

Key Contacts

My Account # _____
Customer Solution Specialist _____ **Email** _____
Account Exec. _____ **Email** _____

Helpful Resources

Consult with our experienced team to get the insights you need. Call the appropriate helpline below and connect to the first available expert most qualified to answer your question.

DLO Customer Service • DLO Add-On Test Fax	405.608.6100 or 800.891.2917, Option 2 405.213.1661 Fax
DLO Logistics and STAT Pickup	405.608.6100 or 800.891.2917, Option 3
DLO Supplies	405.608.6100 or 800.891.2917, Option 4, then Option 1 866.865.1810 Fax
DLO Sales Support	405.608.6100 or 800.891.2917, Option 5 405.608.6215 Fax
DLO Billing	405.608.6100 or 800.891.2917, Option 6
DLO Cytology	405.608.6100 or 800.891.2917, Option 8
Connectivity/Quantum Help Desk	800.697.9302
AmeriPath ameripath.com	405.227.5493

DLO is committed to protecting the confidentiality of an individual's health information in compliance with all applicable federal, state and local laws and regulations. For more information about our privacy practices, please visit dlolab.com which contains the most up-to-date information.

Helpful Resources

Quest Diagnostics' Employer Solutions

800.877.7484

Genetic Counselor Hot-line

866.GENE.INFO
(866.436.3463)

Toxicology Specialist

877.40.RXTOX
(877.407.9869)

dlolab.com

Quest Diagnostics' Test Directory - dlolab.com home page
Test and specimen requirements

Quantum™ Lab Services Manager - dlolab.com home page

- *Simplified lab ordering*
- *Supply ordering*
- *Specimen pickup*
- *Enhanced results*
- *Pricing transparency*
- *Billing trailers*
- *Full test menu*
- *Online Test Directory*

IntelliTestManager.com

Test changes and lab updates

DLO Insurance Network - dlolab.com/insurance

List of preferred and in-network health plans accepted by DLO

Medicare Limited Coverage Policies (MLCP) - dlolab.com/mlcp

List of preferred and in-network health plans accepted by DLO

Virtual Test Guide - dlolab.com/vtg or virtualtestguide.com

Complete test, specimen requirements and collection guides for select tests

QuestDirect™ - dlolab.com/questdirect

Patient Self-Ordered Laboratory Testing

Choose to Know through DLO - dlolab.com/choose-to-know or choosetoknow.com

Patient and Provider Education

MyQuest Patient Portal - myquest.questdiagnostics.com

Patient lab results and testing information