



800.891.2917 • dlolab.com



# **Patient Service Centers**

## ADA

Ada Patient Service Center\*
701 Better Now Plaza
M-Th: 7:00 am - 4:00 pm
Fri: 7:00 am - 3:00 pm
Fax: 580.310.0948

## **ARDMORE**

Ardmore Patient Service Center\*
107 N. Commerce St.
M-Th: 7:00 am - 4:00 pm
Fri: 7:00 am - 3:00 pm
Fax: 580.223.3265

## **BARTLESVILLE**

Bartlesville Patient Service Center\*
3922 Nowata Road, Suite A
M-TH: 7:00am - 4:00pm
F: 7:00 am - 3:00 pm
Closed from Noon to 1pm
Fax: 539.476.2432

#### **BROKEN ARROW**

Broken Arrow Patient Service Center\* 2008 W. Houston St. M-F: 7:00am - 4:00pm Closed from Noon to 1pm Fax: 539.367.3734

#### **CLINTON**

Clinton Patient Service Center\*
702 Frisco Avenue
M-Th: 7:00am - 4:00pm
Closed from 12:30pm - 1:00pm
Fri: 7:00am - Noon
Fax: 580.323.1448

#### **DEL CITY**

Del City PSC\* (located inside INTEGRIS Health) 4801 SE 15th St., Suite 310 M-F: 8:00am - 5:00pm Closed from 12:30pm - 1:30pm Fax: 405.702.9440

#### **DUNCAN**

Duncan Patient Service Center\*
3075 Brookwood Ave., Suite A
M-Th: 7:00am - 3:00pm
Closed from 11:00am to Noon
Fri: 7:00am - 1:00pm
Fax: 580.470.8880

## **DURANT**

Durant West Patient Service Center\*
1028 Criswell Dr., Suite 106
M-Th: 7:00am - 4:00pm
Closed from Noon to 1pm
Fri: 7:00am - 3:00pm
Fax: 580.931.9716

## **EDMOND**

Edmond Marketplace PSC\* 3325 S. Boulevard, Suite 145 M-F: 6:30am - 5:00pm Sat: 8:00am to Noon Fax: 405.359.1038

INTEGRIS Health Edmond (East) PSC\* 4833 INTEGRIS Pkwy., Suite 125 M-F: 8:00am - 5:00pm Fax: 405.657.3942

INTEGRIS Health Edmond (West) PSC\* 4509 INTEGRIS Pkwy., Suite 125 M-F: 7:30am - 5:00pm

## **ELK CITY**

Fax: 405.657.3897

Elk City Patient Service Center\*
1925 W. 3rd St., Suite 2
M-Th: 7:00am - 3:30pm
Closed from 12:30pm to 1pm
Fri: 7:00am to Noon
Fax: 580.225.2218

#### **ENID**

Enid Medical Plaza PSC\* 620 S. Madison, Suite 101 M-Th: 7:00am - 5:00pm Fri: 7:00am - 3:00pm Fax: 580.548.1492

## GROVE

Grove Patient Service Center\* 601 E. 13th St., Suite D M-F: 7:00am - 5:00pm Sat: 8:00am - 10:00am Fax: 918.786.9358

#### **IDABEL**

Idabel Patient Service Center\*
1425 E. Lincoln Rd., Suite A5
M-Th: 7:30am - 4:00pm
Closed from Noon to 1pm
Fri: 7:30am to Noon
Fax: 580.286.5588

#### **JENKS**

Jenks Patient Service Center\* 607 E. Main St. M-F: 7:00am - 4:00pm Closed from 12:45pm - 1:45pm Fax: 918.299.2180

#### **LAWTON**

Lawton Southwest Patient Service Ctr\*
1401 SW Parkridge Blvd., Suite C
Mon: 7:00am - 4:30pm
T-Th: 6:30am - 4:30pm
Fri: 6:30am - 4:00pm
Fax: 580.248.8870

Wolf Creek Patient Service Center\*
4411 W. Gore, Suite B8
M-Th: 8:00am - 5:00pm
Fri: 8:00am - 3:00pm
Fax: 580.248.1877

MCALESTER

McAlester Patient Service Center\*
1500 N. Strong Blvd.
M-Th: 7:00am - 4:00pm
Closed from Noon to 1pm
Fri: 7:00am - 3:00pm
Fax: 918.302.3895

### MIAMI

Miami Patient Service Center\* 310 2nd Ave. SW, Suite 100 M-F: 7:00am - 5:00pm Fax: 918.542.6748

#### **MIDWEST CITY**

MiddlePointe Patient Service Center\* 9060 Harmony Dr., Suite C M-F: 6:00am - 4:00pm Sat: 9:00am to Noon Fax: 405.737.1575

#### MOORE

INTEGRIS Health Moore PSC\* 1401 SW 34th St., Suite 310 M-F: 8:00am - 5:00pm Fax: 405.676.8109

### MUSKOGEE

Muskogee Patient Service Center\*
3316 W. Okmulgee Ave.
M-F: 7:00am - 3:30pm
Closed from 1pm to 1:30pm
Fax: 918.682.4117

## **MUSTANG**

Mustang Patient Service Center\* 1001 E. State Highway 152, Suite 109 M-F: 7:00am - 4:00pm Fax: 405.256.6728

#### **NORMAN**

Tecumseh Crossings PSC\*
3321 W. Tecumseh Rd., Suite 105
M-F: 6:30am - 4:00pm

Fax: 405.857.2409

Norman North Patient Service Center\*

3421 24th Ave. NW, Suite 109 M-F: 7:00am - 4:00pm Sat: 9:00am to Noon Fax: 405.321.1416

## **OKLAHOMA CITY**

Broadway Extension PSC 10029 N. Oklahoma Ave., Suite 101 M-F: 8:00am - 5:00pm

Fax: TBD

INTEGRIS Health Council Crossing PSC\*9417 N. Council Rd., Suite 210 M-F: 8:00am - 5:00pm Closed from 12:30pm to 1:30pm Fax: 405.470.2932

South Walker Patient Service Center\* 525 SW 80th St., Suite 101 M-F: 7:00am - 4:00pm Sat: 9:00am to Noon Fax: 405.632.9048

Gaillardia Patient Service Center 13921 N. Meridian Ave., Suite 201 M-F: 8:00am - 5:00pm Fax: 405.242.2796

Hefner Pointe Patient Service Center 11101 Hefner Pointe Dr., Suite 208 M-Th: 7:00am - 5:00pm Fri: 7:00am - 4:00pm Fax: 405.252.4277

INTEGRIS Baptist Medical Ctr, Bldg A\* 3435 NW 56th St., Suite 100 M-Th: 7:00am - 5:00pm Fri: 7:00am - 4:00pm Fax: 405.945.4241

INTEGRIS Baptist Medical Ctr, Bldg C 3400 NW Expressway, Suite 120 M-F: 7:00am - 4:00pm Fax: 405.945.4431

INTEGRIS Baptist Medical Ctr, Bldg D\* 3366 NW Expressway, Suite 150 M-F: 6:00am - 5:00pm Sat: 7:00am to Noon Fax: 405.945.4837

INTEGRIS Baptist Medical Ctr, Portland 5401 N. Portland Ave., Suite 110 M-F: 7:30am - 5:00pm Fax: 405.839.3462

INTEGRIS Health Cancer Inst.-Memorial 5915 W. Memorial Rd., Suite 301 M-F: 7:30am - 5:00pm Fax: 405.470.6026

INTEGRIS Southwest Medical Plaza\* 4221 S. Western Ave., Suite 4030 M-Th: 6:30am - 5:00pm Fri: 6:30am - 4:00pm Fax: 405.632.0365

McBride Hospital Patient Service Ctr\* 9600 N. Broadway Ext., Suite 2142 M-F: 8:00am - 5:00pm

Fax: 405.286.3455

DLO Patient Service Centers accept electronic, paper, or QuestHealth® requisitions. \* Indicates an employer-directed drug screen collection site. Screening hours are Monday through Friday, one hour after opening and one hour before closing.

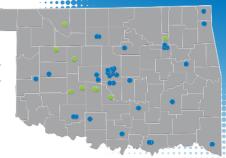
PLEASE NOTE: Hours of operation are subject to change. For the most accurate hours, visit dlolab.com/locations or contact DLO Customer Service by calling 1.800.891.2917 (option 2).





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Providing innovative, timely, and quality medical laboratory services.



# Patient Service Centers (con't)

#### **OKLAHOMA CITY (con't)**

Northwest Medical Center PSC\* 3330 NW 56th St., Suite 510 M-Th: 7:30am - 4:30pm Fri: 7:30am - 4:00pm Fax: 405.552.0111

Quailbrook Patient Service Center\* 13901 McAuley Blvd., Suite 103 M-F: 8:00am - 4:00pm Fax: 405.748.8233

#### **PONCA CITY**

Ponca City Patient Service Center\* 401 Fairview Ave. M-F: 7:00am - 4:00pm

Closed from Noon to 1pm Fax: 580.762.3276

## **SHAWNEE**

Bison Crossings Patient Service Ctr.\* 3954 N. Kickapoo Ave., Suite 4 M-Th: 7:00am - 4:00pm Fri: 7:00am - 3:00pm Fax: 405.878.4561

### **STILLWATER**

Stillwater Patient Service Center\* 819 S. Pine St.

M-F: 7:00am - 4:00pm Fax: 405.624.0436

## **TULSA**

Hillcrest South Patient Service Ctr.\*
8803 S. 101st East Ave., Suite 375
M-F: 7:30am - 4:30pm
Closed from 1pm to 2pm
Fax: 918.459.9287

Tulsa 68th St. Patient Service Center\* 5010 E. 68th St., Suite 204 M-F: 8:00am - 5:00pm Closed from 12:30pm to 1:30pm Fax: 539.476.2429

## **WOODWARD**

Woodward Patient Service Center\*
1611 Main Street, Suite 204
M-Th: 7:30am - 4:30pm
Closed from Noon to 1pm
F: 7:30 am to Noon
Fax: 580.254.0147

#### **YUKON**

Yukon Patient Service Center\* 1607 Professional Cir. M-F: 6:30am - 4:30pm Sat: 7:30am to Noon Fax: 405.354.3220

# **DLO Contracted Draw Sites**

DLO contracted draw sites accept only paper requisitions from healthcare providers and do not perform QuestHealth® testing.

#### **ALTUS**

Reliant Direct Primary Care - Altus 219 E. Commerce St. M-Th: 8:00am - 5:00pm Fri: 8:00am - 12:00pm

# **ANADARKO**

Rural Wellness Inc. 1002 E. Central Blvd. M-F: 8:00am - 5:00pm

## **CHICKASHA**

Grady Memorial Hospital Five Oaks Medical Clinic 2200 W. Iowa Ave. M-F: 8:00am - 5:00pm

CareFirst Wellness Associates 2222 W. Iowa Ave. M-F: 7:45am - 5:00pm

## **CLEVELAND**

Cleveland Area Hospital 1401 W. Pawnee St. M-F: 8:00am - 5:00pm

#### **PURCELL**

Purcell Municipal Hospital 2301 N. 9th Ave. M-F: 8:00am - 5:00pm

# Preparing for your Patient Service Center (PSC) visit, lab results and billing:

- Although appointments are not mandatory, they are prioritized over walk-in visits. You can make an appointment by visiting www.dlolab.com/locations and clicking the "Make an Appointment" button for the patient service center you plan to visit. Please keep in mind that most patient service centers tend to be busiest early in the morning.
- Test results will be sent directly to your physician and made available through MyQuest<sup>™</sup>, Quest Diagnostic's online patient portal provided by DLO. To learn more about MyQuest<sup>™</sup> or to create an account, visit www.dlolab.com/myquest. If you would like a copy of your results sent directly to you, please call DLO Customer Service at 1-800-891-2917 (option 2) and request a Request For Access form. You can also reach out to your healthcare provider for results.
- Most test results are reported to your ordering healthcare provider and MyQuest™ within 24 hours, although some tests may take several days to weeks.
- Test costs can vary based on factors such as insurance coverage, age, and your healthcare provider's agreement with DLO. For any billing questions, please contact DLO's Billing Department at 1-800-891-2917 (option 6).
- DLO processes all insurance claims with contracted payers designated as "in-network." Claims filed with other insurance plans may be classified as out-of-network, which can result in a bill for the patient. For a complete list of preferred and in-network insurance plans accepted by DLO, please visit www.dlolab.com/insurance.

#### Preparing for your lab services:

A blood test is a straightforward procedure that may require fasting or avoiding certain medications depending on the test. A urinalysis is another common diagnostic test that usually requires no special preparation. It's essential to check with your healthcare provider for specific instructions.

- For blood tests, confirm any dietary/medication restrictions prior to visiting a Patient Service Center or Draw site. At the PSC or draw site, a healthcare professional will collect blood from your arm (a short sting will be felt), and apply pressure to the site after the test. The blood specimen will be sent to a lab, and examined using special laboratory instruments. The laboratory sends the test results to MyQuest™ and your healthcare provider so they can explain the test results to you.
- For urinalysis, your healthcare professional will provide you with a sterile container required to collect urine. The container will then be labeled and sent to the lab where it will be examined. Lab results will be sent to your healthcare provider and MyQuest™.