

- Payments should be made via electronic or manual check.
- The preferred method of payment is through our new simplified electronic invoicing process, eInvoice. Visit dلولab.com/providers/billing-and-payments and enroll today.
- Invoices are considered to be correct unless notification of an error is made within 30 days of receipt.
- Transfers and re-billings can be submitted using a Transfer Request Form or at dلولab.com/providers/billing-and-payments. Transfer requests must be made within 30 days of receipt.
- DLO can bill patients and third party carriers directly, provided that complete billing information is provided.

Note: In some cases, tests performed at DLO may require additional charges. These include processing fees, reflex tests, and multi-component identification. Additional charges may also be made for STAT testing, titers specimen collection at a DLO Patient Service Center, and the transportation of specimens to laboratories outside of DLO. Refer to the digital Directory of Services for additional information.

More Control, Less Paperwork

We understand that you're busy at your practice and that's why we've simplified our invoicing process with eInvoice. We designed eInvoice to fit into your workflow and help you become more efficient. eInvoice provides easy, secure, and convenient 24/7 access to the account-management tools you need.

The benefits are clear:

Enhanced Account Management

- Access your account 24/7
- One sign on for all accounts
- Electronic payments and payment scheduling
- Store payment information
- Manage discrepancies and disputes without making phone calls
- Enhanced e-mail notifications so you can track important account activity
- Transfer credits between open invoices
- View historical activity, account aging, account balances, open invoices and adjustments

Paperless Invoices

- Reconcile invoices online for increased patient information security
- Receive email notifications when new invoices are generated
- Print, email and download invoices as PDFs
- View or download invoices in Excel CSV format

Seamless Billing

- Bill payers and patients in one convenient application

Experience the ease of eInvoice today:

- 1 Go to questdiagnostics.com/einvoice and click "Enroll Now"
- 2 Review and accept the Terms and Conditions
- 3 Identify your primary account and create your user profile
- 4 Create your login and customize your security settings
- 5 Check your e-mail for the "Welcome Notification" and click the activation link included inside it

Multiple Account Access

- 1 Click "Administration"
- 2 Click "Link Account"
- 3 Enter Lab Code, Client Number, Zip Code and Bill Number
- 4 Click "OK"
- 5 Repeat as needed

DLO Insurance/Payer List

DLO will file all insurance claims to the contracted payers shown below. If you have any questions regarding DLO's participation with a specific product or health plan, contact us at (405) 608-6100 or (800) 891-2917, option 5, or contact your health plan provider. Other insurance plans not listed may be considered as out-of-network resulting in a patient bill. Please be aware this list is subject to change. For the most up-to-date list please visit dlolab.com/insurance.

Preferred Provider for Select Private Health Plans

- Aetna (All plans and products)
- Aliera
- America's Choice Provider Network
- Central States Team Care
- Cigna (All plans and products)
- Coventry Health Care
- GEHA (Government Employee Health Assoc.)
- HealthPass USA
- Humana (All Plans and Products)
- QuestSelect (Formerly **Lab Card**®)
- United Healthcare (All plans and products)

Key Employer and Health Care Relationships

Costco Home Depot MinuteClinic National Rural Electric Cooperative Association (NRECA) United Airlines

Health Plans, Health Products and Other Payers

- Access HealthNet
- Aetna (All plans and products)
- Aliera
- Ambetter
- America's Choice Provider Network American Choice ACO
- AMSUHC (American Medical Security) Beech Street (A Multiplan Network) BlueCross BlueShield of Oklahoma (BCBSOK)
 - Blue Advantage PPOSM
 - Blue Card BlueCross BlueShield
 - Blue Choice PPOSM
 - Blue Cross Group Medicare Advantage (PPO)SM
 - Blue Cross Group Medicare Advantage HMOSM
 - Blue Cross Medicare Advantage Dual Care Plus (HMO SNP)
 - Blue Cross Medicare Advantage Flex PPOSM
 - Blue Cross Medicare Advantage HMO
 - Blue Cross Medicare Advantage PPO
 - Blue High Performance NetworkSM
 - Blue High Performance Network with TierSM
 - BlueLincs HMO
 - BlueOptions HSASM
 - BlueOptions PPOSM
 - BlueOptions Select PPOSM
 - Blue Plan65 Select
 - Blue Preferred Care PPO
 - Blue Preferred PPOSM
 - Blue TraditionalSM
 - Caring Program
 - Federal Employee Program (FEP)
 - HSA Blue
 - MyBlueSM
 - NativeBlueSM
 - Preferred Care BlueSM
- CapRock
- CapStar PPO (administered by CapRock TPA)
- Care ImprovementPlus
- Centene
 - Oklahoma Complete Health
 - WellCare of Oklahoma
 - WellCare Health Insurance Co. of Oklahoma
- Central States Team Care
- CHAMPVA (Civilian Health and Medical Program of Department of Veteran Affairs)
- ChoiceCare (Humana)
- Cigna (All plans and products)
- Cigna-HealthSpring
- Clover Health Partners,LLP (CHP)
- CommunityCare HMO (excludes St. Francis, ValuMed St. John and OMNI Networks)
- Community Care HMO State Employees
- Community Care Life and Health Insurance
- Connect Health
- CoreCivic
- Coventry Health Care
- Emblem Health
- FedMed
- First Health Corp Health System
- Frates Benefit Administrators
- GEHA (Government Employee Health Assoc.)
- Generations Health
- GlobalHealth
- Health Choice (aka Oklahoma State and Education Employees Group and Insurance Board)
- Healthcare Highways (formerly Oklahoma Health Network)
- HealthPass USA
- HealthSmart Preferred Care
- Hooray Health
- Horizon BCBS
- Humana (All Plans and Products)
- Ilumed ACO (Jan,2024)
- MDVIP
- Medica Harmony (via Healthcare Highways)
- Medica Quest[®](administered by first Health)
- Medical Mutual of Ohio
- MSLA (Medical Support Los Angeles)
- MultiPlan (All Groups)
- Mutual Assurance Administrators
- Naphcare
- National Association of Letter Carriers (NALC)
- Oscar Health
- OSMA Health (formerly PLICO)
- Physician Partners ACO
- Preferred CommunityChoice PPO
- Private HealthCare System (PHCS)
- Providence Health Plan
- Pyramid Life Insurance
- QuestSelect (Formerly **Lab Card**®)
- SAMBA Health Plans
- Secure Horizons
- Sterling Life Insurance Company (Medicare Supplement)
- Stillwater Collaborative Care
- Teddy Health
- United Healthcare (All plans and products)
- Urgent Care Travel
- Web TPA
- WellNet
- WellPoint (AmeriGroup)
- Yale University Health Services

State and Federal Government Program Provider

- Medicaid/SoonerCare
- Managed Medicaid
- Medicare Traditional (Oklahoma) Medicare
- Railroad Medicare
- TRICARE East
- TRICARE West Patient-Centered Community Care
- Veterans Choice Program (VA/VHA)
- Supplement Insurance
 - (Medigap) e.g. AARP

Enroll in PECOS in 5 easy steps

Provider enrollment in PECOS is a CMS mandate

The Patient Protection and Affordable Care Act *requires* that physicians and eligible professionals enroll in Medicare to order and refer services, including clinical laboratory tests, for Medicare beneficiaries.

Medicare will not pay for clinical laboratory services unless the physician or non-physician practitioner that ordered the testing is enrolled in Medicare's Provider Enrollment, Chain and Ownership System (PECOS).

All providers with a National Provider Identifier (NPI) number must enroll.

Ensure quality testing from DLO without disruption for Medicare patients

Quality lab testing is a vital part of your patient care. DLO will now only accept lab orders through Quantum for Medicare patients from providers enrolled in PECOS.

-- If the provider is not registered, they will need to cancel their order and enroll in PECOS before they can proceed with testing.

Lab testing is vital to patient care. Enroll in PECOS today so you can continue to provide your Medicare patients with quality services from DLO.

The good news is it's easy to enroll in PECOS—you can choose to enroll online or by mail.

Enrollment is quick and easy

- 1 Prepare for enrollment** see the "Plan ahead" checklist
- 2 Visit <https://pecos.cms.hhs.gov>**
- 3 Complete and submit the enrollment application**
- 4 After enrollment, print, date and sign the Certification Statement**
- 5 Mail the signed Certification Statement** within 7 days of submission to your designated Medicare contractor

Need help?

Watch a step-by-step video on how to enroll in PECOS at <https://pecos.cms.hhs.gov>

Contact the CMS External User Services Help Desk at 1.866.484.8049 or at eussupport@cgi.com

For questions regarding these important lab ordering changes, please contact your DLO Account Executive or call 800.891.2917, Option 5.

Plan ahead.

Information you will need to complete your PECOS application

- NPI number
- NPPES ID and password
- Personal Information (name, date of birth, Social Security number)
- Educational Information (school name, year of graduation)
- Professional License Information
 - Medical license number
 - Original effective date
 - Renewal date
 - State where issued
- Certification Information
 - Certification number
 - Original effective date
 - Renewal date
 - State where issued
- Specialty/Secondary Specialty Information
- Drug Enforcement Agency (DEA) Number
- Information About Final Adverse Actions (if applicable)
- Practice Location Information
 - Medical practice location
 - Special payment information
 - Medical record storage information
 - Billing agency information (if applicable)
 - Any federal, state, and/or local professional licenses, certification and/or registrations required for practice
- Electronic Funds Transfer documentation

Tips for Billing Medicare

Using the Support Center

Laboratory testing plays a vital role in the care of patients.

When lab orders are submitted with missing or inaccurate information it can lead to unnecessary costs for your patients, as well as disruption to your practice and delays in testing.

DLO is committed to providing the test results needed to help you do the best for your patients.

When you ensure your lab orders are submitted with complete and accurate information you can avoid:

- Disruption to your practice caused by follow-up calls to obtain missing or accurate information
- Higher out-of-pocket expenses for your patients when they receive bills for non-covered services
- Missing information necessary to care for your patients because of delayed laboratory testing
- Important reminders to ensure laboratory orders are submitted correctly

Diagnosis Codes

All claims for laboratory services must include diagnosis codes. Remember to always include a diagnosis code when submitting an order for laboratory testing. Ensure the code(s) submitted are consistent with the patient's medical condition. ICD-10 diagnosis codes will be required for all lab orders.

Medicare Limited Coverage Policy (MLCP)

Medicare publishes limited coverage policies for certain laboratory tests. Tests subject to a limited coverage policy are only considered medically necessary and reimbursable by Medicare if ordered for patients with specific conditions. Ensure you provide all relevant diagnosis information documented on the patient's chart when submitting laboratory orders for tests included in the MLCP.

CMS provides a diagnosis code reference guide as an aid to providers for determining when an ABN (Advance Beneficiary Notice) is necessary. Diagnosis codes must be applicable to the patient's symptoms or conditions and must be consistent with documentation in the patient's medical record. DLO does not recommend any diagnosis codes and will only submit diagnosis information provided by the ordering provider.

If the diagnosis provided does not meet the reimbursement rules, or if the frequency limit on test procedures has been exceeded, payment may be denied. In that case, DLO can seek reimbursement from the patient only when the patient has been notified in advance of the testing that Medicare is likely to deny payment for these services. If the patient chooses to have the test performed, they must complete an Advance Beneficiary Notice (ABN), confirming their understanding that they will be responsible for payment.

The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the ordering provider. Please direct any questions regarding coding to the payor being billed.

Your cooperation in complying with the Medicare Regulations and related test ordering procedures will eliminate the need for time-consuming follow-up calls to your office.

Refer to the next page for details on accessing helpful information about MLCPs.

Advance Beneficiary Notice (ABN)

Medicare patients must sign an ABN when laboratory tests are ordered for a condition that is not listed in the applicable MLCP. Submit a complete ABN form when required to avoid delays in testing. In the future, DLO may no longer perform testing when laboratory orders are submitted without the required valid ABN form.

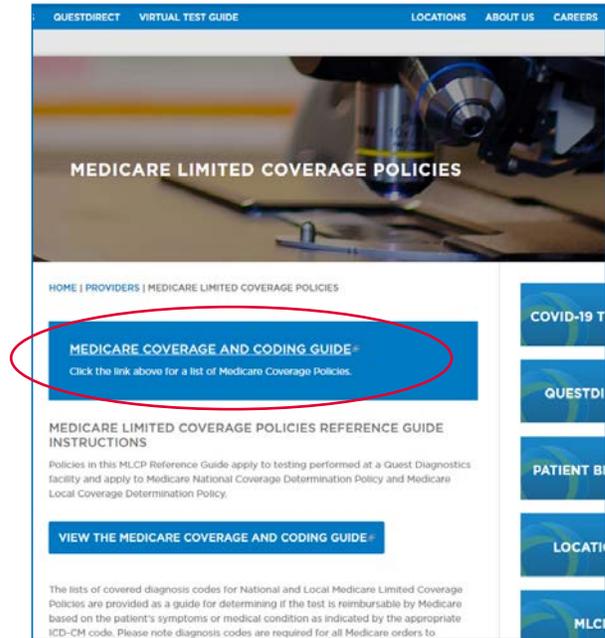
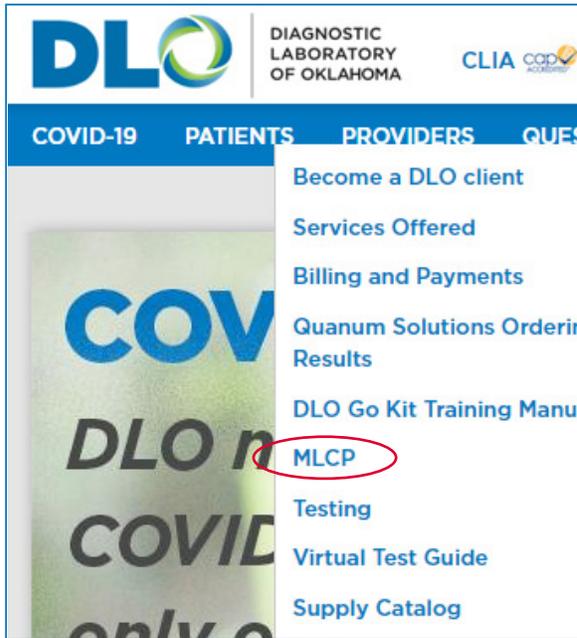
Managing the complexities of insurance coverage is challenging. DLO is here to help with timely access to the information you need that can help you better care for your patients.

Uncovering MLCP Diagnosis Codes

Get Guidance on Medicare Limited Coverage Policies

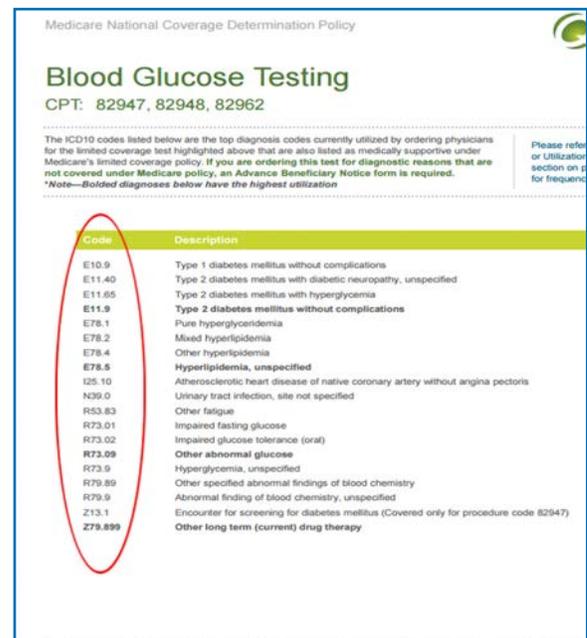
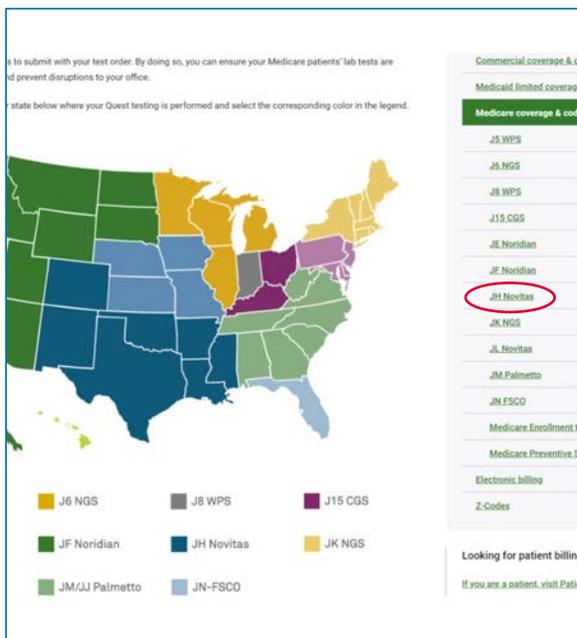
Managing the complexities of insurance coverage is challenging. DLO is here to help with timely access to the information you need that can help you better care for your patients.

DLO provides resources to help you understand if a laboratory test is reimbursable by Medicare based on a patient's condition as indicated by the relevant diagnosis code. They also aid you in determining when an ABN must be submitted with a laboratory order. To access these resources, follow the instructions below.



1) From the dlolab.com home page, hover over "Providers". Click "MLCP" from the drop-down menu.

2) Click "Medicare Coverage and Coding Guide" in the blue box. This will take you to the Quest Diagnostics website.



3) Click "JH Novitas" in the right hand column.

4) Select the type of testing and scroll down until you see the list of acceptable codes for that test. The list of codes may span several pages.

Advance Beneficiary Notice (ABN) Form

Instructions for Completing the Form

The DLO ABN form is straightforward and easy to complete. Patients must understand their non-coverage options prior to providing services and that the patient selects an option, signs and dates the form. **Quantum will auto generate an ABN form** when used for test ordering. If it does not, the manual form must be completed prior to testing.

DLO DIAGNOSTIC LABORATORY OF OKLAHOMA **Notifier(s):** Diagnostic Laboratory of Oklahoma, LLC, P.O. Box 1120, Southeastern, PA 19398
 Log on now at www.DLOLAB.com/patient/billing
 or call - 1-888-241-7742 8:00 a.m. - 4:30 p.m.

1 Patient Name: _____ **Identification Number:** _____

ADVANCE BENEFICIARY NOTICE OF NONCOVERAGE (ABN)

NOTE: If Medicare doesn't pay for items checked or listed in the box below, you may have to pay. Medicare does not pay for everything, even some care that you or your health care provider have good reason to think you need. We expect Medicare may not pay for the items listed or checked in the box below.

Listed or Checked Items Only:	Price	Code	Description	Price	Code	Description	Price	Code	Description	Other
237 AFP, Tumor Marker	\$136.24	7573	IRON, TOTAL & IBC	\$ 53.30	918	CEA	\$116.48		Other	<input type="checkbox"/>
37396 CRP	\$177.84	7600	LIPID PANEL		4	GLUCOSE, PLASMA	\$ 32.24		Other	<input type="checkbox"/>
29256 CA 125	\$176.80		includes Cholesterol Trig HDL	\$136.24	4	HEMOGLOBIN A1C	\$ 68.64		Other	<input type="checkbox"/>
5819 CA 15-3	\$147.68	14852	LIPID PNL W/out DIR LDL		7600	LIPID PANEL	\$136.24		Other	<input type="checkbox"/>
4698 CA 19-9	\$135.20		with reflex to Direct LDL	\$183.44	334	CHOLESTEROL, TOTAL	\$ 36.36		Other	<input type="checkbox"/>
6399 CAC	\$ 40.56	Varies		\$104.00	908	with reflex to Direct LDL	\$ 61.36		Other	<input type="checkbox"/>
978 CEA	\$116.48	8847	PRO BNP WITH H	\$ 31.24	4852	LYCERIDE	\$ 39.52		Other	<input type="checkbox"/>
10174 CRP	\$ 84.24	8847	PRO BNP WITH H	\$ 31.24	4852	LYCERIDE DIR LDL	\$136.24		Other	<input type="checkbox"/>
419 CHEGON	\$ 89.44	5363	PSA, TOTAL		Varies	with reflex to Direct LDL	\$193.44		Other	<input type="checkbox"/>
395 CULTURE, URINE, ROUTINE	\$ 56.16	5363	PSA, TOTAL		Varies	with reflex to Direct LDL	\$193.44		Other	<input type="checkbox"/>
457 FERRITIN	\$104.00	763	T-3 LIP PANEL	\$ 46.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
16929 FETAL HEMOGLOBIN, FLOW CYTOMETRY	\$209.00	763	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
469 FOLIC ACID	\$109.20	763	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
482 GGT	\$ 46.80	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
8396 HCG, SERUM QUANT	\$132.08	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
496 HEMOGLOBIN A1C	\$ 68.64	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
10306 HEP PNL ACUTE W/EF	\$ 53.84	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
19728 HIV 1/2 AB SCR W/REFS	\$ 98.80	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
with WSA	\$ 98.80	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
HOMOCYSTEINE	\$ 306.00	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>
T-1 IRON, TOTAL	\$ 42.64	8847	T-4 (TH) DX	\$ 76.80	5363	PSA, TOTAL	\$137.28		Other	<input type="checkbox"/>

Reason Medicare May Not Pay:

Medicare does not pay for these tests for your condition	Medicare does not pay for these tests as often as this (denied as too frequent)	Medicare does not pay for experimental or research use tests
--	---	--

Estimated Cost: _____

WHAT YOU NEED TO DO NOW:

- Read this notice, so you can make an informed decision about your care.
- Ask us any questions that you may have after you finish reading.
- Choose an option below about whether to receive the checked item.

Note: If you choose Option 1 or 2, we may help you to use any other insurance that Medicare cannot require us to do this.

Options: Check only one box. We cannot choose a box if

OPTION 1. I want the laboratory test(s) listed above. You may ask to be paid in full for an official decision on payment, which is sent to me on a Medicare appeal. I understand that if Medicare doesn't pay, I am responsible for payment, but I will follow the directions on the MSN. If Medicare does pay, you will refund me the less co-pays or deductibles.

OPTION 2. I want the laboratory test(s) listed above, but do not bill Medicare. You are responsible for payment. **I cannot appeal if Medicare is not billed.**

OPTION 3. I don't want the laboratory test(s) listed above. I understand with this option, I will not be billed for payment, and I cannot appeal to see if Medicare would pay.

Additional Information:

This notice gives our opinion, not an official Medicare decision. If you have any questions about Medicare billing, call **1-800-MEDICARE** (1-800-633-4222) or **1-877-486-2048**. Signing below means that you have received and understand this notice. You also agree to pay for the tests listed above if Medicare does not pay for them.

Signature: _____ **Date:** _____

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB information collection number 0938-0566. The time required to complete this information collection is estimated to average 7 minutes per response, including reviewing the instructions, gathering the data needed, and reviewing the information collection. If you have comments concerning the accuracy of the time estimate or the burden of this information collection, please write to: CMS, 7509 Security Boulevard, Attn: PRA Reports Clearance Officer, Baltimore, Maryland 21244-1859.

Form CMS-R-131 (03/11) 1st Ply - Diagnostic Laboratory of Oklahoma Copy 2nd Ply - Patient Copy

- 1 Print patient's name
- 2 Check box or handwrite test name and number
- 3 Provide the estimated cost of the test(s) that the patient may be responsible to pay
- 4 Patient MUST choose an option
- 5 Patient MUST sign
- 6 Patient MUST write the date

DLO DIAGNOSTIC LABORATORY OF OKLAHOMA

LABORATORY ORDERING PROCEDURE FOR MEDICARE PATIENTS

Step 1. Determine the tests to be ordered and indicate on the requisitions all medically appropriate ICD codes that accurately reflect the patient's condition or symptoms, and therefore, the diagnostic purpose for ordering the test(s).

Step 2. Determine if the tests or any test in a panel/profile ordered appear on the list of Medicare Limited Coverage Tests.

If no Proceed with lab submission procedures.

If yes Go to Step 3.

Step 3. Determine if the ICD codes you have specified are included on the Medicare carrier's list of covered ICD codes for that test.

If yes, and there is no frequency symbol (F) next to the test on the requisition, proceed with lab specimen submission procedures.

If no, go to Step 4.

Step 4. Review with your patient the Advanced Beneficiary Notice (ABN) Form

Insert your patient's name

Write in or check off the test(s) that Medicare may not cover in the appropriate column.

Refer to the current Diagnostic Laboratory of Oklahoma Patient Price List for the estimated costs of the test(s) that the patient may be responsible to pay.

INSERT THE PRICE IN THE SPACE MARKED "ESTIMATED COST" ON THE ABN.

Present the entire ABN form to your patient and explain that Medicare may deny the services listed on the ABN and the patient may be responsible for payment of the tests(s) listed on the ABN. Make sure that the patient reads the ABN in its entirety and understands it.

Explain why you think the test(s) is medically appropriate.

Have your patient personally select Option 1, Option 2 or Option 3 on the ABN. **(Choose only one option box)**

After the option is selected, the "patient must sign and date the form".

Provide your patient with a copy of the signed ABN

Note: All spaces must be filled out completely.

Step 5. Submit the completed Advanced Beneficiary Notice form with the completed requisition for those test(s) that the patient has agreed to receive.

The back page of your ABN form outlines laboratory procedures for Medicare patients. Submit the completed form with your requisitions and specimens.

Advance Written Notice (AWN) Form

Instructions for Completing the Form

An AWN is a written notification used to inform a patient that their insurance may not pay for the laboratory testing ordered. It is similar to the ABNs. These forms are generated based on published coverage policies of an insurance carrier.

AWN's will increase patient awareness regarding potential charges for lab tests. Obtaining signed AWNs will potentially reduce billing trailers from DLO and billing questions from patients. This process covers select private third party insurance carriers.

Quantum will determine if an AWN is necessary.

Note: The following may be required for this requisition:
 ICR
 (Please click the box next to any test below and enter the required information.)

10124 hs-CRP Click here to view Insurance Coverage Rules

Quantum users will need to acknowledge the Insurance Coverage Rules (IRC).

INSURANCE COVERAGE RULES

Limited Coverage Policies for Tests Not Currently Satisfied

10124 hs-CRP

Are there any other medically appropriate diagnosis codes in the patient's chart for this date of service?

Select the appropriate option

If there are additional diagnosis codes in the patient's chart for the date of service, the ordering physician may add them to the order. If the ordering physician has already provided all applicable diagnosis information for the patient on the date of service, two copies of the AWN will print with the requisition. The Quantum user will provide the AWN to the patient. After reading the AWN, if the patient has questions regarding their coverage they should be referred to their insurance company.

The AWN will be presented to the patient for their signature. This indicates the patient has been informed that their insurance carrier may not pay for the testing, and if it does not, the patient has agreed to be personally responsible to pay for the testing. Once the AWN is completed, the signed copy should be packaged with the requisition to be sent to the lab. The patient will retain the other copy of the AWN.

Sample AWN Letter



NW363923Z

Dear First Last:

Your physician independently determines your healthcare needs, and has ordered laboratory testing that he or she considers medically necessary. However, your insurance carrier may not pay for all of the tests ordered due to coverage limitations.

You may be financially responsible for the following tests if denied for payment by your insurance carrier:

Test Number	Test Name	Price
16558	Vitamin D, 1,25-Dihydroxy, LC/MS/MS	
17306	Vitamin D, 25-Hydroxy, LC/MS/MS	
		Total

If you have any questions about laboratory test coverage, please contact your insurance carrier.

Thank you for using our laboratory.

I understand that the above testing may not be paid by my health insurance carrier and agree to be financially responsible if payment is denied.

Sign Name: _____ Date: _____

Print Name: _____

SoonerCare Prior Authorization

Required for payment of specific types of testing

Information is an excerpt of the Oklahoma Health Care Authority website, pertaining to medical prior authorization. <https://okhca.org/providers.aspx?id=14665>

This information is designed to assist the providers with submitting prior authorization requests (PAR) correctly the first time. The goal of the Medical Authorization Unit (MAU) is to streamline the PAR process while maintaining compliance with OHCA, state and federal policy and rules. Please sign on to WEB ALERTS to receive email notifications when changes are made to this web page.

- Some OHCA covered services require a prior authorization (PA)
- Failure to obtain a PA for an item requiring a PA will result in denial of a claim
- The provider assumes full financial risk in providing services without an approved PA
- Providers are not allowed to bill a member for a covered service if a PA is not obtained/approved

NOTICE: Effective 11/1/2016, all initial (new) PARs must be initiated using the Sooner Care Provider Portal – all PA's sent by providers via fax or mail will be returned – see Provider Letter 2016-29 and PA Processing document for reference.

Laboratory Testing Requiring Prior Authorization

Allergy Testing/Immunotherapy *Effective July 30, 2014 according to OHCA guidelines*

Genetic Testing *Please visit OHCA's Genetic Testing for the most up-to-date guidelines*

High Risk OB (HROB) *Updated guidelines effective March 24, 2016 according to OHCA guidelines*

Urine Drug Screens *Updated guidelines effective January 6, 2016 according to OHCA guidelines*

Prior Authorization Process

Please complete the following steps for **patients with Medicaid/SoonerCare before ordering tests** which require a prior authorization. Prior Authorization requests are made using the OHA Provider Portal.

Documentation Matters - ALL prior authorization (PA) requests require the submitting provider to send in supporting medical documentation and necessary forms. This allows OHCA to perform a comprehensive review to determine the medical necessity of the requested service.

Why Create a PA on the Portal?

- Easier tracking
- No risk of returned mail
- No lost attachments
- OHCA receives uploaded documents in a timely manner
- Documents are more legible if electronically uploaded
- Photos are clear when electronically uploaded
- Eventually, OHCA will transition to completely paperless ("go green")

Creating a OHA Prior Authorization

Log-in your OHA Provider Portal Account.

Hover over Prior Authorizations, then click on Create Authorization.

Complete the required information on the PA Application, example on page 41.

SoonerCare Prior Authorization

Medicaid/SoonerCare PA Request Form

Application Submission Requirements

Log-in your OHA Provider Portal Account

Hover over **Prior Authorizations**, then click on Create Authorization

Create a Medical Prior Authorization. Disclaimer notice advises that the PA may be subject to a post-payment review.

Requesting Provider Information. This section will automatically populate the provider logged in.

Member ID Enter the SoonerCare member ID.

Service Provider Information This field may be required depending on the Assignment Code selected.

Assignment Code Select the appropriate assignment code.

Managed Care, Fund, Letter Leave blank.

ICD Version Select the ICD version of the diagnosis code.

Diagnosis Code Enter the diagnosis code without the decimal, then click Add.

From and To Date Enter the date range. The 30-day retro rule applies.

Code Type Select Procedure Code or Revenue.

Code Enter the procedure code.

Modifiers Use appropriate modifiers, if applicable. Up to four modifiers can be entered.

Units Enter the number of units.

Dollars Leave blank.

Payment Method Leave blank.

Remarks (optional) For items listed as miscellaneous, enter the line item and description in the remark field.

If uploading electronic documentation through the Provider Portal, enter a contact name and phone number.

Attachments Click on the "+" sign to designate how the documentation will be submitted. Note: The attachment must be added before the first service line can be added.

Transmission Method Select from the following:

- ET –Electronic Only
- Acceptable file type: JPG, PDF, TIFF (up to 10 MB)

Additional information on the following page.

Adding Documentation

Upload File -This field only appears when the attachments are uploaded electronically. Select Browse to search for the attachments.

The portal will give an error message if the file exceeds the capacity limit.

Description Enter a brief description of the documentation.

Once the required fields are completed, click Add to attach the documentation. *If you do not add the attachment prior to adding the service details, the attachments will not be included.*

If the electronic file upload has successfully attached to the PA request, it will reflect the transmission method, file and control number.

The screenshot shows the 'Attachments' form with the following fields: Transmission Method (dropdown menu), Upload File (text input with a 'Browse...' button), and Description (text input). Below these fields are 'Add' and 'Cancel' buttons. At the bottom of the form are 'Add Service' and 'Cancel Service' buttons. A 'Submit' and 'Cancel' button are also visible at the very bottom.

This screenshot shows the 'Attachments' form after an attachment has been added. A red oval highlights the first row of the table, which contains: Transmission Method: EL-Electronic Only, File: medicalrecords.pdf (503K), and Control #: 20160826635522. There is a 'Remove' button next to this row. Below the table, the 'Add' and 'Cancel' buttons are visible.

Add Service

If documentation is attached, click Add Service.

Notice: The system will show the attachment file included on the first service line. The page will then refresh and populate another section if other service details need to be added.

If no other service details will be added, click Submit.

The screenshot shows the 'Service Details' form. It includes a table with columns for From Date, To Date, Code, Modifiers, Units, and Action. Below the table are fields for From Date, To Date, Code Type, Code, Modifiers, Units, Dollars, and Payment Method. There is also a 'Remarks (optional)' text area. At the bottom are 'Add Service' and 'Cancel Service' buttons, and 'Submit' and 'Cancel' buttons at the very bottom.

Application Submission

Review the information entered and **click the Confirm** button.

If the electronic file upload is not successfully attached to the request prior to the addition of the first service line, the system returns an error message when the request is submitted.

Authorization Receipt The Portal will generate a PA number and confirm that the request is successfully submitted. This does not mean the PA is approved.

Attachment Coversheet button will only show if the transmission method selected is by mail -BM or by fax -FX. Click the Attachment Coversheet button if you selected the BM (by mail) or FX (by fax) transmission method. *An auto-populated HCA-13A cover sheet will appear.*

Place the HCA-13A cover sheet on top of the documents that you mail or fax. The HCA-13A cover sheet is the only accepted cover sheet. **DO NOT** place other documents on top of the HCA-13A.

This screenshot shows the 'Service Details' form with a table containing one row: From Date: 08/18/2016, To Date: 12/31/2016, Code: G0480-DRUG TEST DEF 1-7 CLASSES, Units: 9, and 1. A red arrow points to the 'Confirm' button at the bottom right of the form.

The screenshot shows the Oklahoma HealthCare Authority portal. The 'Authorization Receipt' section is highlighted with a red oval and contains the text: 'Your Prior Authorization Number 5014230002 was successfully submitted.' Below this are buttons for 'Attachment Coversheet', 'Print Preview', 'Copy', and 'New'.

Patient Services

With DLO, you're good to **GO**

DLO offers exceptional care at our Patient Service Centers (PSCs), collecting patient specimens in an easy, convenient process that ensures high levels of patient satisfaction. It's all part of our effort to deliver personalized, high-quality service — the kind you deliver in your own practice.

About this section

This section will acquaint you with services DLO offers to patients. Pages include:

Convenient Appointment Scheduling and Electronic Check-In

MyQuest™ Patient Portal

Patient Payment Options

QuestDirect™ Self-Ordered Lab Testing

Sample Patient Invoice and Payment Coupon

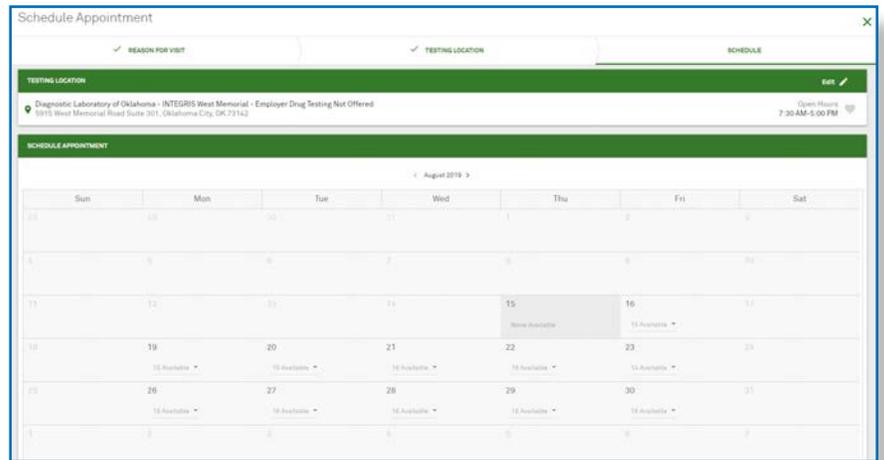
DLO's Patient Service Center Listing can be found in the Addendum or at dlolab.com/locations.

Appointment Scheduling and eCheck-In

Creating convenience for our patients with appointment scheduling

Let DLO your patients' valuable time with convenient appointment scheduling, available at most of our Patient Service Centers throughout Oklahoma. Through dloolab.com/appointment, they just choose a location, pick a time and date that works, and then get in and out faster so they can get back to their busy life.

1. Go to dloolab.com/locations
2. Select the preferred Patient Service Center
3. Click the "Make An Appointment" link on the location page
4. Choose the reason for the visit
5. Select the date and time of the visit
6. Fill out the form with the requested information
7. Sign in to the electronic check-in device with your appointment confirmation code when visiting the DLO Patient Service Center



Walk-ins are still welcome, but appointments will take priority.

eCheck-In for faster service

When visiting most DLO Patient Service Centers, patients will use our eCheck-In devices when entering the waiting room. This will mark their place in line and their name will appear in a queue on the waiting room television.

If they have made an appointment, they can enter their appointment confirmation code to complete the check-in process. If they are a walk-in, they will need to follow the prompts on the screen to input their personal information to complete the check-in process.



MyQuest™ Patient Portal

Accessing health information has never been easier.

MyQuest delivers critical information directly to a computer, tablet and smart phone giving patients the tools needed to view, access and securely share health information everywhere.

Receive and understand lab results MyQuest provides easy to understand results directly from the lab.

MyQuest Advanced Access DLO offers expanded, electronic access back to January 1, 2010 to your health data via the new service MyQuest Advanced Access.

Track medical information Update MyQuest with details about medical conditions and food and medication allergies.

Medication tracking and reminders Store medication information with reminders with smart phones and tablets only.

Track healthcare provider information Manage physician names, specialties and contact information, hospital and pharmacy numbers, even insurance plan, group and policy numbers in MyQuest.

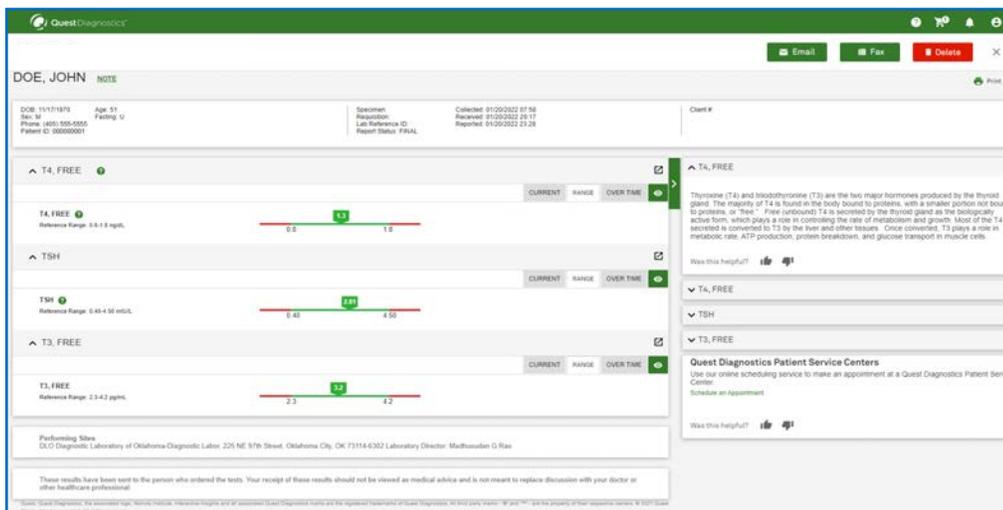
ICE: In Case of Emergency Save all your emergency information for instant access when needed. For the patient's protection, MyQuest requires a password to access health information on a mobile device.

Share health information Email or fax (via mobile app only) to medical providers, family or emergency contacts directly from the MyQuest mobile app.

Access child's results Must provide legal documentation that verifies authority as child's representative.

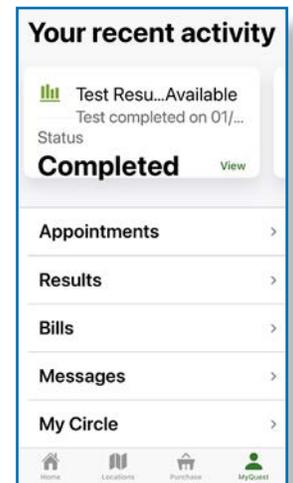


For more information, please visit dlob.com/patient/patient-lab-results



Computer view

Mobile view



Patient Payment Options

Convenient options at the time of service

Real-Time Insurance Adjudication

DLO now offers real-time adjudication of insurance claims for patients with Aetna, BlueCross BlueShield of Oklahoma, and UnitedHealthcare plans, providing an estimate of the amount owed for lab work.

- Patients will receive a detailed response of the claim status and a preliminary Explanation of Benefits detailing the estimated out-of-pocket expenses for the ordered lab work before services are provided.
- Real-time adjudication will provide an expected estimate of the amount that will be billed when the lab work is completed. However, the final bill may vary slightly if other potential healthcare-related activities already in process.
- Pre-pay for lab work, potentially removing the need to receive a bill from DLO..

Easy Pay

If the insurance plan doesn't offer real-time adjudication, Easy Pay will estimate the balance owed based on prior history and will pre-authorize payments to be charged after the bill has been processed through the insurance provider.

Don't worry about writing a check and mailing payments. We make it easy and convenient so the patient won't receive a bill later.

- Simply present a credit card or health savings card during the visit. DLO accepts all 4 major credit cards, debit cards, and health savings cards.
- The patient will approve a maximum charge to their card, which will only be made if a balance remains after the insurance provider processes the claim.
- If the balance is more than authorized at the time of service, DLO will send a bill for the remaining lab fees.
- DLO will notify the patient by email when the credit card has been charged if an email address has been provided.

Upfront Payment Program

DLO offers patients the ability to pay for select lab tests up front at a discounted rate for provider-ordered testing. Payment must be made at the time of service in a DLO Patient Service Center. This program is a good option to save money on lab testing for patients who are uninsured or who have a high deductible.

Open Invoice

A past due balance must be settled before new services can be provided at a Patient Service Center.

- In conjunction with Easy Pay, DLO will ask to charge a credit card if there is an unpaid balance for previous services and the bill is not in collections.
- A DLO Patient Service Representative will print the open invoice letter so the patient can review the charges and make an informed decision.
- There are three (3) types of open invoices: current, past due, and collection.
- DLO accepts all four major credit cards, debit cards, health savings cards, checks, or money orders. DLO does not accept cash.

Uninsured Patient Pricing

Full payment is due at time of service.

Payment is required in full at time of service for uninsured patients at Patient Service Centers.

- Uninsured patients may receive a discount of 40%-50% off standard prices on most testing through the Quest Diagnostics Uninsured Patient Pricing (UPP) program.
- The UPP program is only available through participating doctors.
- Patients cannot sign up for UPP at a Patient Service Center.
- DLO accepts all four major credit cards, debit cards, health savings cards, checks, or money orders. DLO does not accept cash.

QuestDirect™

Self-ordered lab testing

Great Option for Uninsured Patients or Patients with High Deductibles

DLO offers self-ordered testing for a limited menu of lab tests. Patients can choose from:

- Health Panels and Profiles
- General Health Tests
- Men's and Women's Health
- Allergy Testing
- Diabetes Screens
- Digestive Health
- Heart Health Tests
- Immunity and Infectious Disease
- STD Screens

QuestDirect™

How QuestDirect Works

Testing is done in three easy steps.

1) Purchase the test(s) needed and schedule an appointment

Select test(s) from the QuestDirect menu and add it to the shopping cart.

Pay for the test(s) and schedule your appointment.

Some testing may require fasting.

2) Visit a DLO Patient Service Center

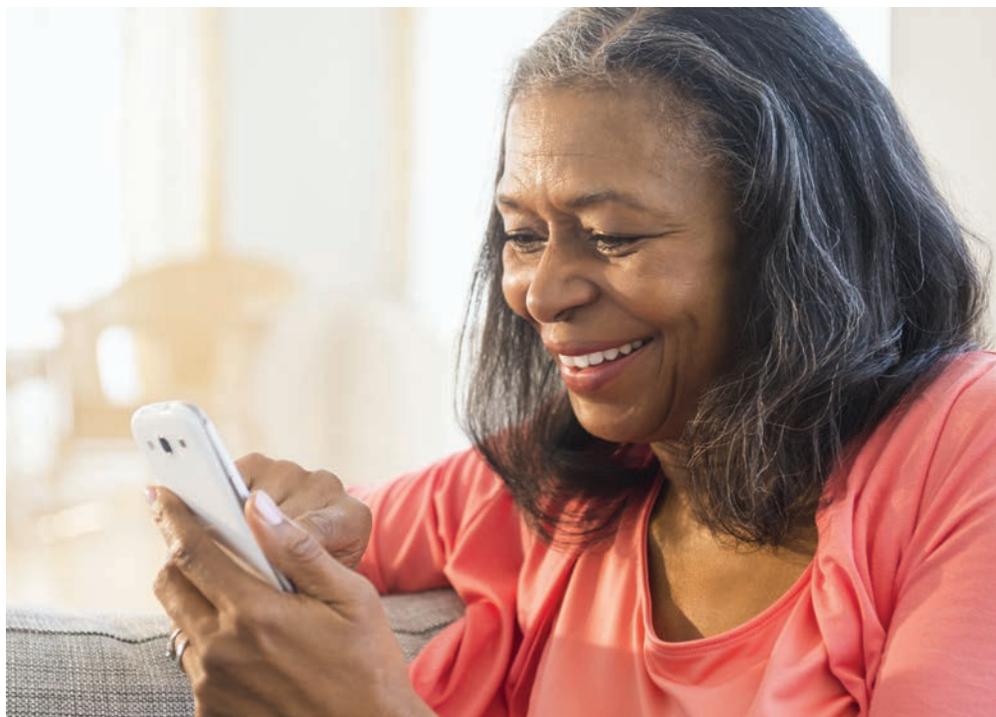
A skilled DLO phlebotomist will draw the specimen.

3) View test results online

QuestDirect test results will typically be available to view through the MyQuest™

patient portal within 24 hours. Some tests that require reflex testing may take longer than 24 hours.

Visit dlolab.com/questdirect
for more information on available
tests and pricing.



Patient Invoice

Reduce the number of patient billing inquiries you receive with easy-to-comprehend patient invoices and convenient online payment options. Billing specialists are available to answer any questions for you or your patients.



PO Box 630617
Cincinnati, OH 45263-0617

Laboratory Bill

Page 1 of 5

For services not included in your physician's bill

Bill date:	Amount due:	Due date:
Sep. 07, 2021	\$58.51	UPON RECEIPT

12345678 Lab code

2 Patient Name: HARRI
Guarantor Name: HARRI

Patient payment summary
Payments in last 30 days \$0.00

Customer Service
LOG ON NOW at MyDocBill.com/DLO to conveniently pay your invoice, provide updated insurance information, or take a patient survey.

For billing questions, please email us at
contactbilling@mydocbill.com

Pay by Phone: 1.866.254.3883 (24 hours/7 days)
Questions: 1.866.254.3859

See statement details on back

1 **Most recent insurance claim filed to:**
Insurance Name: BS OF ILLINOIS
Insurance ID: XOF836625475
Group Number:

Lab results and diagnosis questions must be answered by your physician.

Please have your bill available for reference.

About your statement

Our records indicate there is still an outstanding balance on this account. You may make a payment online. If you have insurance and your statement does not reflect your insurance information or that the claim has been filed please go online and make sure we have your correct insurance information. You can also call our automated phone system 24 hours a day at the number listed above to make a payment or update your insurance. Thank you!

000124.113

- 1** Insurance information
- 2** Patient information
- 3** Convenient payment options, including online payment

3 easy ways to pay

3 Scan the QR code at right

Pay online :
MyDocBill.com/DLO
Live Chat during normal business hours

Pay by phone :
1.866.254.3883

▲ Please fold and tear along the perforation and remit with payment in the envelope provided ▲



Log on now. Pay your bill online securely at MyDocBill.com/DLO or call 1.866.254.3883

Make checks payable to Diagnostic Laboratory of Oklahoma. Please include invoice number on check.

Forms of payment accepted include:



03324795000056510000001616720010



Amount Due: 12345678 \$58.51
Due date: UPON RECEIPT
First Name Last Name: HARRIET SIDES
Account Number: 161672-QQUD1-14
Invoice Number: 3324795
Patient Name: HARRIET SIDES
Amount Enclosed: \$

MAIL PAYMENTS ONLY TO:

Diagnostic Laboratory of Oklahoma
PO BOX 630617
CINCINNATI, OH 45263-0617



Information Technology

With DLO, you're good to **GO**

DLO offers connectivity options to allow physicians and clinics to manage patient care through easy-to-use online tools, EHR interface options and Quanum™ Solutions.

About this section

This section will acquaint you with DLO's Information Technology capabilities, software and procedures
Pages include:

EHR/IT

dlolab.com

QuestConnect™

EHR/IT Compatibility

DLO understands the critical contribution information technology can make to the efficient operation of your practice. Through HTS (Healthcare Technology Solutions) we offer a variety of connectivity options that can help your lab run more smoothly and keep pace with today's rapidly changing medical and technology environment.

We have the right connectivity solution to support your facility with improved communication, faster turn-around times, less paperwork and, ultimately, improved quality and accuracy by eliminating manual entries. With connectivity solutions from DLO, you will enjoy these benefits:

- A complete analysis of your needs and a recommendation for the optimal system solution for your facility from a broad array of connectivity options, including:
 - Laboratory Information Systems (LIS) interfaces
 - Quanum™ Solutions
- System and data integration expertise, including experience with all leading LIS vendors to establish LIS interfaces quickly.
- Smooth implementation and support provided by dedicated staff of technology experts.
- Systems that support industry standard messaging and encoding protocols related to lab orders and results, including HL-7, which ensure full communications capabilities.
- Cumulative reporting to track test-specific results over time to better manage patient care.

EMR/LIS maintenance is the responsibility of the client. Training on how to order and manage an EMR/LIS are the responsibility of the vendor.

System Access

System access for Quanum is to be facilitated by the DLO Account representative. The account representative will obtain all necessary information for the request to be reviewed and approved by senior leadership. The DLO IT team will work together with the account rep and the client to obtain any necessary agreements as well as schedule installation of hardware and training if necessary.

Interface access is also requested by the account representative. The account representative will obtain information regarding the client's LIS/EMR vendor and software to ensure we are able to interface with their vendor. An internal approvals process is performed, agreements are obtained and the project is put in the Quest queue for an analyst to be assigned.

Superior Support

DLO will work with Quest to have an experienced implementation analyst assigned to the interface project. The Quest analyst will work with the DLO team, the LIS/EMR vendor team and the client to complete the Quest developed implementation plan in a timely manner. The implementation plan will include a Communication Test, a Functional Test Plan, and a Mapped Record test plan tailored to the specifications of the client's EMR. The interface will be considered "Live" when the client has approved and signed off on the completed test plan. Post go-live, the Quest Analyst will provide support for five days. After five days all support is transitioned to the DLO IT team where a local analyst will be able to assist in any troubleshooting necessary to resolve interface issues. The DLO IT team has 24/7 access to the Quest Connectivity Help Desk should the issue need to be escalated.

Information Technology Resources

DLO offers IT services and digital resources backed by the largest diagnostic medical laboratory in the United States.

DLO, through Quest, has standard reference laboratory interfaces with the majority of LIS allowing faster implementation of a bi-directional interface.

- Simplifies electronic test orders and results, improving test turnaround time
- Increases accuracy by eliminating manual entries
- dlolab.com provides healthcare providers and patients access testing information, billing and insurance portals and much more
- Providers can access clinical testing requirements and information resources, log-in for Quanum and billing, online supply ordering and a variety of tools to allow ease of use. Providers and support staff can access these tools and services by going to dlolab.com/providers.
- Patients can find Patient Service Center locations, access lab results through MyQuest™, gain information on insurance coverage and billing as well as research disease states and preventative measures.

DLO's website, dlolab.com, provides a wealth of information for medical professionals and administrative personnel, as well as patients. We encourage providers and support staff to take some time to familiarize themselves with the site. Training on all of DLO's digital resources is provided during the on-boarding process.

Home Page

- Locations
- Patient Bill Pay
- QuestDirect™
- Appointment Scheduling
- Quanam Login
- eInvoice™
- COVID-19
- Test Directory
- MLCP

COVID-19 Information

- Where to Get Tested
- Patient Information
- Provider Information

Patient Information

- Patient Bill Pay
- Patient Lab Results
- Appointment Scheduling
- QuestDirect™
- Insurance List
- Testing Information
- Who is Quest Diagnostics
- Patient FAQ
- Locations

Provider Information

- Become a DLO Client
- Services Offered
- Billing And Payments
- Quanam™ Solutions Ordering and Results
- DLO Go Kit Training Manual
- MLCP
- Testing
 - Choose to Know
- Virtual Test Guide
- Supply Catalog
- Tools And Resources
 - Consultation Hotlines
 - ICD-10 and CPT 2021
 - ICD-10 and CPT 2020
 - ICD-10 and CPT 2019
 - Intellitest Manager™
 - Provider Forms
 - Priority Result Reporting Policy
 - Specimen Collection Charts
- HLA Lab

QuestDirect™

Virtual Test Guide

Locations

About Us

- Mission, Vision and Values
- Leadership Team
- Central Lab and Corporate Headquarters
- Community Involvement
- Accreditations
- Media Kit <https://www.dlolab.com/careers/benefits/my-health>
- News

Careers

- Job Search
- Job Descriptions
- Benefits
- Equal Opportunity Employer
- Workforce Diversity

Contact

Making it easier to take the right action for your patients and practice

Quest Diagnostics works hard to offer innovative solutions that help you make the best decisions for patient care. That's why we created QuestConnect, a convenient online tool that gives you the insights you need to take action for your patients.

Get connected to the lab tests that help inform your decision-making.

- Request test results
- Add or cancel tests
- Confirm/check the status of an order
- Find a test

Streamline workflow so you can stay focused on your patient's health.

- Order supplies
- Pay an invoice
- Update account information

Stay connect and in control

Inspired by and designed with your needs in mind, QuestConnect is simple and easy to use. To get you started, we included some basic instructions and a wallet card for future reference.

Whether you are the ordering physician or treating physician, questconnect.com provides you with the same great benefits.

How to use questconnect.com

Simple log in process

1. Enter client information
2. Client number
3. Main office phone number
4. Your name
5. Your role

Request test results

1. Select "Request a Test" from the left or middle navigation
2. Enter the patient's date of birth and last name.
3. Click "Search"
4. Select Appropriate record(s)
5. Click Submit

Add a test

1. Select "Add a Test" from the left or middle navigation
2. Enter the patient's date of birth and last name
3. Select a patient
4. Enter the test code
5. Click Submit

Cancel a test

1. Select "Cancel a Test" from the left or middle navigation
2. Enter the patient's date of birth and last name
3. Select the patient
4. Select the entire order or test code
5. Click Submit to cancel

Find a test

1. Select "Find a Test" from the left or middle navigation
2. Insert the test name or code, CPT or specialty using the left

Order supplies navigation

1. Select "Order Supplies" from the left or middle navigation
2. Choose an item and enter the quantity
3. Enter any special delivery instructions (optional)
4. Click Submit

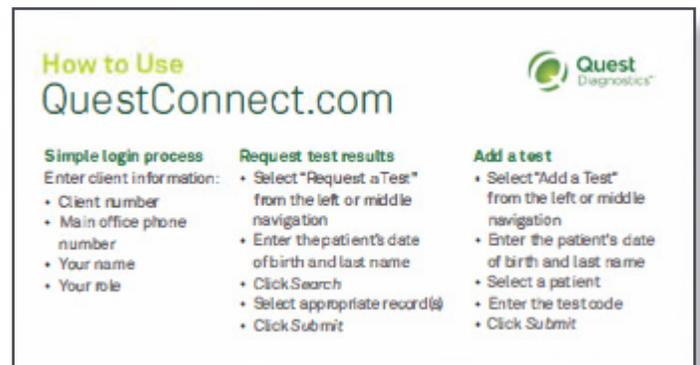
View order history

1. Select "Order Supplies/Order History" from the left navigation or "Track Order History" from the middle navigation
2. Click "Order History Tracking"

Update account information

1. Select "Update Account Information" from the left or middle navigation
2. Update your information
3. Click Submit

Reference Card



Please let your DLO Account Representative if you are interested in having an easy-to-use reference card.

Additional information can be found on questdiagnostics.com.

*Quantum Solutions meets all proposed Health Insurance Portability and Accountability Act (HIPAA) standards and protects patient information with 128-bit encryption and the services of Verisign™, an industry leader in system security verification.

Quantum™ Solutions

With DLO, you're good to **GO**

DLO offers connectivity options to allow physicians and clinics to manage patient care through easy-to-use online tools, EHR interface options and Quantum, formerly known as Care360®.

About this section

This section will acquaint you with DLO's Information Technology capabilities, software and procedures.

Pages include:

Training and Account Registration

Navigating Quantum

Quantum Solutions supports physicians with a practical electronic lab ordering and results platform.

- Cloud-based, so there's no expensive equipment or on-site IT support needed.
- Access records anytime, anywhere via the Internet, Quantum Mobile for smartphones or Quantum HD for the iPad.

Improving patient care with Quantum Solutions

The Quantum Physician Portal provides online tools for tracking all of your patient records, appointments, and data (profiles including demographics, medication history, lab results over time, and other longitudinal information). And there is also an easy-to-use patient communication section that can be accessed securely through one or more of our Health Management Service providers (GoogleHealth™, Keas™, and Microsoft® HealthVault™).

- Instant patient information management with electronic tracking
- More effective connection with patients through customized communications and wellness programs
- Patient/user-friendly technology keeps the sophistication of the system secure — simple to use and access

Take advantage of a new age of patient care and efficient management with Quantum. Ask your DLO representative for more information.

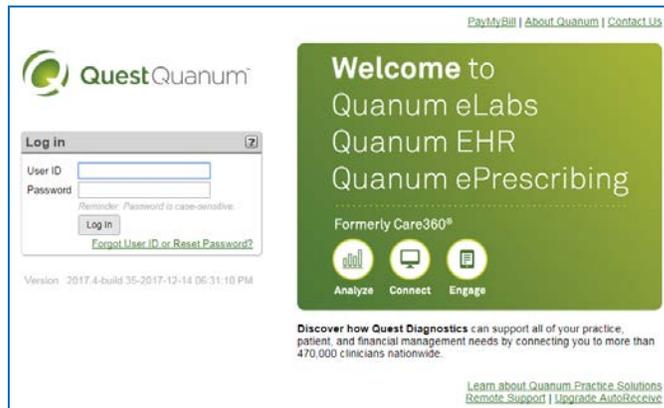
Account Start-up

Registration and Training

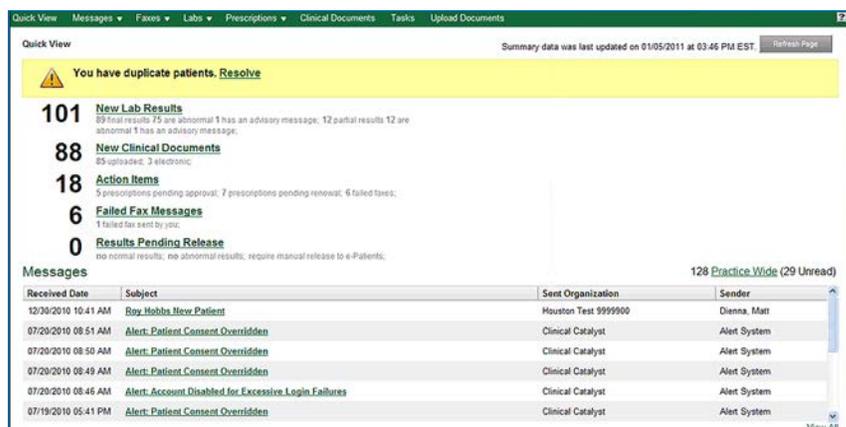
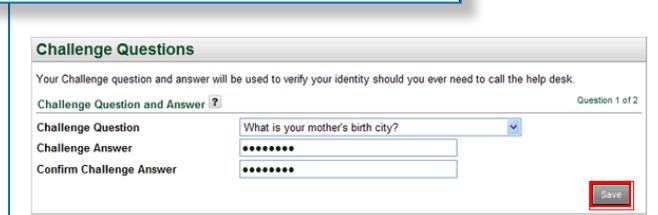
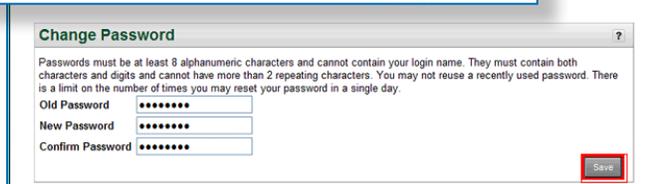
Through Quest, DLO is able to offer a variety of digital information organization options for healthcare organizations and practitioners. Quantum™ Solutions is provided to DLO clients at no cost. This allows clients to order specimen collection and testing supplies, order tests, receive reports and access test updates from any computer or mobile device.

DLO provides clients with in-depth, on-site or virtual training for Quantum applications. DLO's training staff is local to provide fast, reliable service. Follow up support and additional on-site training can be requested any time.

Once your Quantum account is requested by your DLO Account Representative and is created, users will receive an email with their login credentials. Upon receiving that email, users should follow the instructions below and log in to change their password immediately. A new password will expire in seven days.



- Enter the User ID and Password and click the Log In button.
- Enter a new password and click the Save button.
- Enter answers to security questions and click the Save button.
- After successfully entering your new password and challenge questions, you will be presented with the Quantum Quick View page.



Function Tabs

Message Center Options for accessing patient and user data available within Quantum

Patient Options for accessing all patient related services

Lab Orders Options for creating and viewing lab orders

Reports Options for generating reports relating to patients within your practice

Navigating Quantum™

The Quick View page provides you with a comprehensive starting point for quickly accessing information and performing the most commonly used tasks available in Quantum, including many of the to-do items or activities that you can perform relating to your patients.

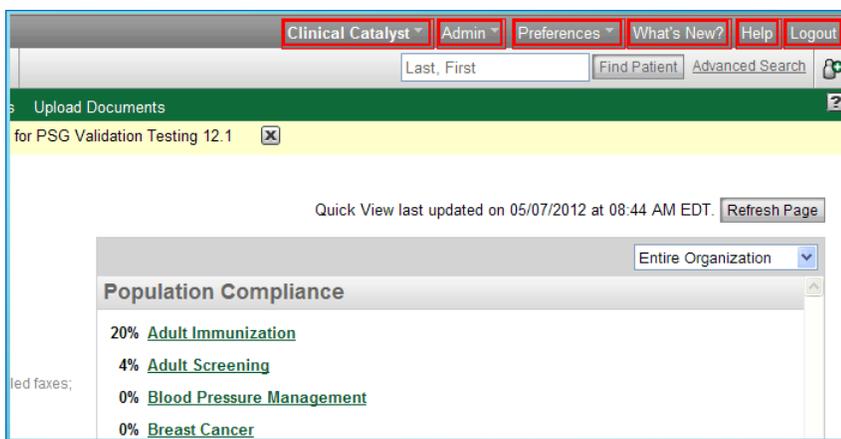
The features displayed on the Quick View page are based on your organization's level of service. The information provided is specific to each service level:

Quantum Base Service provides physicians with access to clinical data for patients, a convenient and efficient method for ordering labs and receiving results, and the ability to share relevant health information across a secure network.

Quantum ePrescribing Premium Service allows physicians access to formulary information, act upon FDA alerts, manage new scripts and refills, and electronically send or print prescriptions (includes Base service).

Quantum EHR Premium Service provides support for the practice workflow including features to effectively document a full medical encounter, upload scanned documents to a patient chart, and integrate with a Practice Management System (includes Base and ePrescribing services).

Quantum EHR and Clinical Decision Support Premium Service allows patient data to be gathered and analyzed in order to identify gaps in care and other quality care issues (includes Base, ePrescribing and EHR services).



Clinical Catalyst - Displays the organizations that the user is associated with.

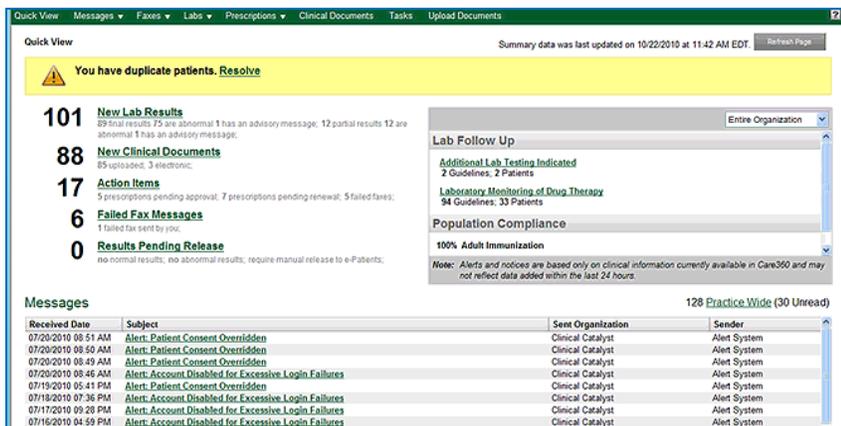
Admin - Allows administrative users to set preferences that affect all users that are members of their organization.

Preferences - Allows general preferences to be set that only affect the current user.

What's New - Details the latest features and enhancements that have been released in the current version of the Quantum application.

Help - Click to view the Support Center

Logout - By default, logout will automatically occur after a 30-minute period of inactivity.



Alerts will be displayed in the yellow bar only if unresolved items are detected

Counts display items which might need to be addressed such as lab results, failed fax messages and results pending release.

Messages lists new clinical messages and faxes in-box.

Tasks lists items which require your attention.

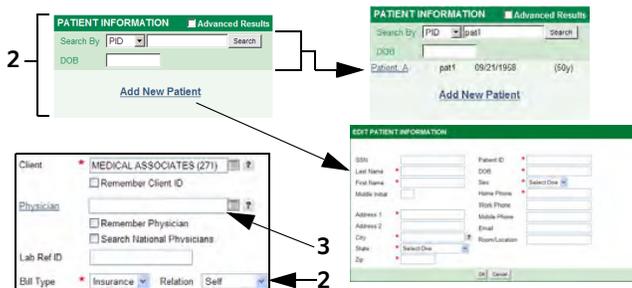
Population Alerts provide an at-a-glance information about the entire patient population for the conditions or diseases that your practice is monitoring.

Test Ordering



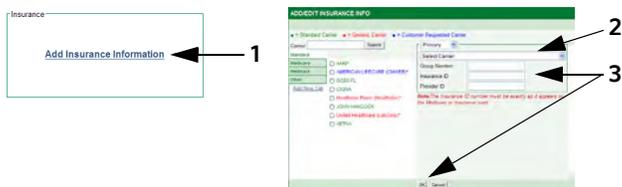
Placing Lab Orders

Retrieve or Add a Patient



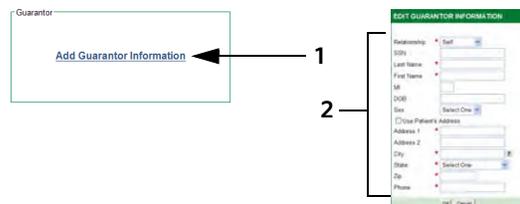
1. Navigate to the order entry page.
2. If the patient's information does not appear automatically in *Patient Information*, do one of the following:
 - **Retrieve an existing patient:**
 - a. At *Search By*, click *Name*, *PID*, or *SSN*.
 - b. Type a complete or partial last name, patient ID, or SSN.
 - c. Click *Search*.
 - d. Click the patient in the search results.
 - **Add a new patient:**
 - a. Click *Add New Patient*.
 - b. Complete the required fields and click *OK*.
 - c. If the *Additional Information* area appears, complete any required fields.
 - d. In *Order Details*, at *Bill Type*, click the party responsible for paying for the test.
 - e. If the *Relation* list appears, click the patient's relationship to the guarantor or insurance holder.
3. If a physician is required, at *Physician*, start typing the physician's last name and then click the appropriate one.

Specify an Insurance Carrier



1. If appropriate, in *Insurance*, click *Add Insurance Information*.
2. In the carrier list, click the carrier.
3. Complete the required insurance information and click *OK*.

Specify a Guarantor

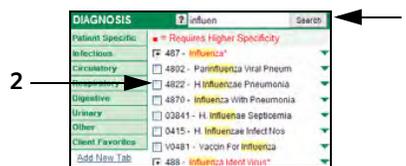


1. If appropriate, in *Guarantor*, click *Add Guarantor Information*.
2. Complete the required guarantor information, and then click *OK*.

Verify Insurance Eligibility

1. Click *Next*.
2. If the *Eligibility Verification* dialog box appears, do one of these:
 - Click the option button next to the appropriate information (or click *Select All*), and then click *Continue*.
 - Click *Edit* to change the carrier or make other changes.

Add a Diagnosis



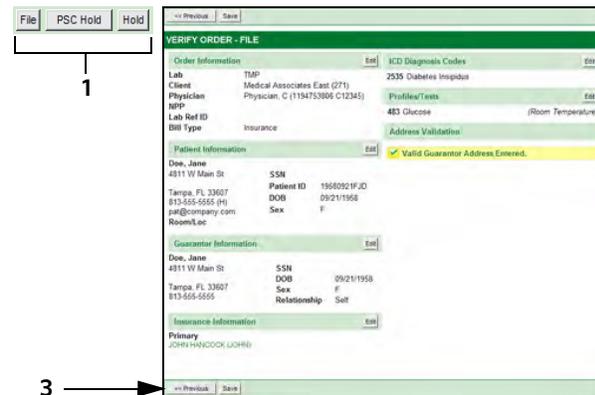
1. In *Diagnosis*, type a diagnosis name or code, and click *Search*.
2. Select the appropriate check box (if it is not already selected).

Add a Test



1. In *Order Codes*, type a test name or order code, and click *Search*.
2. Select the appropriate check box (if it is not already selected).
3. At *Collected Date*, type the collection date (if it does not appear).
4. Complete any other required fields.
5. In *Profiles/Tests*, if a colored box appears, click the box, respond to the prompts, and then click *Save*.

Complete the Order



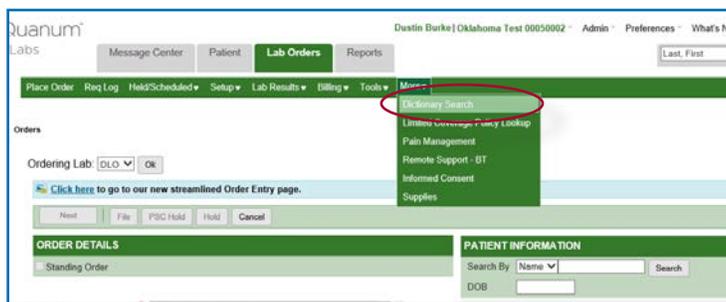
1. Click *File* to complete the order, *Hold* to save it for later, or *PSC Hold* to save it and print a letter for the patient to take to a Patient Service Center (PSC).
2. If prompted, click *Edit* to change the guarantor's address and then click *OK*, click the reason for not changing it, or click the correct one.
3. Click *Save*.
4. Print the requisition and labels, or PSC letter, as appropriate.

Specimen Collection Requirements

Instant access to specimen requirements

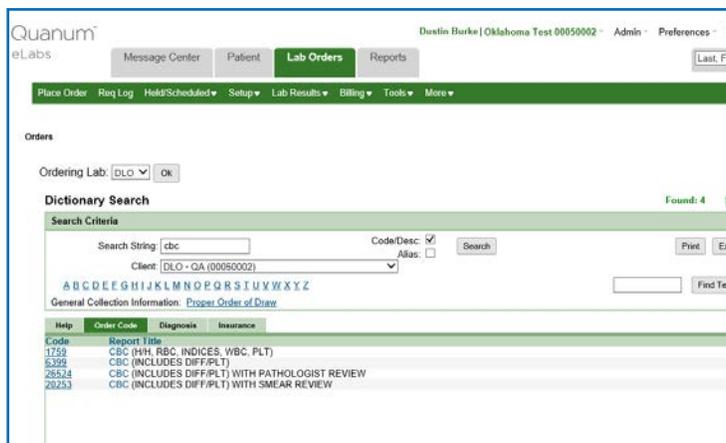
Proper handling and transport of specimens is the first step in accurate testing. Easy access and review of results is the second. At DLO, these steps work hand-in-hand through the integration of Quanam™ eLabs.

- Instant access to collection techniques and transport instructions for every DLO test
- Electronic follow-up to determine if patient has completed the test
- Schedule pickups and track specimens from the convenience of your computer
- Personal health record (PHR) integration
- Patient contact reminders
- Clinical decision support
- Supported on Apple® iOS and Android®



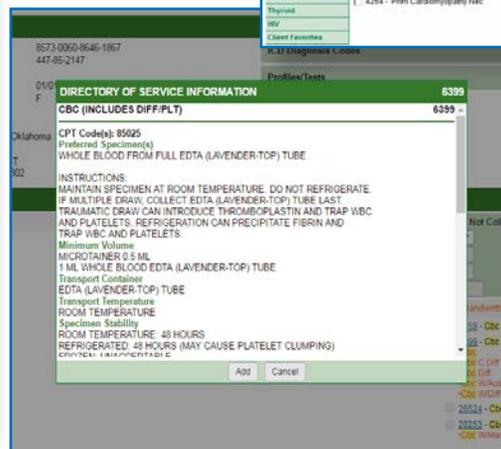
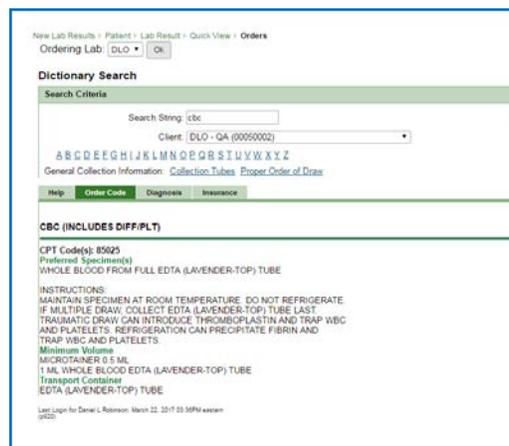
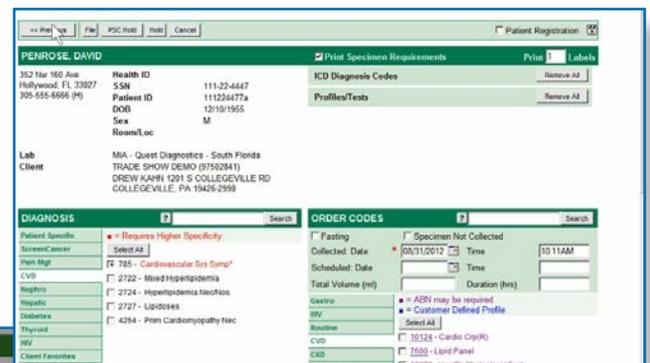
Dictionary search

Search according to test name, test code
Diagnosis name, code, keyword
Dictionary view for specimen collection requirements



Search while ordering test

Search by test code or test name
Search by frequently used tests
Specimen collection requirements



Quantum™ Reporting

Helping improve outcomes and manage health

Delivery of lab results based on your needs; reports through Qunam, your EHR computer interface, or via fax.

AutoReceive Results through Qunam

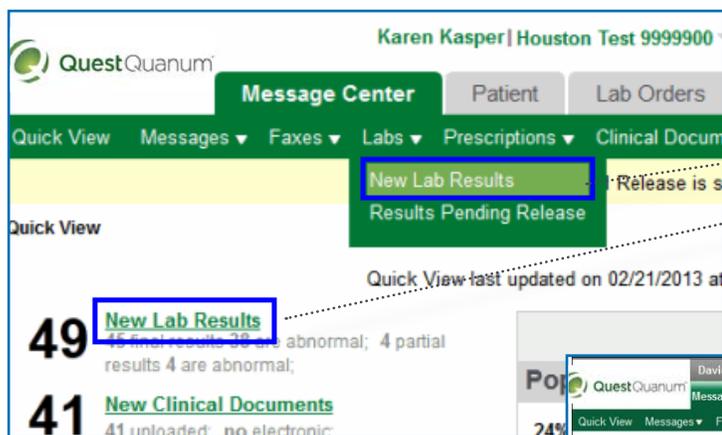
AutoReceive provides a secure method for the following:

- Receiving, routing, and storing DLO lab results. The results are available in HL7 or printable (PDF) formats. The results are also delivered to Qunam eLabs and Qunam EHR.
- Uploading clinically-relevant scanned documents from your computer or network drive to Qunam EHR.
- Uploading point-of-care testing (POCT) results to AutoReceive using an external POCT device (such as a HemoCue device) for delivery to Qunam eLabs Orders and Results.

You can begin receiving results (and uploading clinical documents or POCT results if your account ID is configured for these services) on the same day that AutoReceive is installed.

Qunam New Results Notification

The Quick View page, displayed immediately upon login, provides a display of the number of new lab results. If your location is set up to receive both partial and final results, those will be identified also.



New Lab Results are identified on the Quickview of the Qunam homepage

Top Navigation of Message Center

New Lab Results link from the Labs menu.

Lab results will remain on this list for 14 calendar days.



Get the support when you need it

Quantum Support
800.697.9302

Upgrade to ePrescribing

Existing Qunam eLabs customers can add ePrescribing for a low monthly fee. Simply visit get.quantum.com and follow the prompts to upgrade your account. If you need assistance, please call 1.877.324.0963.

To learn more about Qunam solutions for physician practices, hospitals, ACOs, and other organizations, visit questdiagnostics.com/quantum

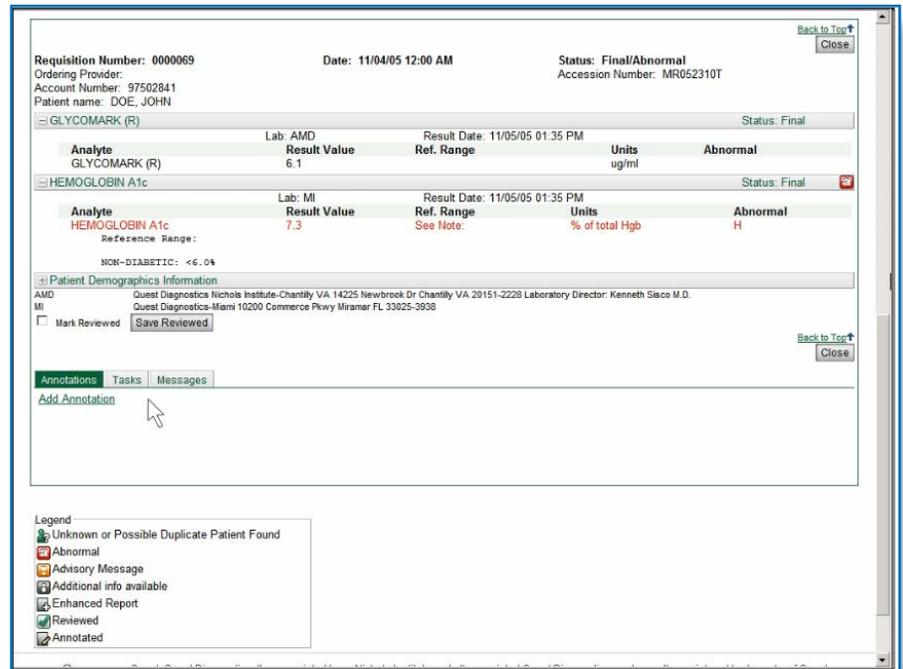
Reporting Results

Quantum™ Solutions enhances patient care through advanced reporting options.

- Monitor chronic conditions with test-specific or condition-specific views of testing and medication histories
- Customize reports with the information that is relevant to what you're looking for

For more on the unique and exclusive Quantum features designed to help clinics increase the efficiency of their practices and to enhance quality of care, ask your DLO representative.

Quantum results report



Interactive Insights by Quantum was created to bring diagnostic insights closer to the point of care

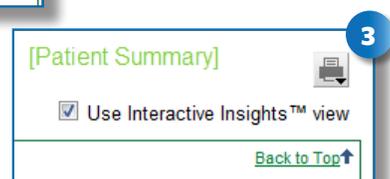
It is about having the right information at the right time in the right format. It is an additional practice management option available with Quantum enrollment. There is **no cost** for Interactive Insights® in Quantum Solutions.

Interactive Insights shows the providers current results and trends in context of a patient's continuum of care. When ordering a test, providers can now see **up to two years of patient specific history** for that test, no matter where previous DLO tests were ordered or who ordered them.



- 1 Shows that a client or an organization has enabled Interactive Insights in their System Preferences
- 2 A new general preference allows users to select Interactive Insights™ as their default result view:

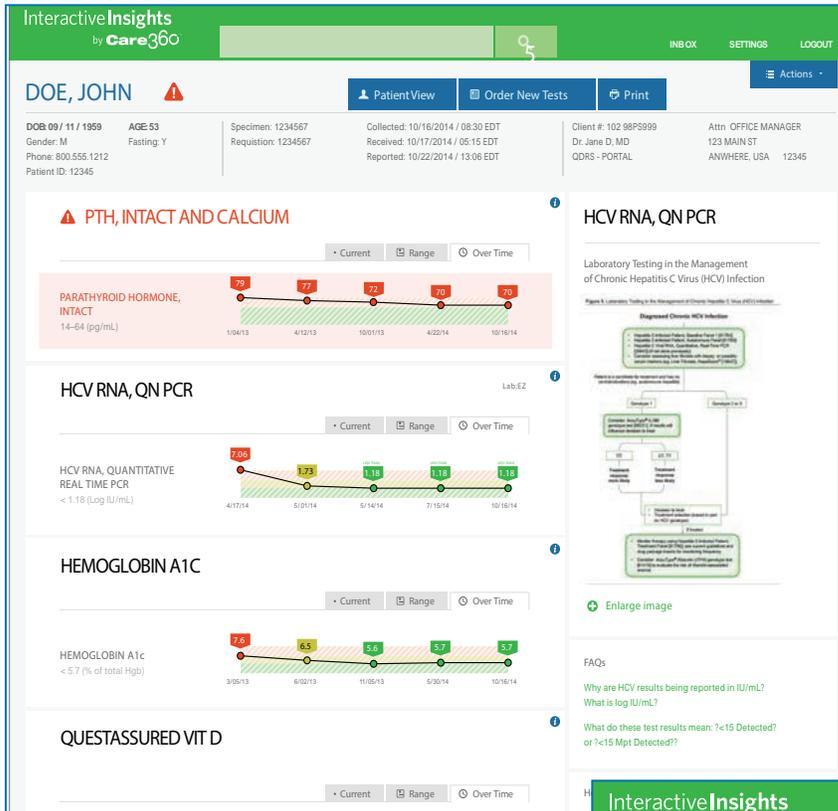
Select Interactive Insights™ view from Preferences > General Preferences
- 3 Select check box from anywhere you see results. Once checked, all reports will be viewed in Interactive Insights format unless unchecked.



Interactive Insights® Reporting

Interactive Insights can be viewed as a standalone application, or **integrated with EMR/EHR systems** and its full functionality is automatically available on Quantum™. Quickly find out-of-range results, share results with patients and easily **order new tests** to ensure the best possible patient outcomes.

Interactive Insights is **fully mobile** so providers can **securely** access powerful functionality everywhere.



Provider Reports

Find abnormal results quickly.

See analyte trends over a two-year span, for all results stored with DLO.

Algorithm readily available.

Share results with patients electronically or in print.

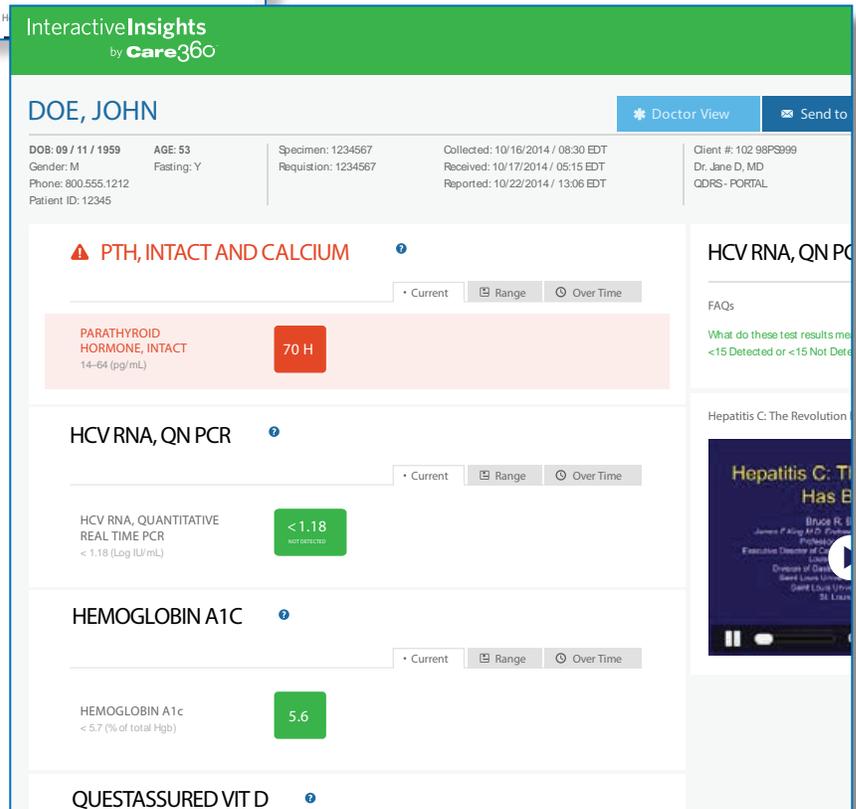
Order new tests quickly in the context of existing test results.

Patient Reports

Patients see results in a format that is easily understandable

Patients can see a history of their results when they log into their MyQuest™ patient portal

Patients are provided with qualified FAQs and educational content related to their test results



Quantum™ Solutions

Connecting You to the Healthcare Landscape

Quantum connects healthcare organizations, community physicians and patients to improve access to information and insights that drive care delivery coordination. These connections result in better, more cost-efficient clinical outcomes.

With DLO, you can combine a cost-effective ambulatory EHR with structured data exchange and patient-engagement tools for physician loyalty, provider collaboration, and positive patient outcomes.

Access to additional Quantum Solutions is available to all DLO clients. The cost varies according to the services provided. Please ask your Account Executive for more information on all Quantum services.

MyQuest™

MyQuest™ Patient Portal

Getting patients more engaged in their healthcare is a priority for many providers. The Centers for Medicare and Medicaid Services (CMS) lists patient engagement as part of the Meaningful Use requirements in the EHR Incentive program, and many of the industry initiatives such as Accountable Care Organizations (ACOs) and Patient Center Medical Homes (PCMH) encourage the use of Patient Portals to improve the health of their patients. Quest Diagnostics has made it easy for all practices, no matter what size, to engage with patients using Quantum EHR and the MyQuest Patient Portal.

The MyQuest Patient Portal enables providers and patients to stay connected using a secure, HIPAA compliant website.

Patients...Using the MyQuest Patient Portal

The MyQuest portal was designed to make it easy for patients to connect with all their Quantum EHR connected healthcare providers through one location.

- Receive a copy of the office visit notes, current medication list and lab results using a secure direct message account.
- View, download or print their medical information
- Send secure messages to their doctor
- Share medical information with other doctors and family members who have a secure direct mail address

Plus, MyQuest offers patients a companion mobile application for iPhones or Androids which allows them to set medication reminders, store "In Case of Emergency" information and much more.

Ordering Supplies

With DLO, you're good to **GO**

Easily maintain practice inventory by submitting this user-friendly order form, with ample space for special instructions. Your DLO representative can provide you with easy-to-complete supply order forms.

About this section

This section will acquaint you with the specimen collection supply form.

- Online Supply Catalog
- DLO Supply Order Form

Important Compliance Reminder

Specimen collection devices, supplies, and equipment issued by DLO are to be used ONLY for the collection of specimens sent to DLO. Supplies and equipment provided by DLO may not be used for any testing or screening performed by you (including urine cups or swabs used for pre-screening), or for testing you send to any laboratory other than DLO. Supplies and equipment include, but are not limited to, swabs, urine cups, needles, tubes, and centrifuges.

Ordering Supplies



Ordering Client Supplies

Order Supplies

3a

2

3b

3c

4

5

6

7

- Navigate to the page for ordering client supplies.
- To change the client for which the supplies are being ordered, click the appropriate one in the *Client* list.
- Do one or more of the following:
 - To show a category of supplies, at *Category*, click the type of supplies to order. The page displays only items in that category.
 - To search for a supply, at *Search*, type a few characters of the supply name, and then click *Search*. The page displays all items that contain that text.
 - To browse through the supply list, click the arrows to go to the next, last, previous, or first page of the supply list.
- To include any comments with your order, type them in the *Comments* box.
You can optionally send comments without ordering any supplies (for example, to inquire about a supply that does not appear on the list).
- In the *Qty* column, type the quantity of each item to order.
Be sure to note the units in the *Units* column. For example, alcohol preps are packaged 200 per box. If you want 200 alcohol preps, you should type 1 in the *Qty* column rather than 200; otherwise, you would receive 200 boxes of 200 each.
- Click *Submit*.
- Do one or more of the following:
 - To add or remove items or comments, click *Back* and repeat steps 3-6.
 - To submit the order, click *Order Now*.

View or Print Previously Placed Supply Orders

2

3

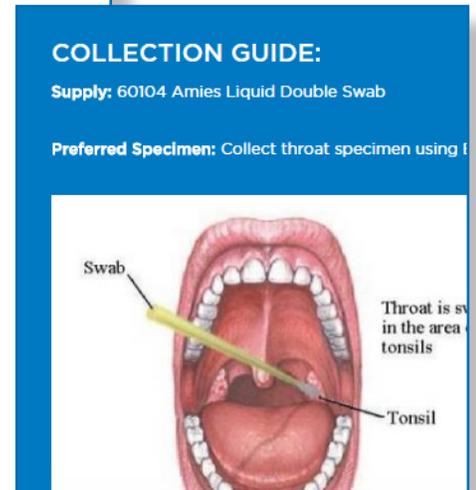
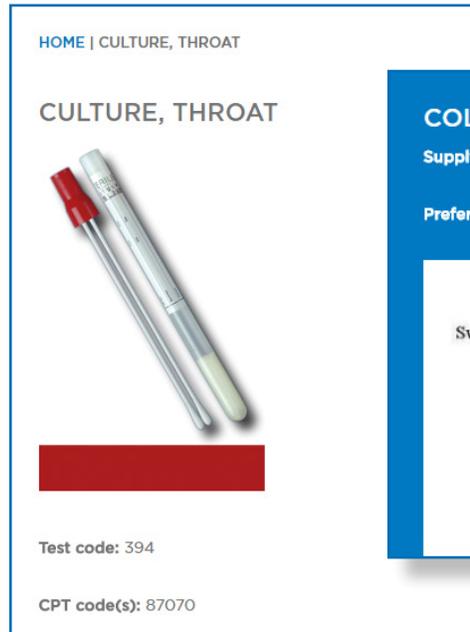
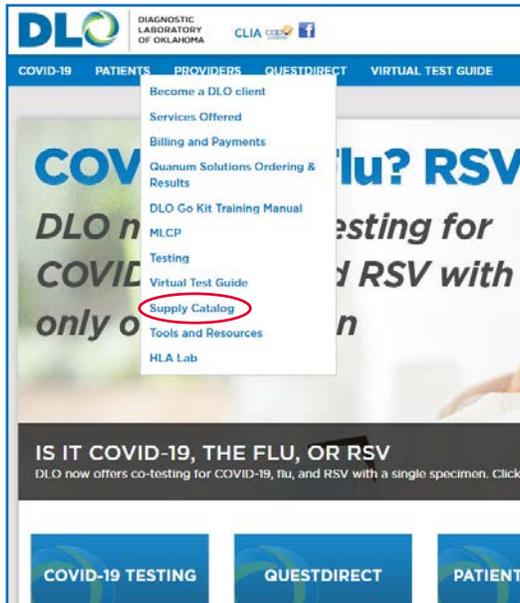
4

5

- Navigate to the page for ordering client supplies.
- Click the *Order History* tab.
The page displays all supply orders placed for your default client in the past 30 days.
- To modify the list, do one or more of the following, and then click *Search*:
 - At *Start Date* and *End Date*, type the appropriate date range, or click the date on the calendar.
 - At *Client*, click the client whose order history you want to view. You can also click *All Clients* to view orders placed by all clients that you can access.
 - At *Ordered By*, type the user name of the person who placed the order.
- To view details for any listed order, click the order.
- Do either of the following:
 - To print the order, click *Print*, make any appropriate changes on the *Print* dialog box, and then click *Print*.
 - To return to the *Order History* tab, click *Back*.

Supply Research

DLO has several ways for clients to research the materials needed for testing, then submit an order.



Online Supply Ordering Sources

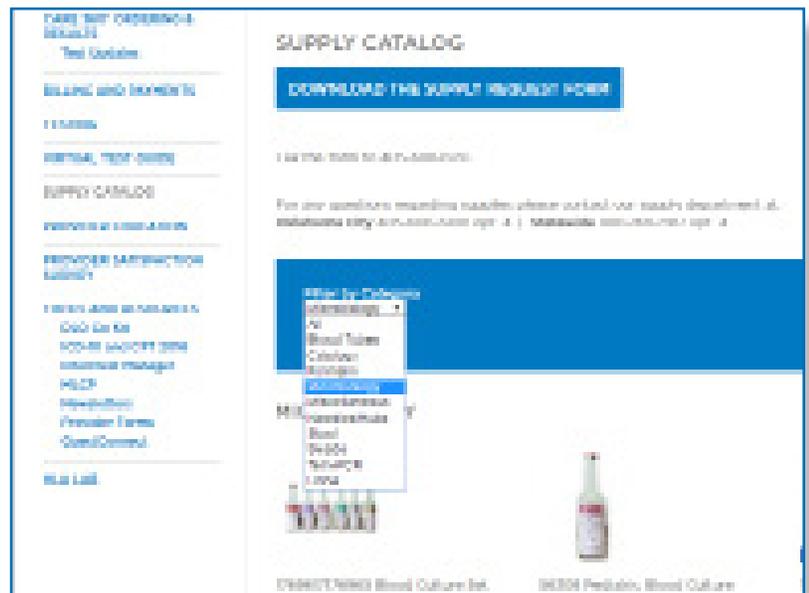
Link to Supply Catalog found on Providers drop down menu on dlob.com

Supply information listed on a VTG Specimen Collection Guide

Supply Catalog page lists supply categories, a link to the order form, fax number for form submission and contact numbers for client support.

Supply Catalog link in the left navigation menu throughout the Providers section

Category page lists all associated supplies with name, photo and supply number



Additional Ordering Options

In addition to ordering through Quantum, supplies can be ordered by submitting DLO's user-friendly order form via fax or e-mail. Easily maintain practice inventory by submitting this user-friendly order form.

For the most up-to-date Supply Request Form, please visit the Supply Catalog on dloab.com/supply-catalog.



DIAGNOSTIC
LABORATORY
OF OKLAHOMA

CLIENT SUPPLY REQUEST

Rev. 08/2021

For Internal Use Only

Lines: _____ CSO: _____

Client Name: _____ Account #: _____

Date: _____ Ordered by: _____ Phone #: _____

Supply requests are filled based on specimen containers received and issued to the account.
Orders are adjusted according to tests submitted to DLO.

Item ID	PK	TUBES	Item ID	PK	MICROBIOLOGY	Item ID	PK	GC/CHLAMYDIA
T157		Red/Yellow SST 8mL (50/pk)	BC34 / BC35		Anaerobic/Aerobic Blood Culture Bottles (1 set/pk)	S04		Affirm™ VPIII (10/pk)
T59		Lavender 4mL (50/pk)	BC33		Pediatric Blood Culture (each)	S06		VCM, Cervical/Vaginal (5/pk)
T05		Red 10mL (10/pk)	S02		Blue Culture Swab (10/pk)	S09		VCM, Urethral (5/pk)
T03		Gray 4mL (10/pk)	S11		Yellow Nasal Culture Swab (10/pk)	S05		VCM, Nasal (5/pk)
T62		Red 3mL (10/pk)	S07		Double Red Strep Swab (10/pk)	S03		VCM, Lesion (5/pk)
T04		Light Blue 2.7mL (10/pk)	OF06		Sputum Collection Tube 50mL (25/pk)	A02		APTIMA® Unisex Swab (10/pk)
T08		Royal Blue EDTA 6mL (10/pk)	Item ID	PK	STOOL	A03		APTIMA® Vaginal Swab (10/pk)
T09		Royal Blue No Add. 6mL (10/pk)	F49		InSure ONE (10/pk)	A01		APTIMA® Urine Tube (10/pk)
T69		Lavender K2EDTA 10mL (10/pk)	F57		Stool Container w/ Red Lid (50/pk)	Item ID	PK	MISCELLANEOUS
T56		Tan 3mL (10/pk)	F02		Para-Pak® C&S, Orange (5/pk)	B112		Specimen Bag, Regular (100/pk)
T60		White PPT 5mL (10/pk)	F01		Total Fix® O&P, Black (5/pk)	B113		Specimen Bag, STAT (100/pk)
T61		Green NaHep 10mL (10/pk)	Item ID	PK	URINE	G01		Glucola 50gm, Orange (6/pk)
T68		Green NaHep 6mL (10/pk)	U01		C&S Gray Tube w/Straw (10/pk)	G03		Glucola 75gm, Lemon-Lime (6/pk)
T35		Green LIHep 4.5mL w/gel (10/pk)	U03		UA Tube w/Yellow Cap (25/pk)	G02		Glucola 100gm, Fruit Punch (6/pk)
T58		Pink K2EDTA 6mL (50/pk)	U09/ U06		Routine Urine Cup w/ lid (75/pk)	K165		AN COVID Swab (4/pk)
T15		Yellow ACD-B 6mL (10/pk)	U30		24H Container (each)	V04		Tourniquets, Blue (10/pk)
ST05		Light Protect Tube w/cap (25/pk)	U32		24H Acid-Wash Cont. w/Vial (each)	K01		Breath Tech, UBIT kit
ST01		Pour off Transport Vial (500/pk)	U24		24H Stone Risk Kit (each)	Item ID	PK	REPORTING SUPPLIES
ST22		Pour off Transport Lid (500/pk)	U34		24H w/Sodium Carbonate (each)	FR01		Copy Paper (500 sheets/pk)
T51		Pediatric: Red Serum (50/pk)	ST02		Pipet, Transfer w/Bulb (50/pk)	L219		DLO™ Care 360 Labels (5 rolls/pk)
T52		Pediatric: SST (50/pk)	U40		Castile Soap Towelette (100/pk)	FA12		ABN Form (25/pk)
T50		Pediatric: Amber SST (50/pk)	U10		Collection Hat (for toilet) (5/pk)	FM112		PSC Directory (25/pk)
T89		Pediatric: Green LIHep (50/pk)	UD02		Pain Management Cup, Single (drug screen/monitoring)	Item ID	EA	TONER
T55		Pediatric: Lavender (25/pk)	Item ID	PK	CYTOLOGY	PT15		Toner, M401, HP CF280A
Q04		Quantiferon Kit, Single (25/pk)	C01		ThinPrep® w/Brush/Spatula (25/pk)	PT03		Toner, M402, HP 26X
Item ID	PK	FORMALIN	C02		ThinPrep® w/Broom (25/pk)	PT167		Toner, M404, HP 58X
H29		20mL (32/pk)	C06		SurePath™ w/Brush/Spatula (25/pk)	Item ID	PK	TEST REQUISITIONS
H48		40mL (24/pk)	C05		SurePath™ w/Broom (25/pk)	FQ70		354 Clinical (25/pk)
H32		60mL (27/pk)	Item ID	PK	TEM-PCR	FQ71		355 Semi-Custom (25/pk)
H28		120mL (24/pk)	K144		TEM-PCR Universal Kit (5/pk)	FQ73		374 Cytology (25/pk)
H18		5.3 Gallon (each)	OTHER ITEMS NEEDED, BUT NOT LISTED			FQ74		561 Pathology/Histology (25/pk)
Item ID	PK	NEEDLES/HUBS						
N01		21g Green Safety Needles (48/pk)						
N02		22g Black Safety Needles (48/pk)						
N03		Needle Holder Hubs (50/pk)						

Fax: (405) 608-6135 Email: DLOClientSupply@questdiagnostics.com

Supply request forms are available to download and print on our website: www.dloab.com/supply-catalog

Due to federal regulations, supplies are to be used exclusively for collection/transportation of specimens referred to DLO for testing.

Addendum

With DLO, you're good to **GO**

DLO's primary focus is to make sure that our clients have the most up-to-date information and tools needed to provide the best care for the patients.

About this section

This section will provide additional information which is more likely to be updated or changed. Pages include:

Glossary of acronyms and common laboratory terms

Certifications

Sample DLO Requisitions

DLO Patient Service Center listing

DLO Supply Request Form

Glossary of Terms

Acronyms

Commonly used by DLO

ABN	Advanced Beneficiary Notice
AWN	Advanced Written Notice
CAP	College of American Pathologists
CLIA	Clinical Laboratory Improvement Amendments
CPT	Current Procedural Terminology
DX	Diagnosis
EHR	Electronic Health Records
EMR	Electronic Medical Records
ICD	International Classification of Disease
LIS	Laboratory Information System
MLCP	Medicare Limited Coverage Policies
PSC	Patient Service Center
RSR	Route Service Representative
TIQ	Test In Question
TNP	Test Not Performed
VTG	Virtual Test Guide

Clinical

BAL	Bronchial Alveolar Lavage
C&S	Culture and Sensitivity
CSF	Cerebrospinal Fluid
DFA	Direct Fluorescent Antibody
EDTA	Ethylenediaminetetraacetic acid
EIA	Enzyme Immunoassay
HIV	Human Immunodeficiency Virus
HPV	Human Papilloma Virus
HSV	Herpes Simplex Virus
MIF	Merthiolate Iodine Formalin
NP	Nasopharyngeal
PCR	Polymerase Chain Reaction
PDM	Prescription Drug Monitoring
SAF	Sodium Acetate Formalin
TMA	Transcription Medicated Amplification
WHP	Women's Health Panel
V-C-M	Virus, Chlamydia, Mycoplasma
Zn-PVA	Zinc-Polyvinyl alcohol

**CENTERS FOR MEDICARE & MEDICAID SERVICES
CLINICAL LABORATORY IMPROVEMENT AMENDMENTS
CERTIFICATE OF ACCREDITATION**

LABORATORY NAME AND ADDRESS
DIAGNOSTIC LABORATORY OF OKLAHOMA
225 NE 97TH STREET
OKLAHOMA CITY, OK 73114

CLIA ID NUMBER
37D0960030

EFFECTIVE DATE
10/30/2020

LABORATORY DIRECTOR
MADHUSUDAN G RAO M.D.

EXPIRATION DATE
10/29/2022

Pursuant to Section 353 of the Public Health Services Act (42 U.S.C. 263a) as revised by the Clinical Laboratory Improvement Amendments (CLIA), the above named laboratory located at the address shown hereon (and other approved locations) may accept human specimens for the purposes of performing laboratory examinations or procedures.

This certificate shall be valid until the expiration date above, but is subject to revocation, suspension, limitation, or other sanctions for violation of the Act or the regulations promulgated thereunder.



Regina S. Van Brakle
Regina S. Van Brakle, Acting Director
Division of Laboratory Services
Survey and Certification Group
Center for Clinical Standards and Quality

186 certs2_100620

If you currently hold a Certificate of Compliance or Certificate of Accreditation, below is a list of the laboratory specialties/subspecialties you are certified to perform and their effective date:

<u>LAB CERTIFICATION (CODE)</u>	<u>EFFECTIVE DATE</u>	<u>LAB CERTIFICATION (CODE)</u>	<u>EFFECTIVE DATE</u>
BACTERIOLOGY (110)	10/30/2000	ANTIBODY NON-TRANSFUSION (530)	10/30/2000
MYCOBACTERIOLOGY (115)	10/30/2000		
MYCOLOGY (120)	10/30/2000		
PARASITOLOGY (130)	10/30/2000		
VIROLOGY (140)	10/30/2000		
SYPHILIS SEROLOGY (210)	10/30/2000		
GENERAL IMMUNOLOGY (220)	10/30/2000		
ROUTINE CHEMISTRY (310)	10/30/2000		
URINALYSIS (320)	10/30/2000		
ENDOCRINOLOGY (330)	10/30/2000		
TOXICOLOGY (340)	10/30/2000		
HEMATOLOGY (400)	10/30/2000		
ABO & RH GROUP (510)	10/30/2000		

FOR MORE INFORMATION ABOUT CLIA, VISIT OUR WEBSITE AT WWW.CMS.GOV/CLIA
OR CONTACT YOUR LOCAL STATE AGENCY. PLEASE SEE THE REVERSE FOR
YOUR STATE AGENCY'S ADDRESS AND PHONE NUMBER.
PLEASE CONTACT YOUR STATE AGENCY FOR ANY CHANGES TO YOUR CURRENT CERTIFICATE.



The College of American Pathologists certifies that the laboratory named below

**Diagnostic Laboratory of Oklahoma
Main Laboratory
Oklahoma City, Oklahoma
Madhusudan G. Rao, MD**

CAP Number: 7089301
AU-ID: 1343467
CLIA Number: 37D0960030

has met all applicable standards for accreditation and is hereby accredited by the College of American Pathologists' Laboratory Accreditation Program. Reinspection should occur prior to February 28, 2021 to maintain accreditation.

Accreditation does not automatically survive a change in director, ownership, or location and assumes that all interim requirements are met.

Chair, Accreditation Committee

President, College of American Pathologists

Due to COVID-19, DLO's inspection was delayed. We passed our recent inspection and are awaiting our updated CAP certificate. To view our latest accreditations, visit dloblab.com/about-us/accreditations.

DLO Requisition Samples



DIAGNOSTIC
LABORATORY
OF OKLAHOMA

800.891.2917
www.dlolab.com

BILL TO:

- My Account
- Insurance Provided
- Lab Card/Select
- Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE)

REGISTRATION # (IF APPLICABLE)

LAB REFERENCE #

ACCOUNT #:
NAME:
ADDRESS:
CITY, STATE, ZIP
TELEPHONE #:

DID YOU KNOW

Panel Components Are Listed On The Back.

Each sample should be labeled with at least two patient identifiers at the time of collection.

ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

PATIENT PHONE
PATIENT ADDRESS
CITY, STATE, ZIP
RELATIONSHIP TO INSURED: SELF SPOUSE DEPENDENT
PRIMARY INSURANCE CO. NAME
MEMBER / INSURED ID NO. #
GROUP #
INSURANCE ADDRESS
CITY, STATE, ZIP

DATE COLLECTED TIME: AM PM TOTAL VOL/HR(S)
NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYERS (MUST BE ORDERING PHYSICIAN)
NON-PHYSICIAN PROVIDER: NPI/UPIN L.D.#
FAX RESULTS TO: ()
Send Client # OR NAME:
Duplicate ADDRESS:
Report to: CITY, STATE, ZIP

ABN required for tests with these symbols

Medicare Limited Coverage Tests
@ = May not be covered for the reported diagnosis.
F = Has prescribed frequency rules for coverage.
& = A test or service performed with research/experimental kit.
B = Has both diagnosis and frequency-related coverage limitations.
Provide signed ABN when necessary

Visit QuestDiagnostics.com/MLCP for Medicare coverage guidelines

ICD Codes (enter all that apply)

PANEL COMPONENTS ON BACK

- ORGAN / DISEASE PANELS**
- 34392 Electrolyte Panel S
 - 10256 Hepatic Function Panel S
 - 10165 Basic Metabolic Panel S
 - 10231 Comp Metabolic Panel S
 - B7600 Lipid Panel, Standard S
 - B14852 Lipid Panel w/Reflex D-LDL S
 - 20210 Obstetric Panel w/Reflex Y,L,S
 - 93802 Obstetric Panel with Fourth Generation HIV w/reflex Y,L,S
 - @10306 Hepatitis Panel, Acute w/Reflex S
 - 10314 Renal Function Panel S
 - 36336 Celiac Disease Comp Panel w/DGP IgG S
- HEMATOLOGY**
- @510 Hemoglobin L
 - @509 Hematocrit L
 - @1759 CBC (H/H, RBC, Indices, WBC, PLT) L
 - @6399 CBC (Includes Diff/Pt) L
 - B8847 PT with INR B
 - @763 PTT, Activated B
- OTHER TESTS**
- 7788 ABO Group & Rh Type Y
 - 223 Albumin S
 - 6517 Albumin, Random Urine W/Creatinine 1
 - 234 Alkaline Phosphatase S
 - 823 ALT S
 - 243 Amylase S
 - 249 ANA Screen, IFA, w/Reflex Titer and Pattern S
 - 5149 Antibody ID, Titer and Typing, RBC Y
 - 795 Antibody Scr, RBC w/Ref ID, Titer and AG S
 - 822 AST S
 - 285 Bilirubin, Direct S
 - 287 Bilirubin, Total S
 - 4420 C-Reactive Protein (CRP) S

- 303 Calcium S
- 11173 CCP Ab IgG S
- B334 Cholesterol, Total S
- 374 CK, Total S
- 375 Creatinine S
- 8459 Creatinine, Random Urine 1
- B8293 Direct LDL S
- 402 DHEA Sulfate, Immunoassay S
- 15064 Endomysial Antibody Screen (IgA) w/reflex Titer S
- 4021 Estradiol S
- 11290 Fecal Globin by Immunochemistry 1
- B457 Ferritin S
- B466 Folate, Serum S
- 470 FSH S
- @482 GGT S
- 8477 Glucose, Gestational Screen (50g), 135 cutoff GY
- 19333 Glucose, Gestational Screen (50g), 140 cutoff GY
- @483 Glucose, Serum S
- 8435 hCG, Total, QL S
- @8396 hCG, Total, QN S
- 35645 HCV RNA, Quantitative Real Time PCR P
- B496 Hemoglobin A1c L
- B16802 Hemoglobin A1c w/eAG L
- 508 Hepatitis A Ab, Total S
- 499 Hep B Surface Ab Qual S
- 498 Hep B Surface Ag w/Reflex Confirm S
- 8472 Hep C Antibody w/Reflex to Quant S
- 94345 Hepatitis C Ab w/Ref to HCV RNA, QN, PCR w/Reflex Genotype Lipa S
- 11348 HCV RNA, QN PCR w/Reflex Genotype, LUPA® P
- @91431 HIV-1/2 AG/AB, 4th w/Reflex Y
- @16185 HIV-1 RNA, QLTMA FP
- B10124 hs CRP S
- 6447 HSV 1/2 IGG, Type Specific AB S
- 539 Immunoglobulin A S
- 561 Insulin S

- @7573 Iron and Total Iron Binding Capacity S
- @571 Iron S
- 593 LD S
- 599 Lead, Blood TN
- 615 LH S
- 606 Lipase S
- 6646 Lyme Disease Ab w/Reflex to Blot (IgG, IgM) S
- 8593 Lyme Disease AB (IGG, IGM), Immunoblot S
- 622 Magnesium S
- 964 Measles Antibody (IGG) S
- 8624 Mumps Virus Antibody (IGG) S
- 5259 MMR S
- 718 Phosphate (As Phosphorus) S
- 733 Potassium S
- 745 Progesterone S
- 746 Prolactin S
- 747 Protein, Total And Protein Electrophoresis S
- 1715 Protein, Total W/Creat, Random Urine U
- B5363 PSA, Total S

- Tuberculosis Screening**
- 37737 T-SPOT®. TB (see back for add'l instructions) GR
 - 36970 QuantiFERON®-TB Gold Plus, 1 Tube GR
- 8837 PTH, Intact & Calcium S
 - 4418 Rheumatoid Factor LS
 - 799 RPR (Monitoring) w/Reflex Titer S
 - 36126 RPR (DX) w/Ref Titer and Confirmatory Testing S
 - 802 Rubella Immune Status S
 - 809 Sed Rate by Mod West L
 - 36170 Testosterone, Free (Dialysis) and Total, MS SR
 - 18944 Testosterone, Free SR
 - 15983 Testosterone, Total, MS SR
 - 873 Testosterone, Total, Males (Adult), IA SR
 - 267 Thyroglobulin Antibodies S
 - 5081 Thyroid Peroxidase Antibodies (TPO) S
 - 8821 Tissue Transglutaminase Ab, IGA S
 - 11070 Tissue Transglutaminase IgG S

- B896 Triglycerides S
- B899 TSH S
- B36127 TSH w/Reflex T4, Free S
- 34429 T3, Free S
- 859 T3, Total S
- B867 T4 (Thyroxine), Total S
- B866 T4 (Thyroxine), Free S
- 6448 Urinalysis Macroscopic U
- 7909 Urinalysis Reflex U
- 5463 Urinalysis, Complete U
- @3020 UA, Complete, w/Reflex Culture* 1
- 294 Urea Nitrogen (BUN) S
- 905 Uric Acid S
- 4439 Varicella-Zoster Virus Ab (IgG) S
- B7065 Vitamin B12/Folate, Serum Panel S
- B927 Vitamin B12 S
- B16558 Vitamin D 1,25 SR
- B17306 Vitamin D, 25-Hydroxy, Total, Immunoassay S

- MICROBIOLOGY**
- Source (Required)
- 4550 Culture, Aerobic Bacteria* S
 - 4485 Culture, Group A Strep* S
 - 5617 Culture, Group B Strep* S
 - 394 Culture, Throat* S
 - @395 Culture, Urine, Routine*(Inc. Indwelling Cath.) S
- Amplified Specimen Type (Aptima)**
- Endocervical Urethral Urine
 - @11363 Chlamydia & N. gonorrhoeae RNA, TMA
- Stool Pathogens**
- 34838 H pylori Ag, EIA Stool S
 - 14839 H pylori Urea Breath Test HB
 - 681 Ova And Parasites, Conc and Perm Smear S
- * Additional charge for ID and Susceptibilities**

ADDITIONAL TESTS: (INCLUDE COMPLETE TEST NAME AND ORDER CODE) **Reflex tests are performed at an additional charge.**

COMMENTS, CLINICAL INFORMATION: TOTAL TESTS ORDERED

Physician Signature (Required for PA, NY, NJ & WV) **Many payers (including Medicare and Medicaid) have medical necessity requirements. You should only order those tests which are medically necessary for the diagnosis and treatment of the patient.**

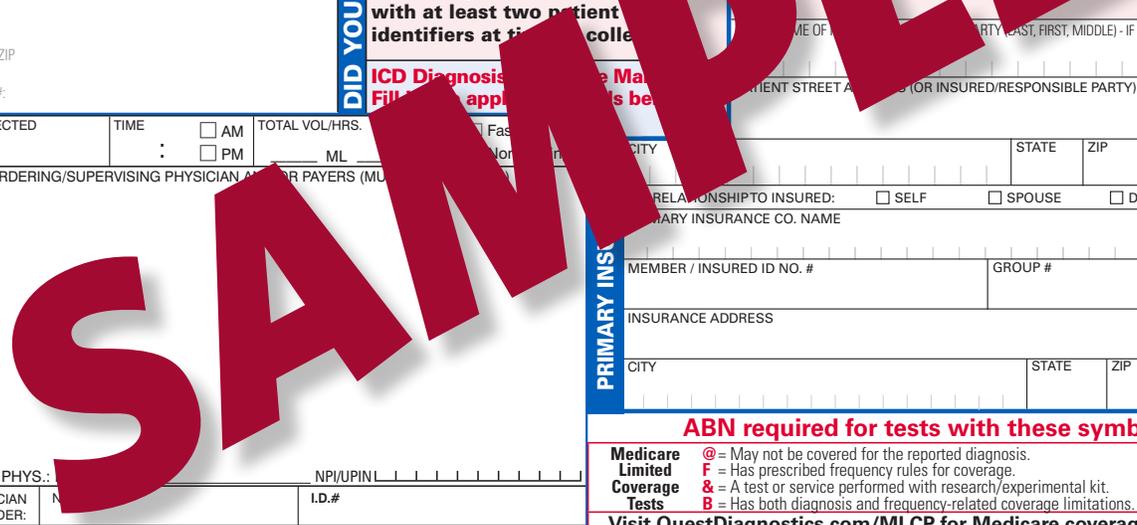


ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

FOLD HERE

Provide signed ABN when necessary

Provide signed ABN when necessary





DIAGNOSTIC
LABORATORY
OF OKLAHOMA

800.891.2917
www.dlolar.com

**CYTOLOGY
REQUEST**

- BILL TO**
 MY ACCOUNT
 PATIENT
 MEDICARE
 RAILROAD MEDICARE
 MEDICAID
 LabCard/Select
 OTHER INSURANCE

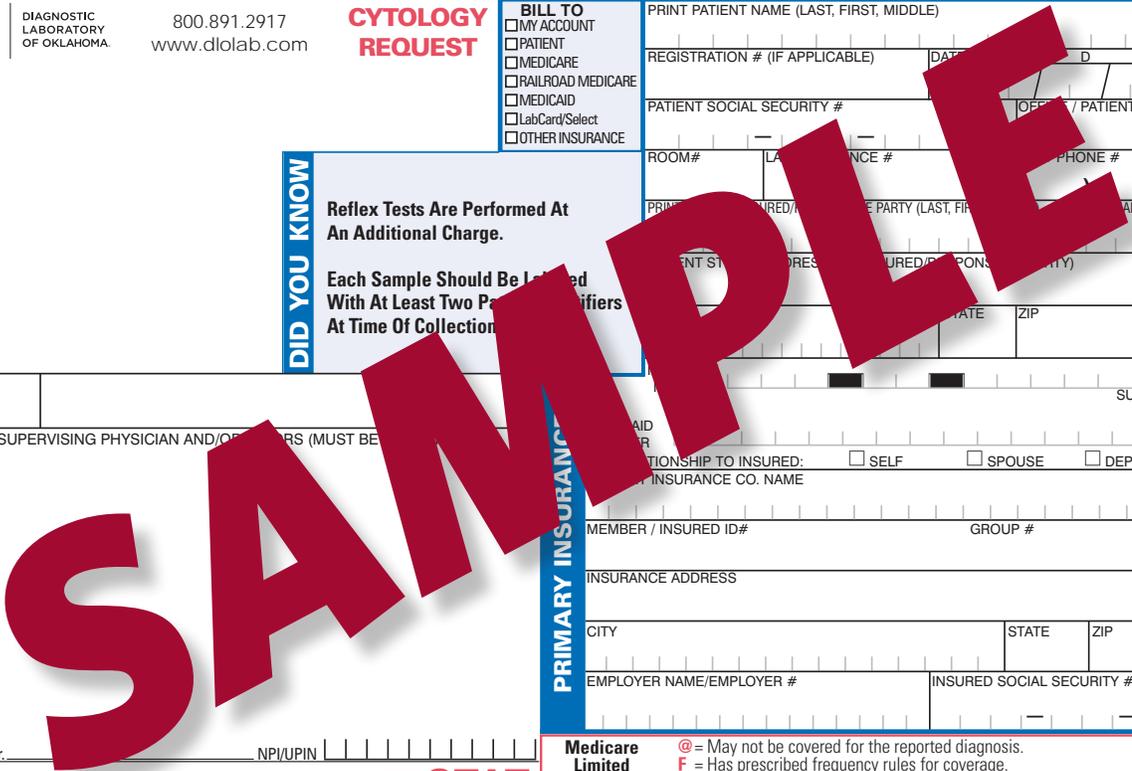
PRINT PATIENT NAME (LAST, FIRST, MIDDLE) _____
 REGISTRATION # (IF APPLICABLE) _____ DATE _____ D _____ YEAR _____ SEX _____
 PATIENT SOCIAL SECURITY # _____ OFFICE / PATIENT ID # _____
 ROOM# _____ LAB # _____ PHONE # _____
 PRINT INSURED/MEDICARE PARTY (LAST, FIRST, MIDDLE) _____ PATIENT _____
 PATIENT STREET ADDRESS _____ APT. # _____ KEY# _____
 CITY _____ STATE _____ ZIP _____

ACCOUNT #:
NAME:
ADDRESS:
CITY, STATE, ZIP
TELEPHONE #:

DID YOU KNOW

Reflex Tests Are Performed At An Additional Charge.

Each Sample Should Be Labeled With At Least Two Patient Identifiers At Time Of Collection



PRIMARY INSURANCE

RELATIONSHIP TO INSURED: SELF SPOUSE DEPENDENT
 INSURANCE CO. NAME _____
 MEMBER / INSURED ID# _____ GROUP # _____
 INSURANCE ADDRESS _____
 CITY _____ STATE _____ ZIP _____
 EMPLOYER NAME/EMPLOYER # _____ INSURED SOCIAL SECURITY # (if not patient) _____

DATE COLLECTED _____

NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PROVIDER (MUST BE CURRENT AND ACTIVE) _____

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 & = A test or service performed with research/experimental kit.
 B = Has both diagnosis and frequency-related coverage limitations.
Provide signed ABN when necessary

ADDIT'L PHYS.: Dr. _____ NPI/UPIN _____
 NON-PHYSICIAN PROVIDER: NAME _____ I.D.# _____ **STAT**

Fax Results to: () _____
 Send Client # OR NAME: _____
 Duplicate ADDRESS: _____
 Report to: CITY: _____ STATE _____ ZIP _____

ICD Codes (enter all that apply)

GYN CYTOLOGY

ThinPrep® and Aptima HPV® mRNA	ThinPrep® and HPV DNA	SurePath® and HPV DNA	Out of the Vial Testing
ThinPrep w/Imaging 58315 <input type="checkbox"/> F Pap 90934 <input type="checkbox"/> F Pap, reflex HPV, if ASCUS (ages 21 and over) 90933 <input type="checkbox"/> F Pap & HPV (cotesting for ages 30-65) 91339 <input type="checkbox"/> B Pap & HPV, CT/NG (cotesting with STI risks) 91414 <input type="checkbox"/> F Pap & HPV, reflex genotyping 16,18/45 (genotype when Pap-, HPV+)	ThinPrep w/Imaging 58315 <input type="checkbox"/> F Pap 58316 <input type="checkbox"/> F Pap, reflex HPV if ASCUS (ages 21 and over) 58317 <input type="checkbox"/> Pap & HPV (cotesting for ages 30-65) 16772 <input type="checkbox"/> B Pap & HPV, CT/NG (cotesting with STI risks) 16308 <input type="checkbox"/> F Pap & HPV, reflex genotyping 16,18 (genotype when Pap-, HPV+)	SurePath 14471 F <input type="checkbox"/> 18810 <input type="checkbox"/> F Pap 14499 F <input type="checkbox"/> 18811 <input type="checkbox"/> F Pap, reflex HPV, if ASCUS (ages 21 and over) 15095 F <input type="checkbox"/> 18813 <input type="checkbox"/> F Pap & HPV (cotesting for ages 30-65) 16770 B <input type="checkbox"/> 18828 <input type="checkbox"/> B Pap & HPV, CT/NG (cotesting with STI risks) 16306 F <input type="checkbox"/> 18829 <input type="checkbox"/> F Pap & HPV, reflex genotyping 16, 18 (genotype when Pap-, HPV+)	11361 <input type="checkbox"/> B Chlamydia trachomatis (CT) 11362 <input type="checkbox"/> B Neisseria gonorrhoeae (NG) 11363 <input type="checkbox"/> B CT/NG 90521 <input type="checkbox"/> Trichomonas vaginalis 90887 <input type="checkbox"/> Aptima HPV mRNA (ThinPrep only) 90942 <input type="checkbox"/> Aptima HPV mRNA, reflex genotyping 16,18/45 (ThinPrep only) 31532 <input type="checkbox"/> HPV DNA 19863 <input type="checkbox"/> HPV DNA, reflex genotyping 16,18 90569 <input type="checkbox"/> HSV 1 & 2 DNA, real-time PCR

Amplified Molecular Menu (Aptima)

- B** 11363 Chlamydia & Gonorrhoeae (urine and SureSwab®)
 19550 Trichomoniasis vaginalis (urine and SureSwab®)
 90570 SureSwab® HSV 1&2
 @ 16494 SureSwab® Candidiasis, PCR
 16898 SureSwab® Bacterial Vaginosis♦
 @ 15509 SureSwab® Vaginosis/Vaginitis♦
 B 17333 SureSwab® Vaginosis/Vaginitis Plus♦
 @ 91475 SureSwab® Mycoplasma genitalium PCR
 @ 91477 SureSwab® Mycoplasma/Ureaplasma Panel PCR
 @ 91474 SureSwab® Mycoplasma hominis PCR
 @ 91476 SureSwab® Ureaplasma spp. ♦ See Back for Description of Panels

SOURCE:

- CX cervix
 ECC endocervix
 VG vagina
 LMP ____/____/____
 PM postmenopausal, yr _____
 PG pregnant _____ wks
 PP postpartum _____ wks
 IUC IUD
 prev. Pap/Biopsy case # & result

CLINICAL HISTORY

- as applicable for Pap screening:
 MT7 no Pap within last 7 yrs
 AB HR HPV or abnl Pap Hx/Rx
 ABB abnormal bleeding (postcoital, postmenopausal)
 HO hormones (HRT, BCP, Depo...)
 FHX personal/family Hx GYN CA
 XR pelvic radiation
 HYT cervix surgically removed
 OHR other high risk factor, specify†
 † Specify

Additional Tests

Adhere To Specimen Container(s) Do NOT use on glass slides.



For any patient of any payor (including Medicare and Medicaid), only order those tests which are medically necessary for the diagnosis and treatment of the patient.

DLO, Diagnostic Laboratory of Oklahoma, the associated logo and all associated Diagnostic Laboratory of Oklahoma marks are the trademarks of Diagnostic Laboratory of Oklahoma. 0020374-XQ. Revised 3/14.



DIAGNOSTIC LABORATORY OF OKLAHOMA
800.891.2917
www.dlolab.com

**QUEST VANTAGE™
INHERITED CANCER
RISK TESTING**

BILL TO:

My Account
 Insurance Provided
 Lab Card/Select
 Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE)

REGISTRATION # (IF APPLICABLE)

DATE OF BIRTH: M / M / D YEAR

SEX

ACCOUNT #:
NAME:
ADDRESS:
CITY, STATE, ZIP
TELEPHONE #:

DID YOU KNOW

IMPORTANT! THIS FORM MUST BE FILLED OUT IN ITS ENTIRETY.

Reflex tests are performed at an additional charge.

Each sample should be labeled with at least two patient identifiers at time of collection.

ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

PATIENT SOCIAL SECURITY #

OFFICE / PATIENT ID #

ROOM #

REFERENCE #

PHONE #

RELATIONSHIP TO RESPONSIBLE PARTY (IF OTHER THAN PATIENT)

PATIENT IDENTIFICATION (INSURANCE RESPONSIBLE PARTY) APT. # KEY #

DATE COLLECTED: TIME: AM PM TOTAL VOL./HRS. Fasting Non Fasting

PI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYORS (MUST BE IDENTIFIED)

RELATIONSHIP TO INSURED: SELF SPOUSE DEPENDENT

INSURANCE CO. NAME

INSURANCE ID NO. #

GROUP #

INSURANCE ADDRESS

CITY STATE ZIP

Preauthorization approved Preauthorization number:
 Preauthorization not submitted

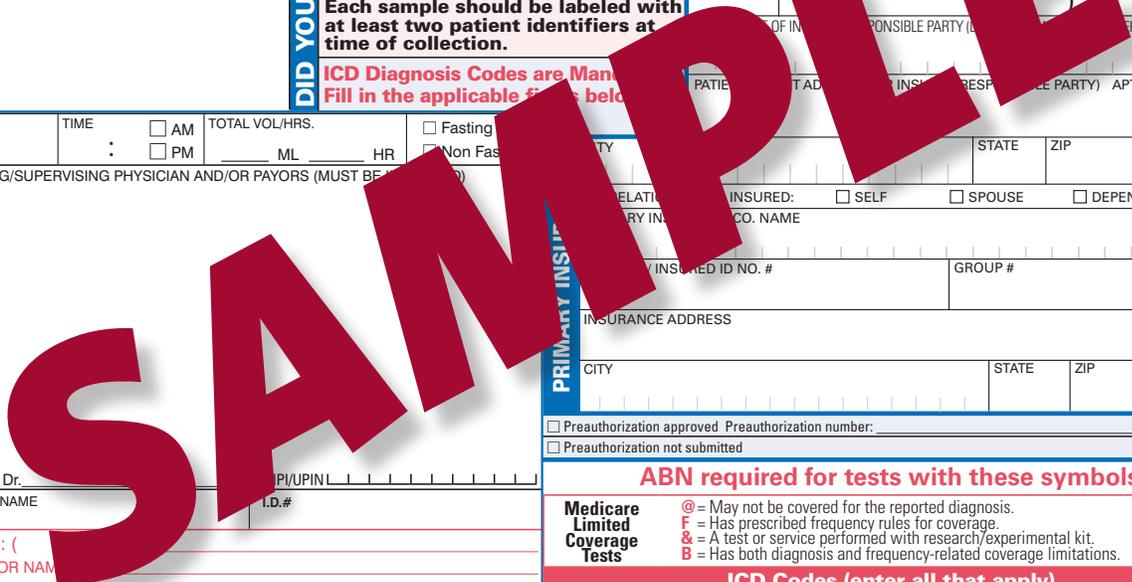
ABN required for tests with these symbols

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Provide signed ABN when necessary

ICD Codes (enter all that apply)



ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

FOLD HERE

Provide signed ABN when necessary

Provide signed ABN when necessary

Provide signed ABN when necessary

**THIS REQUISITION MUST BE ACCOMPANIED BY THE PATIENT AND FAMILY CLINICAL HISTORY FORM.
FORM AVAILABLE THROUGH YOUR LOCAL REPRESENTATIVE OR BY VISITING WWW.QUESTVANTAGE.COM**

BRCA-Related Breast and/or Ovarian Cancer Syndrome

@91863 **BRCAvantage® Comprehensive**
(BRCA1 and BRCA2 sequencing and deletion/duplication)

@91864 **BRCAvantage® Ashkenazi Jewish Screen**
(Common founder mutations BRCA1 c.68_69delAG, BRCA1 c.5266dupC, and BRCA2 c.5946delT)

@92140 **BRCAvantage® Ashkenazi Jewish Screen w/Reflex to BRCAvantage® Comprehensive**
(Ashkenazi Jewish Screen, if negative reflex to BRCAvantage® Comprehensive.)

Lynch Syndrome

@91461 **Lynch Syndrome Panel**
(Sequencing and deletion/duplication in MLH1, MSH2 (inc. EPCAM), MSH6, and PMS2)

Single Gene Testing

@91460 MLH1 @91471 MSH2 (inc. EPCAM)
@91458 MSH6 @91457 PMS2 Other _____

Expanded Hereditary Cancer Risk Panels

@93791 **Givantage™ Hereditary Colorectal Cancer Panel (13 Genes)**
(APC, BMPR1A, CDH1, EPCAM, MLH1, MSH2, MSH6, MUTYH (MYH), PMS2, PTEN, SMAD4, STK11, TP53)

@93768 **MYvantage™ Hereditary Comprehensive Cancer Panel (34 Genes)**
(APC, ATM, BARD1, BMPR1A, BRCA1, BRCA2, BRIP1, CDH1, CDK4, CDKN2A (p16, p14), CHEK2, EPCAM, MEN1, MLH1, MSH2, MSH6, MUTYH (MYH), NBN, NF1, PALB2, PMS2, POLD1, POLE, PTEN, RAD51C, RAD51D, RET, SDHB, SDHC, SDHD, SMAD4, STK11, TP53, VHL)

94053 **Juvenile Polyposis Panel**
(BMPR1A, SMAD4)

Additional Single-Gene Tests

@92560 <input type="checkbox"/> TP53	@92565 <input type="checkbox"/> STK11	@93797 <input type="checkbox"/> APC
@92571 <input type="checkbox"/> PALB2	@92566 <input type="checkbox"/> PTEN	93940 <input type="checkbox"/> CHEK2
@92568 <input type="checkbox"/> CDH1	93939 <input type="checkbox"/> CDKN2A	93942 <input type="checkbox"/> MEN1
93944 <input type="checkbox"/> MUTYH (MYH)	93941 <input type="checkbox"/> NF1	93943 <input type="checkbox"/> VHL
93796 <input type="checkbox"/> RET		

Single site testing for any Quest Vantage Gene

93945 Please Specify _____

NOTE: Copy of family member's report MUST be submitted.

REQUIRED SIGNATURES

PATIENT ACKNOWLEDGEMENT

I authorize Quest Diagnostics (Quest) to release information received, including, without limitation, medical information, which includes laboratory test results, to my health plan/insurance carrier and its authorized representatives as necessary for reimbursement. I further authorize my health plan/insurance carrier to directly pay Quest for the services rendered. I understand that I may be responsible for portions of this test not covered by my insurance.

SIGNATURE REQUIRED

Patient Signature _____ Date _____

STATEMENT OF MEDICAL NECESSITY AND INFORMED CONSENT

I have supplied information to the patient regarding genetic testing and the patient has given consent for genetic testing to be performed. I further confirm that this test is medically necessary for the diagnosis or detection of disease, illness, impairment, symptom, syndrome, or disorder and the results will be used in the medical management and treatment decisions for the patient. I confirm that the person listed in the Ordering Physician space above is authorized by law to order the test(s) requested herein.

SIGNATURE REQUIRED

Medical Professional's Signature X _____ Date _____

DLO, Diagnostic Laboratory of Oklahoma, the associated logo and all associated Diagnostic Laboratory of Oklahoma marks are the trademarks of Diagnostic Laboratory of Oklahoma. QD20850B-XO. Revised 1/17.

For fastest processing, please fax this requisition and fully-completed Patient and Family Clinical History Form to 855.422.5181

If you have questions regarding this order, please call 866.GENE.INFO

Many payers (including Medicare and Medicaid) have medical necessity requirements. You should only order those tests which are medically necessary for the diagnosis and treatment of the patient.

Clinical Drug Monitoring

BILL TO:
 My Account
 Insurance Provided
 Lab Card/Select
 Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE)
 REGISTRATION # (IF APPLICABLE) DATE OF BIRTH: M M D D YEAR SEX
 LAB REFERENCE # CELL PHONE

ACCOUNT #:
 NAME:
 ADDRESS:
 CITY, STATE, ZIP
 TELEPHONE #:

DID YOU KNOW
 Panel Components Are Listed On The Back.
 Reflex And Confirmation Tests Are Performed At An Additional Charge.
 Each Sample Should Be Labeled With At Least Two Patient Identifiers At Time Of Collection.
ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

PATIENT ID # / MRN
 PATIENT EMAIL ADDRESS
 PRINT NAME OF RESPONSIBILITY (LAST, FIRST, MIDDLE)
 STREET ADDRESS (OR RESPONSIBILITY ADDRESS) CITY, STATE, ZIP

DATE COLLECTED TIME: AM PM TOTAL VOL/HRS. _____ ML _____ HR Fasting Non Fasting

NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYERS (MUST BE INDICATED)
 PHYSICIAN NAME, ADDRESS, CITY, STATE, ZIP
 RELATIONSHIP TO PATIENT: SELF SPOUSE DEPENDENT
 GROUP #

ADD'L PHYS.: Dr. _____
 NON-PHYSICIAN PROVIDER: NAME, ADDRESS, CITY, STATE, ZIP
 Fax Results to: ()
 Client # OR NAME:
 Duplicate Report to: ADDRESS, CITY, STATE, ZIP

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Provide signed ABN when necessary
 Visit QuestDiagnostics.com/MLCP for Medicare coverage guidelines
ICD Codes (enter all that apply)

39158 Activate medMATCH® Next, select the prescribed drug(s) by either tradename or generic (do not select both). This is not for test ordering.

Drug/Drug Class	Test Codes		
	Presumptive	Presumptive w/definitive	Definitive
Alcohol Metabolites		@ 39366	@ 39384
Amphetamines	@ 39344	@ 39367	@ 39385
Amphetamines w/d/l		@ 39368	@ 39386
Antidepressants		@ 94032	
Antipsychotics		@ 94528	
Barbiturates	@ 39350	@ 39369	@ 39387
Benzodiazepines	@ 39352	@ 39371	@ 39389
Buprenorphine (Naloxone)	@ 39353	@ 39373	@ 39391
Carisoprodol		@ 39403	@ 39403
Cocaine	@ 39354	@ 39374	@ 39392
Eszopiclone		@ 39434	@ 39434
Fentanyl	@ 39356	@ 39375	@ 39393
Gabapentin		@ 39407	@ 39407
Heroin	@ 39357	@ 39376	@ 39394
Marijuana	@ 39358	@ 39377	@ 39395
MDA/MDMA	@ 39359	@ 39378	@ 39397
Meperidine		@ 39408	@ 39408
Methamphetamine d/l		@ 39413	@ 39413
Methylphenidate		@ 39409	@ 39409
Methadone	@ 39360	@ 39379	@ 39398
Mitragynine		@ 39432	@ 39432
Naltrexone		@ 39414	@ 39414
Opiates	@ 39361	@ 39380	@ 39413
Oxycodone	@ 39363	@ 39381	@ 39399
Phencyclidine	@ 39364	@ 39382	@ 39401
Pregabalin		@ 39393	@ 39410
Propoxyphene	@ 39365	@ 39383	@ 39402
Synthetic Cannabinoids		@ 93027	@ 39402
Synthetic Stimulants			@ 39412
Tapentadol			@ 39405
Tramadol			@ 39406
Tricyclic Antidepressants			@ 39411
Zolpidem			@ 39435
Profile	Presumptive (screen)	Presumptive w/reflex	Definitive
Base Panel	@ 39415	@ 39421	
Panel 1	@ 39416	@ 39422	
Panel 1 with d/l		@ 39426	
Panel 3	@ 39418	@ 39423	
Panel 4	@ 39419	@ 39424	
Panel 5	@ 39420	@ 39425	
Panel 5 with d/l		@ 39427	
Panel 6		@ 39428	
Panel 7		@ 39429	
Panel 8		@ 39430	
Opioids Panel		@ 39013	@ 39012

- Abstral
- Acetaminophen w/Codeine
- Actiq™
- Adderall™
- Alprazolam
- Ambien™
- Amitriptyline
- Amobarbital
- Amobarbital-Secobarbital
- Amphetamine
- Amytal™
- Arymo™
- Ativan™
- Aventyl™
- Avinza™
- Belbuca™
- Buprenex™
- Buprenorphine
- Buprenorphine+Naloxone
- Butalbital
- Butrans™
- Carisoprodol
- Chlordiazepoxide
- Clonazepam
- Clorazepate
- Codeine
- Concerta™
- Conzip™
- Dalmane™
- Demerol™
- Desoxy™
- Dexedrine™
- Dextromethorphan
- Dextrostat™
- Diazepam
- Dilaudid™
- Dolophine™
- Dronabinol™
- Duragesic™
- Edluar™
- Elavil™
- Embeda™
- Endep™
- Endocet™
- Equagesic™
- Esigic™
- Eszopiclone
- Exalgo™
- Fanatrol™
- Fentanyl
- Fentora™
- Fioricet™
- Fiorinal™
- Flurazepam
- Gabapentin
- Gralise™
- Halcion™
- Horizant™
- Hycodan™
- Hydrocodone
- Hydromorphone
- Hysingla™
- Intermezzo™
- Ionsys™
- Kadion™
- Klonopin™
- Librium™
- Lorazepam
- Lorcet™
- Lortab™
- Lunesta™
- Lyrica™
- Magnacet™
- Marinol™
- Medical Marijuana
- Meperidine
- Meproamate
- Methadone
- Methamphetamine
- Methorphan
- Methylphenidate
- Midazolam
- MorphaBond™
- Morphine
- Ms Contin™
- Mydays™
- Naltrexone
- Nembuta™
- Neurontin™
- Norco™
- Nortriptiline
- Nucynta™
- Opana™
- Oxazepam
- Oxycodone
- OxyContin™
- OxyFAST™
- Oxymorphone
- Pamelor™
- Pentobarbital
- Percocet™
- Percodan™
- Phenergan™
- Phenobarbital
- Pregabalin
- Restoril™
- Ritalin™
- Roxanol™
- Roxicet™
- Roxicodone™
- RoxyBond™
- Ryzolt™
- Sandostat™
- Secobarbital
- Seconal™
- Serax™
- SOMMA™
- Sublimaze™
- Sublocade™
- Suboxone™
- Subutex™
- Tapentadol
- Temazepam
- Tramadol
- Tranxene™
- Triazolam
- Tylenol 3™
- Tylenol 4™
- Tylox™
- Ultram™
- Valium™
- Versed™
- Vicodin™
- Vicoprofen™
- Vivitrol™
- Vyvanse™
- Xanax™
- Xtampza™
- Zohydro™
- Zolpidem
- Zolpimist™
- Zubsolv™
- No Drugs Prescribed

ADDITIONAL TESTS: (MUST INCLUDE COMPLETE TEST NAME AND ORDER CODE.) Clinical Drug Monitoring Consultation Hotline 1.877.40.RX.TOX (1.877.407.9869)

COMMENTS, CLINICAL INFORMATION:

TOTAL TESTS ORDERED

Physician Signature (Required for PA, NY, NJ & WV)

Many payers (including Medicare and Medicaid) have medical necessity requirements. You should only order those tests which are medically necessary for the diagnosis and treatment of the patient.

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ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.
FOLD HERE
Provide signed ABN when necessary
Provide signed ABN when necessary



DIAGNOSTIC LABORATORY OF OKLAHOMA

TEM-PCR® For Women and Men 800.891.2917 • www.dlolab.com

BILL TO: My Account, Insurance Provided, Lab Card/Select, Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE), REGISTRATION # (IF APPLICABLE), DATE OF BIRTH, SEX

ACCOUNT #, NAME, ADDRESS, CITY, STATE, ZIP, TELEPHONE #

IMPORTANT! THIS FORM MUST BE FILLED OUT IN ITS ENTIRETY. Reflex tests are performed at an additional charge. Each sample should be labeled with at least two patient identifiers at time of collection. ICD Diagnosis Codes are Mandatory. Fill in the applicable fields.

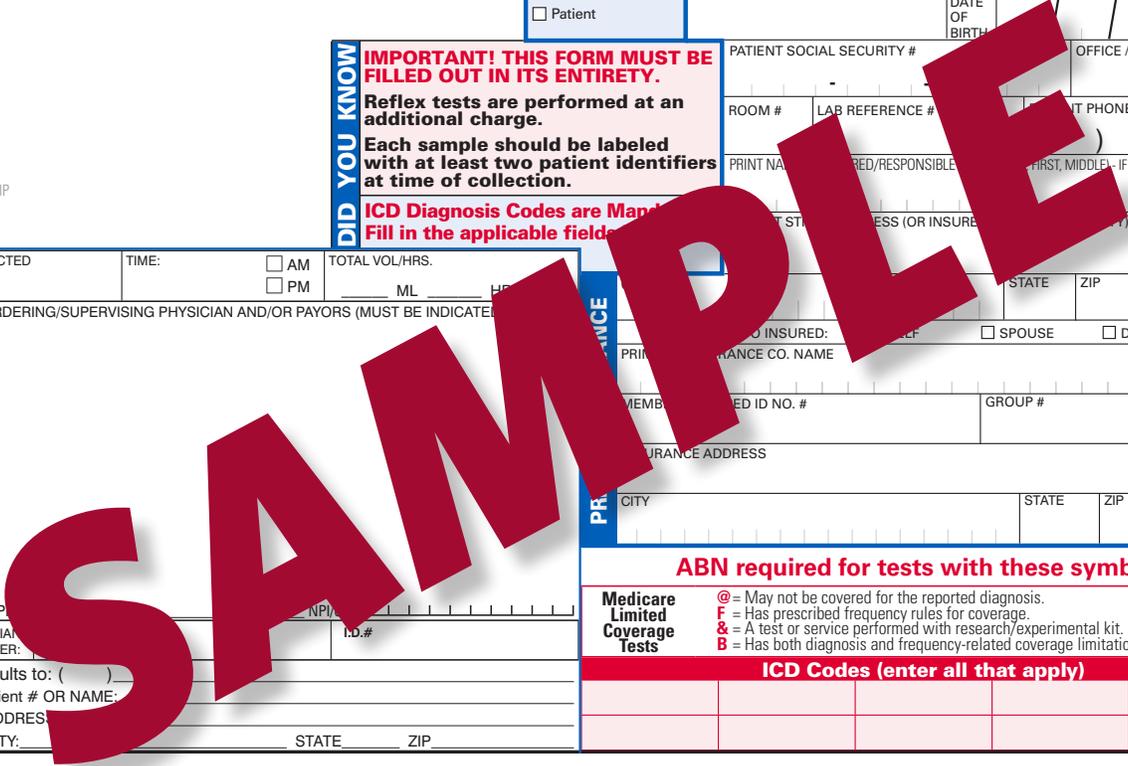
PATIENT SOCIAL SECURITY #, OFFICE / PATIENT ID #, ROOM #, LAB REFERENCE #, PRINT NAME (LAST, FIRST, MIDDLE) - IF OTHER THAN PATIENT

DATE COLLECTED, TIME: AM/PM, TOTAL VOL./HRS., ML, HP

STATE, ZIP, NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYORS (MUST BE INDICATED)

NON-PHYSICIAN PROVIDER, NPI#, ADDITIONAL PROVIDER, NPI#, FAX RESULTS TO, CLIENT # OR NAME, ADDRESS, CITY, STATE, ZIP

INSURANCE CO. NAME, MEMBER ID NO. #, GROUP #, CITY, STATE, ZIP



ABN required for tests with these symbols: Medicare Limited Coverage Tests, ICD Codes (enter all that apply)

Special Instructions: One Specimen and One Panel per Requisition.

Panels for Women and Men*

Table with 4 columns: Test Code, Description, Acceptable Specimen, and PLEASE CIRCLE SPECIMEN TYPE. Rows include Women's Health Panel, Candidiasis Panel, STD 5 Panel, and Bacterial Vaginosis Panel.

* Medical Records May Be Requested to Support Diagnosis Code for Test(s) Ordered

COMMENTS, CLINICAL INFORMATION:

Many payers (including Medicare and Medicaid) have medical necessity requirements. You should only order those tests which are medically necessary for the diagnosis and treatment of the patient.

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ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below. FOLD HERE. Provide signed ABN when necessary. Provide signed ABN when necessary.



DIAGNOSTIC
LABORATORY
OF OKLAHOMA.

800.891.2917 • www.dlolab.com

**TEM-PCR® DIAGNOSTIC
DIFFERENTIAL PANELS**

BILL TO:

- My Account
- Insurance Provided
- Labcard Select
- Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE)

REGISTRATION # (IF APPLICABLE)

DATE OF BIRTH MM/DD/Year

SEX

PATIENT SOCIAL SECURITY #

OFFICE/PATIENT ID #

ROOM #

LAB REFERENCE

PATIENT PHONE #

PRINT NAME (LAST, FIRST, MIDDLE) - IF OTHER THAN PATIENT

PRINT NAME (LAST, FIRST, MIDDLE) - IF OTHER THAN PATIENT

RELATIONSHIP TO THE INSURED SELF SPOUSE DEPENDENT

INSURANCE CO. NAME

MEMBER/INSURED ID #

GROUP #

INSURANCE ADDRESS

CITY

STATE

ZIP

DID YOU KNOW

IMPORTANT! THIS FORM MUST BE FILLED OUT IN ITS ENTIRETY.

Reflex tests are performed at an additional charge.

Each sample should be labeled with at least two patient identifiers at time of collection.

ICD Diagnosis Codes are Mandatory applicable fields below.

ACCOUNT #:

NAME:

ADDRESS:

CITY, STATE, ZIP:

TELEPHONE #:

DATE COLLECTED TIME AM PM TOTAL VOL/HRS. _____ ML _____ HR STATE ZIP

NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYOR INDICATOR

PRIMA-INSURANCE

INSURANCE ADDRESS

CITY STATE ZIP

ADDIT'L PHYSICIAN NAME

NON-PHYSICIAN PROVIDER: NAME ID#

Fax Results to: (Send Duplicate Report to: Client # OR Name Address: City STATE ZIP:

Medicare Limited Coverage Tests @= May not be covered for the reported diagnosis F= Has prescribed frequency rules for coverage &= A test or service performed with research/experimental kit B= Has both diagnosis and frequency-related coverage limitation

Provide signed ABN when necessary

ICD Codes (enter all that apply)

Special Instructions: One Specimen and One Panel per Requisition.

Specimens for TEM-PCR® testing must be collected using **TEM-PCR® Swab Kit, #9001285**. Specimens submitted using any other swab will not be processed. Please contact DLO Client Supply to order collection kit.

Diagnostic Differential Panels (Components on Back)		Acceptable Specimen PLEASE CIRCLE SPECIMEN SOURCE			
@ 95052	<input type="checkbox"/> Bacterial Pneumonia Panel	Bronchial Aspirate	Nasopharyngeal Aspirate/Wash	Nasopharyngeal Swab	
95045	<input type="checkbox"/> Gastrointestinal Panel	Rectal Swab	Stool Specimen	Other:	
@ 95048	<input type="checkbox"/> Infectious Disease Panel	General Swab	Synovial Fluid	Other:	
@ 96411	<input type="checkbox"/> Necrosis Panel	General Swab	Other:	Source:	
@ 95049	<input type="checkbox"/> Respiratory Infection Panel	Bronchial Aspirate	Nasopharyngeal Aspirate/Wash	Nasopharyngeal Swab	
@ 95852	<input type="checkbox"/> Skin and Soft Tissue Panel	General Swab	Other:	Source:	
@ 95047	<input type="checkbox"/> Staphylococcus Differentiation Panel	General Swab	Nasal Swab	Synovial Fluid	Other:
58753	<input type="checkbox"/> Viral Respiratory Panel	Bronchial Aspirate	Nasopharyngeal Aspirate/Wash	Nasopharyngeal Swab	
		Sputum Specimen Swab	Throat Swab	Other:	

COMMENTS, CLINICAL INFORMATION:

For any patient of any payor (including Medicare and Medicaid), only order those tests which are medically necessary for the diagnosis and treatment of the patient.

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Non-Invasive Prenatal Screening
800.891.2917 • www.dlolab.com

BILL TO:

- My Account
- Insurance Provided
- Lab Card/Select
- Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE)

REGISTRATION # (IF APPLICABLE) _____ M _____ YEAR _____ SEX _____

ACCOUNT #:
NAME:
ADDRESS:
CITY, STATE, ZIP
TELEPHONE #:

DID YOU KNOW

Call 866-GENE-INFO with any questions on test selection.
Each Sample Should Be Labeled With At Least Two Patient Identifiers At Time Of Collection.

ICD Diagnosis Codes are Fill in the applicable fields

PATIENT EMAIL ADDRESS _____ PATIENT ID # / MRN _____

CELL PHONE _____

NAME OF RESPONSIBLE PARTY (LAST, FIRST, MIDDLE) _____ PATIENT _____

MEET _____ FOR INSURANCE RESPONSIBILITY (PT) APT. # _____ KEY # _____

DATE COLLECTED _____ TIME AM PM TOTAL VOL./HRS. _____

NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYORS (MUST INDICATE)

PRIMARY INSURANCE

INSURED TO: SELF SPOUSE DEPENDENT

PRIME INSURANCE CO. NAME _____

MEMBER ID NO. # _____ GROUP # _____

INSURANCE ADDRESS _____

CITY _____ STATE _____ ZIP _____

ABN required for tests with these symbols

- | | | |
|--|---|--|
| Medicare Limited Coverage Tests | @ = May not be covered for the reported diagnosis.
F = Has prescribed frequency rules for coverage.
& = A test or service performed with research/experimental kit.
B = Has both diagnosis and frequency-related coverage limitations. | Provide signed ABN when necessary |
|--|---|--|

Visit QuestDiagnostics.com/MLCP for Medicare coverage guidelines
ICD Codes (enter all that apply)

ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

FOI HERE Provide signed ABN when necessary

FOI HERE Provide signed ABN when necessary

Provide signed ABN when necessary

FOI HERE Provide signed ABN when necessary

Aneuploidy Screening

92777 **QNatal™ Advanced** for Fetal Chromosomal Abnormalities (as early as 10.0 weeks gestation)
 DO NOT report (opt out) for microdeletions (subchromosomal copy variant)
 DO NOT report (opt out) for fetal sex

Collection Date: _____ Two x 10mL Cell Free DNA Streck Tubes

Estimated Date of Delivery (EDD): _____ (mandatory)

Number of Fetuses: One Two Three More than 3

Maternal Height: _____ ft. _____ in. Maternal Weight: _____ lbs

MEDICAL INDICATION FOR TESTING • Select one or more ICD10 codes if appropriate - or add additional code to describe clinical indication

High risk for fetal chromosomal aneuploidies

Advanced Maternal Age: Primigravida O09.511 1st tri O09.512 2nd tri O09.513 3rd tri
Multigravida O09.521 1st tri O09.522 2nd tri O09.523 3rd tri

Abnormal (MSS) serum biochemical screening: O28.1 Other: _____

Abnormal Ultrasound finding: (specify type(s)) O28.3 Other: _____

Personal or family history and add ICD10 code(s):

Prior pregnancy with trisomy:
 O09.291 Supervision of pregnancy with other poor reproductive or obstetric history, 1st tri
 O09.292 Supervision of pregnancy with other poor reproductive or obstetric history, 2nd tri
 O09.293 Supervision of pregnancy with other poor reproductive or obstetric history, 3rd tri
 O09.299 Supervision of pregnancy with other poor reproductive or obstetric history, unspecified

O09.891 Supervision of other high risk pregnancies, 1st tri
 O09.892 Supervision of other high risk pregnancies, 2nd tri
 O09.893 Supervision of other high risk pregnancies, 3rd tri
 O09.899 Supervision of other high risk pregnancies, unspecified trimester

Robertsonian translocation Q95.0 Q95.1

Other ICD10 code(s): _____

Neural Tube Defect Screening - Maternal Serum AFP

@5059 **Maternal Serum AFP (MSAFP)** (15.0 – 22.9 weeks gestation)
1 mL Red Top SST

Date of Birth: _____/_____/____ Collection Date: _____/_____/____ Maternal Weight: _____ lbs

Estimated Date of Delivery (EDD): _____/_____/____

Determined by: Ultrasound Last Menstrual Period (LMP) Physical Exam

Mother's Ethnic Origin: African American Asian Caucasian Hispanic Other: _____

Number of Fetuses: One Two More than 2 How many fetuses? _____

Yes No
 Patient is an insulin-dependent diabetic prior to pregnancy
 This is a repeat specimen for this pregnancy
 History of neural tube defect. If yes, explain: _____

Other Relevant Clinical Information: _____

Informed Consent for Maternal Serum AFP

- Maternal Serum AFP (MSAFP) is offered to screen for open neural tube defects and may lead to the detection of 95% of fetuses with anencephaly and 65-80% of fetuses with open spina bifida.
- Neural tube defects (such as spina bifida and anencephaly) occur when the spine and brain do not develop completely.
- Some open neural tube defects and those covered with skin may not be detected. Most other birth defects and mental retardation are NOT detected by MSAFP screening.
- Screen positive results mean further testing may be necessary to determine if the fetus has a neural tube defect. Such testing may include a repeat MSAFP test, ultrasound, or removal and testing of a small amount of amniotic fluid (amniocentesis).
- Screen positive results may occur for reasons such as: miscalculation of due date, twin pregnancy, vaginal bleeding, or the presence of other rare birth defects. Sometimes the results are screen positive for no apparent reason.
- At the request of your physician, screen positive results will be given to a diagnostic center for follow-up.

I certify that I have read the above consent and understand its content, including the BENEFITS and LIMITATIONS of Maternal Serum AFP Screening and request that it be performed. I have discussed the test with my physician.

Patient Signature (required for New York residents only) _____ Date _____

Physician Signature (required for New York residents only) _____ Date _____

Call 866-GENE-INFO with any questions

Many payers (including Medicare and Medicaid) have medical necessity requirements. You should only order those tests which are medically necessary for the diagnosis and treatment of the patient.



BILL TO:

- My Account
- Insurance Provided
- Lab Card/Select
- Patient

PRINT PATIENT NAME (LAST, FIRST, MIDDLE)

REGISTRATION # (IF APPLICABLE)

DATE OF BIRTH

M	M	D	D
---	---	---	---

SEX

LAB REFERENCE #

PATIENT ID # / MRN

PATIENT EMAIL ADDRESS

PATIENT NAME (LAST, FIRST, MIDDLE)

PATIENT STREET ADDRESS (OR INSURANCE COMPANY) APT. # KEY #

ACCOUNT #:
NAME:
ADDRESS:
CITY, STATE, ZIP
TELEPHONE #:

DID YOU KNOW

Each sample should be labeled with at least two patient identifiers at time of collection.

ICD Diagnosis Codes are Mandatory. Fill in the applicable fields.

DATE COLLECTED: _____ TIME: AM PM TOTAL VOL/HR: _____ ML _____ HR _____

NPI/UPIN ORDERING/SUPERVISING PHYSICIAN AND/OR PAYERS (MUST BE INDICATED)

Fasting NPO
STATE: _____ ZIP: _____

INSURANCE INFORMATION: _____
GROUP #: _____
CITY: _____ STATE: _____ ZIP: _____

ADDIT'L PHYS.: Dr. _____
NON-PHYSICIAN PROVIDER: NAME _____ D.# _____
Fax Results to: () _____
Send Client # OR NAME: _____
Duplicate ADDRESS: _____
Report to: CITY: _____ STATE: _____ ZIP: _____

ABN required for tests with these symbols

Medicare Limited Coverage Tests	@ = May not be covered for the reported diagnosis. F = Has prescribed frequency rules for coverage. & = A test or service performed with research/experimental kit. B = Has both diagnosis and frequency-related coverage limitations.	Provide signed ABN when necessary
--	---	--

Visit QuestDiagnostics.com/MLCP for Medicare coverage guidelines

ICD Codes (enter all that apply)

Many payers (including Medicare and Medicaid) have medical necessity requirements. You should only order those tests which are medically necessary for the diagnosis and treatment of the patient.

ICD Diagnosis Codes are Mandatory. Fill in the applicable fields below.

FOLD HERE

TISSUE PATHOLOGY AND NON GYN CYTOLOGY TEST OFFERINGS §

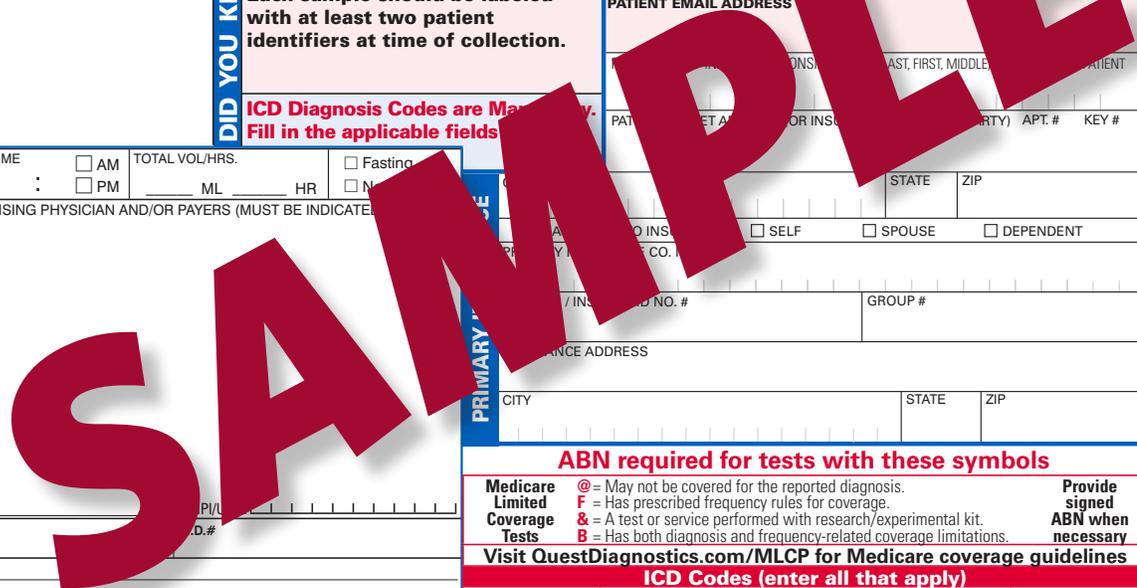
Specimen (Sources)	Specific Anatomic Site	Procedure (excision, cone, punch, shave, etc.)	Pre-Op Dx (duration, size, impression, etc.)
1.			
2.			
3.			
4.			
5.			
6.			

Record times below in HH:MM	#1	#2	#3	#4	#5	#6	Non-Gyn Bx Hx	Gyn Bx Hx
Time Tissue Excised							Date of Bx: _____	LMP: _____
Time Tissue Placed in Formalin							Acct No: _____	Previous Bx No: _____ Previous PAP No: _____

Clinical History:

§ These offerings may require special studies, markers, or stains as deemed appropriate for proper evaluation by the AmeriPath Pathologist. These additional tests may result in additional charges.

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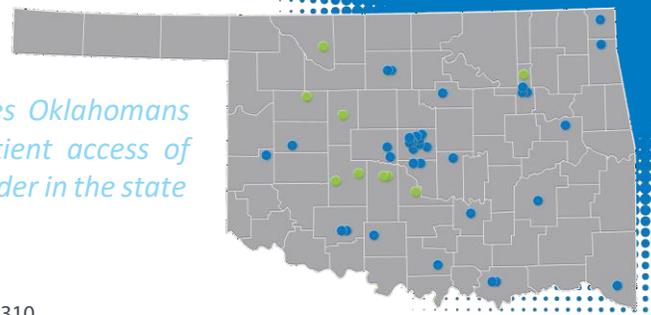


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the best patient access of
any lab provider in the state*



ADA*

701 Better Now Plaza
M - Th: 7AM-4PM
Fri: 7AM-3PM
Fax: 580.310.0948

ARDMORE*

107 N. Commerce St.
M-Th: 7AM-4PM
Fri: 7AM-3PM
Fax: 580.223.3265

BROKEN ARROW *

2008 W. Houston St.
M-F: 7AM-12:00PM & 1-4PM
Fax: 539.367.3734

CLINTON*

812 W. Gary Blvd.
M-Th: 7AM-12:30 PM & 1-4PM
Fri: 7AM -12PM
Fax: 580.323.1448

DEL CITY*

4801 SE 15th St., Suite 310
M-F: 8AM-12:30 PM & 1:30-5PM
Fax: 405.702.9440

DUNCAN*

3075 Brookwood Ave., Suite A
M-Th: 7AM-11PM & 12-3PM
Fri: 7AM-1PM
Fax: 580.470.8880

DURANT

East *
1706 Delivery Ln., Suite 200
M-Th: 8AM-12:15PM; 1:15-5:00PM
Fri: 8AM-1PM
Fax: 580.931.9979

West*

1028 Criswell Dr., Suite 106
M-Th: 7AM-12PM & 1-4PM
Fri: 7AM-3PM
Fax: 580.931.9716

EDMOND

Edmond Markplace*
3325 S. Boulevard., Suite 145
M-F: 6:30AM-5PM
Sat: 9AM-12PM
Fax: 405.359.1038

INTEGRIS HEALTH EDMOND EAST*

4833 Integris Pkwy., Suite 125
M-F: 8AM-5PM
Fax: 405.657.3942

INTEGRIS HEALTH EDMOND WEST*

4509 Integris Pkwy., Suite 125
M-Th: 7:30AM-5:30PM
Fri: 7:30AM-5PM
Fax: 405.657.3897

ELK CITY*

1925 W. 3rd St., Suite 2
M - Th: 7AM-12:30PM & 1-3:30PM
Fri: 7AM-12PM
Fax: 580.225.2218

ENID

Medical Plaza*
620 S. Madison, Suite 101
M - Th: 7:00AM-5PM
Fri: 7:00AM-3PM
Fax: 580.548.1492

GROVE*

601 E. 13th St., Suite D
M-F: 7:30AM-5:00PM
Sat: 8:00AM-10:00AM
Fax: 918.786.9358

IDABEL*

1425 E. Lincoln Rd., Suite A5
M-Th: 7:30AM-12PM & 1-5PM
Fri: 7:30AM-12PM
Fax: 580.286.5588

JENKS*

607 E. Main St.
M-F: 7AM-12:45PM & 1:45-4PM
Fax: 918.299.2180

LAWTON

Southwest*
1401 SW Parkridge Blvd., Suite C
Mon-7AM-4:30PM
T-Th: 6:30AM-4:30PM
Fri: 6:30AM-4PM
Fax: 580.248.8870

Wolf Creek*

4411 W. Gore, Suite B8
M-Th: 8AM-5PM
Fri: 8AM-3PM
Fax: 580.248.1877

MCALESTER*

1500 N. Strong Blvd.
M-Th: 7AM-12PM & 1-4PM
Fri: 7AM-3PM
Fax: 918.302.3895

MIAMI*

310 2nd Ave. SW, Suite 100
M - F: 7AM-4:30PM
Fax: 918.542.6748

MIDWEST CITY*

MiddlePointe
9060 Harmony Dr., Suite C
M - F: 6AM-4PM
Sat: 9AM-12PM
Fax: 405.737.1575

MOORE*

1401 SW 34th St., Suite 310
M - F: 8AM-5PM
Fax: 405.676.8109

MUSKOGEE*

3316 W. Okmulgee Ave.
M - F: 7AM-1PM & 1:30-3:30PM
Sat: 9AM-12PM
Fax: 918.682.4117

MUSTANG*

1001 E. State Highway 152, Suite 109
M - F: 7AM-4PM
Fax: 405.256.6728

NORMAN

Tecumseh Crossings*
3321 W. Tecumseh Rd., Suite 105 M -
F: 6:30AM - 4PM
Fax: 405.857.2409

Norman North*

3421 24th Ave., NW Suite 109
M-F : 7:00AM-4PM
Sat: 9:00AM-12:00PM
Fax: 405.321.1416

OKLAHOMA CITY

Council Crossing*
9417 N. Council Rd., Suite 210
M - F: 8AM-12:30PM & 1:30-5PM
Fax: 405.470.2932

South Walker*

525 SW 80th St., Suite 101
M - F: 7AM-4PM
Sat: 9AM-12PM
Fax: 405.632.9048

Gaillardia

13921 N. Meridian Ave., Suite 201
M-Th: 8AM-5PM
Fri: 7AM-5PM
Fax: 405.242.2796

Hefner Pointe

11101 Hefner Pointe Dr., Suite 208
M-Th: 7AM-5PM
Fri: 7AM-5PM
Fax: 405.252.4277

INTEGRIS Baptist Medical Center, Building A*

3435 NW 56th St., Suite 100
M-Th: 7AM-5PM
Fri: 7AM-4 PM
Fax: 405.945.4241

INTEGRIS Baptist Medical Center, Building C

3400 NW Expressway, Suite 120
M-F: 7AM-4PM
Fax: 405.945.4431

INTEGRIS Baptist Medical Center, Building D*

3366 NW Expressway, Suite 150
M-F: 6AM-5PM
Sat: 7AM-12PM
Fax: 405.945.4837

INTEGRIS Baptist Medical Center Portland Ave

5401 N. Portland Ave., Suite 110
M-F: 7:30AM-5PM
Fax: 405.839.3462

INTEGRIS Memorial West - Cancer Institute

5915 W. Memorial Rd., Suite 301
M - F: 7:30AM-5PM
Fax: 405.470.6026

INTEGRIS Southwest Medical Plaza*

4221 S. Western Ave., Suite 4030
M-Th: 6:30AM-5PM
Fri: 6:30AM-4PM
Fax: 405.632.0365

McBride Hospital*

9600 N. Broadway Ext., Suite 2142
M-Th: 7:30AM-6PM
Fri: 7:30AM-5PM
Fax: 405.286.3455

Northwest Medical Center

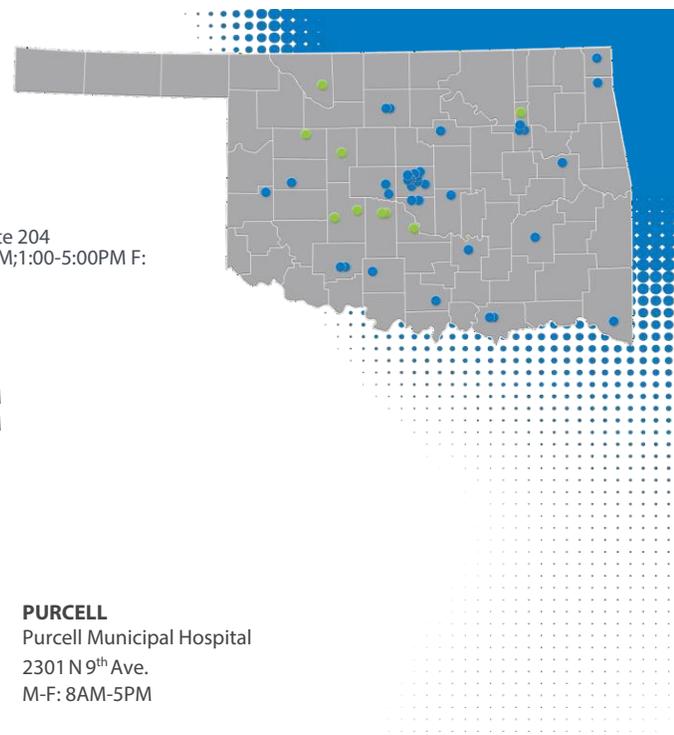
3330 NW 56th St., Suite 510
M-Th: 7:30 AM-4:30 PM
F: 7:30 PM-4:00
Fax: 405.552.0111

Quailbrook*

13901 McAuley Blvd., Suite 103
M-F: 8AM-4PM
Fax: 405.748.8233

PONCA CITY*

401 Fairview Ave.
M-F: 7:00AM-12:00PM; 1:00-4:00PM
Fax: 580.762.3276



SHAWNEE*

Bison Crossings
3954 N. Kickapoo Ave., Suite 4
M-Th: 7AM-4PM
Fri: 7:00AM-3:00PM
Fax: 405.878.4561

STILLWATER*

819 S. Pine St.
M-F: 7-11 AM & 12-4 PM
Fax: 405.624.0436

TULSA

Hillcrest South*
8803 S. 101st East Ave. Suite 375
M-F: 7:30 AM-1PM & 2-4:30PM
Fax: 918.459.9287

Utica*

1145 S. Utica Ave., Suite 162
M-F: 7AM-12:30 PM & 1:30-4PM
Fax: 918.294.5397

WOODWARD*

1611 Main Street, Suite 204
M-TH: 8:00 AM-12:00PM; 1:00-5:00PM F:
8:00 AM-12:00 PM
Fax: 580.254.0147

YUKON*

1607 Professional Cir.
M-F: 6:30 AM-4:30 PM
Sat: 7:30 AM-12:00 PM
Fax: 405.354.3220

DLO Contracted Draw Sites

ALTUS

Reed Chiropractic Clinic
1204 N. Grady St.
M-Th: 9AM-2PM

ANADARKO

RuralWellness Inc.
1002 E. Central Blvd.
M-F: 8AM-5PM

CHICKASHA

Grady Memorial Hospital
Five Oaks Medical Clinic
2200 W. Iowa Ave.
M-F: 8AM-5PM

CareFirst Wellness Associates
2222 W. Iowa Ave.
M-F: 7:45AM-5PM

CLEVELAND

Cleveland Area Hospital
1401 W. Pawnee St.
M-F: 8AM-5PM

PURCELL

Purcell Municipal Hospital
2301 N 9th Ave.
M-F: 8AM-5PM

DLO Contracted Draw Sites only accept paper requisitions from healthcare providers only and cannot perform Quest Health™ testing.

Preparing for your Patient Service Center (PSC) visit, lab results and billing:

- While appointments aren't required, you do have the ability to make an appointment by visiting dlolab.com/locations and click the "Make an Appointment" link on the PSC you plan to use. Keep in mind, DLO PSCs are busiest early in the morning.
- Test results will be delivered directly to your physician and through MyQuest™, DLO's online patient portal. To learn more about MyQuest and to create an account, visit dlolab.com/myquest. If you wish to have a copy sent directly to you, call DLO Client Services at 800-891-2917 option #2 and ask for a Request for Access Form or contact your healthcare provider.
- Most test results are reported to your ordering healthcare provider and MyQuest within 24 hours, although certain tests can take several days to weeks.
- Test costs vary by several factors including insurance coverage, age, and your health care provider's agreement with DLO. For billing questions, contact us at 800-891-2917.
- DLO files all insurance claims to the payer. Some insurance plans may result in a patient bill. Visit dlolab.com/insurance for a complete list of preferred and in-network health plans accepted by DLO. For any questions, contact us at 800-891-2917.

What happens when you get your blood tested:

A blood test is a very simple procedure. Usually you do not need to prepare for your blood test. However, for some tests, you might need to stop eating or drinking beforehand. You might also need to stop taking medication. Be sure to contact your healthcare provider about requirements for your specific test. Here are the steps in a blood test:

- You are pricked with a small needle, usually on your arm.
- A sample of your blood goes into a specimen tube.
- The laboratory examines your blood using special instruments.
- The laboratory sends the test results to MyQuest and your healthcare provider so they can explain the test results to you.



For Internal Use Only

Lines: _____ CSO: _____

Client Name: _____ Account #: _____

Date: _____ Ordered by: _____ Phone #: _____

Supply requests are filled based on specimen containers received and issued to the account.
Orders are adjusted according to tests submitted to DLO.

Item ID	PK	TUBES	Item ID	PK	MICROBIOLOGY	Item ID	PK	GC/CHLAMYDIA
T157		Red/Yellow SST 8mL (50/pk)	BC34/ BC35		Anaerobic/Aerobic Blood Culture Bottles (1 set/pk)	S04		Affirm™ VPIII (10/pk)
T59		Lavender 4mL (50/pk)	BC33		Pediatric Blood Culture (each)	S06		VCM, Cervical/Vaginal (5/pk)
T05		Red 9mL (50/pk)	S02		Blue Culture Swab (10/pk)	S09		VCM, Urethral (5/pk)
T03		Gray 4mL (10/pk)	S11		Yellow Nasal Culture Swab (10/pk)	S05		VCM, Nasal (5/pk)
T04		Light Blue 2.7mL (10/pk)	S07		Double Red Strep Swab (10/pk)	S03		VCM, Lesion (5/pk)
T08		Royal Blue EDTA 6mL (10/pk)	Item ID	PK	STOOL	A02		APTIMA® Unisex Swab (5/pk)
T09		Royal Blue No Add. 6mL (10/pk)	F49		InSure ONE (10/pk)	A03		APTIMA® Vaginal Swab (5/pk)
T69		Lavender K2EDTA 10mL (10/pk)	F57		Stool Container w/ Red Lid (50/pk)	A01		APTIMA® Urine Tube (5/pk)
T56		Tan 3mL (10/pk)	F02		Para-Pak® C&S, Orange (20/pk)	Item ID	PK	MISCELLANEOUS
T60		White PPT 5mL (10/pk)	F01		Total Fix® O&P, Black (5/pk)	B112		Specimen Bag, Regular (100/pk)
T61		Green NaHep 10mL (10/pk)	Item ID	PK	URINE	B113		Specimen Bag, STAT (100/pk)
T68		Green NaHep 6mL (10/pk)	U01		C&S Gray Tube w/Straw (10/pk)	G01		Glucola 50gm, Orange (6/pk)
T35		Green LiHep 4.5mL w/gel (10/pk)	U03		UA Tube w/Yellow Cap (25/pk)	G03		Glucola 75gm, Lemon-Lime (6/pk)
T58		Pink K2EDTA 6mL (50/pk)	U10		Collection Hat (for toilet) (5/pk)	G02		Glucola 100gm, Fruit Punch (6/pk)
T15		Yellow ACD-B 6mL (10/pk)	U30		24H Container (each)	K165		AN COVID Swab (4/pk)
ST05		Light Protect Tube w/cap (25/pk)	U32		24H Acid-Wash Cont. w/Vial (each)	V04		Tourniquets, Blue (10/pk)
ST01		Pour off Transport Vial (500/pk)	U24		24H Stone Risk Kit (each)	K01		Breath Tech, UBIT kit (each)
ST22		Pour off Transport Lid (500/pk)	U34		24H w/Sodium Carbonate (each)	Item ID	PK	REPORTING SUPPLIES
T51		Pediatric: Red Serum (50/pk)	U35		24H w/ 6n HCL (each)	FR01		Copy Paper (500 sheets/pk)
T52		Pediatric: SST (50/pk)	ST02		Pipet, Transfer w/Bulb (50/pk)	L219		DLO™ Care 360 Labels (5 rolls/pk)
T50		Pediatric: Amber SST (50/pk)	U09/ U06		Routine Urine Cup w/ lid (75/pk)	FA12		ABN Form (25/pk)
T89		Pediatric: Green LiHep (50/pk)	UD02		Pain Management Cup, Single (drug screen/monitoring)	FM112		PSC Directory (25/pk)
T55		Pediatric: Lavender (25/pk)	U02		Sterile Urine Cup, Green Lid (25/pk)	Item ID	EA	TONER
Q04		Quantiferon Kit, Single (25/pk)	Item ID	PK	CYTOLOGY	PT15		Toner, M401, HP CF280A
Item ID	PK	FORMALIN	C01		ThinPrep® w/Brush/Spatula (25/pk)	PT03		Toner, M402, HP 26X
H29		20mL (32/pk)	C02		ThinPrep® w/Broom (25/pk)	PT167		Toner, M404, HP 58X
H48		40mL (24/pk)	C06		SurePath™ w/Brush/Spatula (25/pk)	Item ID	PK	TEST REQUISITIONS
H32		60mL (27/pk)	C05		SurePath™ w/Broom (25/pk)	FQ70		354 Clinical (25/pk)
H28		120mL (24/pk)	Item ID	PK	TEM-PCR	FQ71		355 Semi-Custom (25/pk)
H18		5.3 Gallon (each)	K144		TEM-PCR Universal Kit (5/pk)	FQ73		374 Cytology (25/pk)
Item ID	PK	NEEDLES/HUBS	OTHER ITEMS NEEDED, BUT NOT LISTED			FQ74		561 Pathology/Histology (25/pk)
N55		Needle, 21g Straight (100/pk)						
N56		Needle, 22g Straight (100/pk)						
N58		Needle Holder w/ Safety, Straight (50/pk)						
N57		Needle Holder, Butterfly (100/pk)						

BACKORDERS WILL BE AUTOMATICALLY FILLED WHEN PRODUCT BECOMES AVAILABLE

Fax: (405) 608-6135

Email: DLOClientSupply@questdiagnostics.com

Supply request forms are available to download and print on our website: www.dlolar.com/supply-catalog