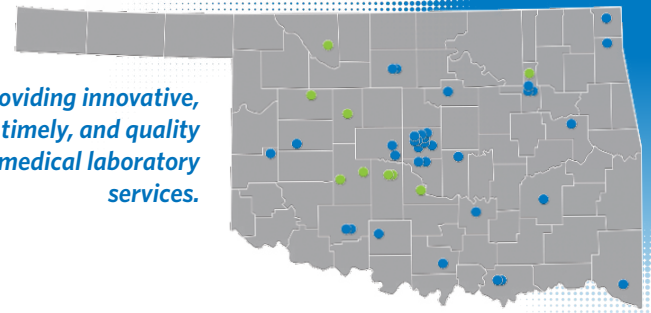




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## Patient Service Centers

### ADA

Ada Patient Service Center\*  
701 Better Now Plaza  
M-Th: 7:00 am - 4:00 pm  
Fri: 7:00 am - 3:00 pm  
*Closed from Noon to 1 pm*  
Fax: (580) 215-7648

### ARDMORE

Ardmore Patient Service Center\*  
107 N. Commerce St.  
M-Th: 7:00 am - 4:00 pm  
Fri: 7:00 am - 3:00 pm  
Fax: (580) 215-7603

### BARTLESVILLE

Bartlesville Patient Service Center\*  
3922 Nowata Road, Suite A  
M-Th: 7:00am - 4:00pm  
F: 7:00 am - 3:00 pm  
*Closed from Noon to 1pm*  
Fax: (539) 476-2432

### BROKEN ARROW

Broken Arrow Patient Service Center\*  
2008 W. Houston St.  
M-F: 7:00 am - 4:00 pm  
*Closed from Noon to 1 pm*  
Fax: (539) 476-2433

### CLINTON

Clinton-Frisco Patient Service Center\*  
702 Frisco Avenue  
M-Th: 7:00 am - 4:00 pm  
*Closed from 12:30 pm - 1:00 pm*  
Fri: 7:00 am - Noon  
Fax: (580) 215-7650

### DEL CITY

INTEGRIS Del City PSC\*  
4801 SE 15th St., Suite 310  
M-F: 8:00 am - 5:00 pm  
Fax: (405) 246-0225

### DUNCAN

Duncan Patient Service Center\*  
1513 Brookwood Dr.  
M-Th: 7:00 am - 3:00 pm  
*Closed from 11:00 am to Noon*  
Fri: 7:00am - 1:00pm  
Fax: (580) 215-7652

### DURANT

Durant West Patient Service Center\*  
1028 Criswell Dr., Suite 106  
M-Th: 7:00 am - 4:00 pm  
Fri: 7:00 am - 3:00 pm  
*Closed from Noon to 1 pm*  
Fax: (580) 215-7656

### EDMOND

Edmond Marketplace PSC\*  
3325 S. Boulevard, Suite 145  
M-F: 6:30 am - 5:00 pm  
Sat: 8:00 am to Noon  
Fax: (405) 246-0206

### INTEGRIS Health Edmond (East) PSC\*

4833 INTEGRIS Pkwy., Suite 125  
M-F: 8:00 am - 5:00 pm  
Fax: (405) 246-0217

### INTEGRIS Health Edmond (West) PSC\*

4509 INTEGRIS Pkwy., Suite 125  
M-F: 7:30 am - 5:00 pm  
Fax: (405) 246-0215

### ELK CITY

Elk City Patient Service Center\*  
1925 W. 3rd St., Suite 2  
M-Th: 7:00 am - 3:30 pm  
*Closed from 12:30 pm to 1pm*  
Fri: 7:00 am to Noon  
Fax: (580) 215-7622

### ENID

Enid Medical Plaza PSC\*  
620 S. Madison, Suite 101  
M-Th: 7:00 am - 5:00 pm  
Fri: 7:00 am - 3:00 pm  
Fax: (580) 215-7653

### GROVE

Grove Patient Service Center\*  
601 E. 13th St., Suite D  
M-F: 7:00 am - 5:00 pm  
Sat: 8:00 am - 10:00 am  
Fax: (580) 713-0818

### IDABEL

Idabel Patient Service Center\*  
1425 E. Lincoln Rd., Suite A5  
M-Th: 7:30 am - 4:00 pm  
*Closed from Noon to 1 pm*  
Fri: 7:30 am to Noon  
Fax: (580) 215-7645

### JENKS

Jenks Patient Service Center\*  
607 E. Main St.  
M-F: 7:00 am - 4:00 pm  
*Closed from 12:45 pm - 1:45 pm*  
Fax: (580) 215-7674

### LAWTON

Wolf Creek Patient Service Center\*  
4411 W. Gore, Suite B8  
M-Th: 8:00 am - 5:00 pm  
Fri: 8:00 am - 3:00 pm  
Fax: (580) 215-7658

### Park Ridge Patient Service Center\*

1401 SW Parkridge Blvd., Suite C  
Mon: 7:00 am - 4:30 pm  
T-Th: 6:30 am - 4:30 pm  
Fri: 6:30 am - 4:00 pm  
Fax: (405) 225-2853

### MCALESTER

McAlester Patient Service Center\*  
1500 N. Strong Blvd.  
M-Th: 7:00 am - 4:00 pm  
*Closed from Noon to 1pm*  
Fri: 7:00 am - 3:00 pm  
Fax: (580) 215-7675

### MIAMI

Miami Patient Service Center\*  
310 2nd Ave. SW, Suite 100  
M-F: 7:00 am - 5:00 pm  
Fax: (580) 713-0626

### MIDWEST CITY

Midwest City-MiddlePointe PSC\*  
9060 Harmony Dr., Suite C  
M-F: 6:00 am - 4:00 pm  
Sat: 8:00 am to Noon  
Fax: (405) 246-0227

### MOORE

INTEGRIS Moore Patient Service Ctr\*  
1401 SW 34th St., Suite 310  
M-F: 8:00 am - 5:00 pm  
Fax: (405) 246-0224

### MUSKOGEE

Muskogee Patient Service Center\*  
3316 W. Okmulgee Ave.  
M-F: 7:00 am - 3:30 pm  
*Closed from 1 pm to 1:30 pm*  
Fax: (580) 713-0632

### MUSTANG

Mustang Patient Service Center\*  
1001 E. State Highway 152, Suite 109  
M-F: 7:00 am - 4:00 pm  
Fax: (405) 225-2864

### NORMAN

Norman North Patient Service Center\*  
3421 24th Ave. NW, Suite 109  
M-F: 7:00 am - 4:00 pm  
Sat: 9:00 am to Noon  
Fax: (405) 246-0158

### NORMAN CONTINUED

Tecumseh Crossings PSC\*  
3321 W. Tecumseh Rd., Suite 105  
M-F: 6:30 am - 4:00 pm  
Fax: (405) 225-2866

### OKLAHOMA CITY

Broadway Extension PSC\*  
10029 N. Oklahoma Ave., Suite 101  
M-F: 8:00 am - 5:00 pm  
Fax: (405) 213-0221

### Gaillardia Patient Service Center

13921 N. Meridian Ave., Suite 201  
M-F: 8:00 am - 5:00 pm  
Fax: (405) 225-2837

### Hefner Pointe Patient Service Center

11101 Hefner Pointe Dr., Suite 208  
M-Th: 7:00 am - 5:00 pm  
Fri: 7:00 am - 4:00 pm  
Fax: (405) 225-2839

### Building A Patient Service Center\*

3435 NW 56th St., Suite 100  
M-Th: 7:00 am - 5:00 pm  
Fri: 7:00 am - 4:00 pm  
Fax: (405) 246-0240

### Building C Patient Service Center

3400 NW Expressway, Suite 120  
M-F: 7:00 am - 4:00 pm  
Fax: (405) 246-0243

### Building D Patient Service Center\*

3366 NW Expressway, Suite 150  
M-F: 6:00 am - 5:00 pm  
Sat: 7:00 am to Noon  
Fax: (405) 246-0268

### INTEGRIS BMC Portland Ave. PSC\*

5401 N. Portland Ave., Suite 110  
M-F: 7:30 am - 5:00 pm  
Fax: (405) 246-0229

### INTEGRIS Council Crossing PSC\*

9417 N. Council Rd., Suite 210  
M-F: 8:00 am - 5:00 pm  
*Closed from 12:30 pm to 1:30 pm*  
Fax: (405) 246-0207

### INTEGRIS West Memorial

5915 W. Memorial Rd., Suite 301  
M-F: 7:30 am - 5:00 pm  
Fax: (405) 246-0208

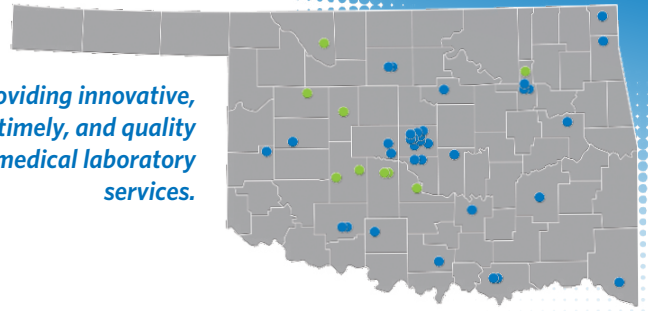
DLO Patient Service Centers accept electronic, paper, or QuestHealth® requisitions.

\* Indicates an employer-directed drug screen collection site. Screening hours are Monday through Friday, one hour after opening and one hour before closing.

PLEASE NOTE: Hours of operation are subject to change. For the most accurate hours, visit [dlolab.com/locations](http://dlolab.com/locations) or contact DLO Customer Service by calling 1.800.891.2917 (option 2).



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## Patient Service Centers (continued)

### OKLAHOMA CITY (continued)

**McBride Patient Service Center\***  
[9600 N. Broadway Ext., Suite 2142](#)  
M-F: 8:00 am - 5:00 pm  
Fax: (405) 212-3937

**Northwest Medical Center PSC**  
[3330 NW 56th St., Suite 510](#)  
M-Th: 7:30 am - 4:30 pm  
Fri: 7:30 am - 4:00 pm  
Fax: (405) 246-0210

**Quailbrook Patient Service Center\***  
[13901 McAuley Blvd., Suite 103](#)  
M-F: 8:00 am - 4:00 pm  
Fax: (405) 246-0228

**South Medical Plaza PSC\***  
[4221 S. Western Ave., Suite 4030](#)  
M-Th: 6:30 am - 5:00 pm  
Fri: 6:30 am - 4:00 pm  
Fax: (405) 246-0212

**South Walker Patient Service Center\***  
[525 SW 80th St., Suite 101](#)  
M-F: 7:00 am - 4:00 pm  
Sat: 9:00 am to Noon  
Fax: (405) 246-0214

**PONCA CITY**  
**Ponca City Patient Service Center\***  
[401 Fairview Ave.](#)  
M-F: 7:00 am - 4:00 pm  
*Closed from Noon to 1 pm*  
Fax: (580) 215-7654

**SHAWNEE**  
**Bison Crossings Patient Service Ctr.\***  
[3954 N. Kickapoo Ave., Suite 4](#)  
M-Th: 7:00 am - 4:00 pm  
Fri: 7:00 am - 3:00 pm  
Fax: (405) 246-0233

**STILLWATER**  
**Stillwater Patient Service Center\***  
[819 S. Pine St.](#)  
M-F: 7:00 am - 4:00 pm  
Fax: (405) 246-0211

**TULSA**  
**Hillcrest South Patient Service Ctr.\***  
[8803 S. 101st East Ave., Suite 375](#)  
M-F: 7:30 am - 4:30 pm  
*Closed from 1 pm to 2 pm*  
Fax: (580) 215-7678

**Tulsa 68th St. Patient Service Center\***  
[5010 E. 68th St., Suite 204](#)  
M-F: 8:00 am - 5:00 pm  
*Closed from 12:30 pm to 1:30 pm*  
Fax: (539) 476-2429

**WOODWARD**  
**Woodward Patient Service Center\***  
[1611 Main Street, Suite 204](#)  
M-Th: 7:30 am - 4:30 pm  
*Closed from Noon to 1 pm*  
F: 7:30 am to Noon  
Fax: (580) 215-7643

**YUKON**  
**Yukon Patient Service Center\***  
[1607 Professional Cir.](#)  
M-F: 6:30 am - 4:30 pm  
Sat: 7:30 am to Noon  
Fax: (405) 246-0159

## DLO Contracted Draw Sites

DLO contracted draw sites accept only paper requisitions from healthcare providers and do not perform QuestHealth® testing.

**CHICKASHA**  
**Grady Memorial Hospital**  
Five Oaks Medical Clinic  
[2200 W. Iowa Ave.](#)  
M-F: 8:00 am - 5:00 pm

**CLEVELAND**  
**Cleveland Area Hospital**  
[1401 W. Pawnee St.](#)  
M-F: 8:00 am - 5:00 pm

**CareFirst Wellness Associates**  
[2222 W. Iowa Ave.](#)  
M-F: 7:45 am - 5:00 pm

**PURCELL**  
**Purcell Municipal Hospital**  
[2301 N. 9th Ave.](#)  
M-F: 8:00 am - 5:00 pm

### Preparing for your Patient Service Center (PSC) visit, lab results and billing:

- Although appointments are not mandatory, they are prioritized over walk-in visits. You can make an appointment by visiting [www.dlolab.com/locations](http://www.dlolab.com/locations) and clicking the "Make an Appointment" button for the patient service center you plan to visit. Please keep in mind that most patient service centers tend to be busiest early in the morning.
- Test results will be sent directly to your physician and made available through MyQuest™, Quest Diagnostic's online patient portal provided by DLO. To learn more about MyQuest™ or to create an account, visit [www.dlolab.com/myquest](http://www.dlolab.com/myquest). If you would like a copy of your results sent directly to you, please call DLO Customer Service at 1-800-891-2917 (option 2) and request a Request For Access form. You can also reach out to your healthcare provider for results.
- Most test results are reported to your ordering healthcare provider and MyQuest™ within 24 hours, although some tests may take several days to weeks.
- Test costs can vary based on factors such as insurance coverage, age, and your healthcare provider's agreement with DLO. For any billing questions, please contact DLO's Billing Department at 1-800-891-2917 (option 6).
- DLO processes all insurance claims with contracted payers designated as "in-network." Claims filed with other insurance plans may be classified as out-of-network, which can result in a bill for the patient. For a complete list of preferred and in-network insurance plans accepted by DLO, please visit [www.dlolab.com/insurance](http://www.dlolab.com/insurance).

### Preparing for your lab services:

A blood test is a straightforward procedure that may require fasting or avoiding certain medications depending on the test. A urinalysis is another common diagnostic test that usually requires no special preparation. It's essential to check with your healthcare provider for specific instructions.

- For blood tests, confirm any dietary/medication restrictions prior to visiting a Patient Service Center or Draw site. At the PSC or draw site, a healthcare professional will collect blood from your arm (a short sting will be felt), and apply pressure to the site after the test. The blood specimen will be sent to a lab, and examined using special laboratory instruments. The laboratory sends the test results to MyQuest™ and your healthcare provider so they can explain the test results to you.
- For urinalysis, your healthcare professional will provide you with a sterile container required to collect urine. The container will then be labeled and sent to the lab where it will be examined. Lab results will be sent to your healthcare provider and MyQuest™.